

# **U-HAUL HOLDING CO /NV/**

# FORM 10-K (Annual Report)

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# UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

#### Form 10-K

(Mark One)

[X]ANNUAL REPORT PURSUANT TO SECTION 13 OR 15( d ) OF THE SECURITIES EXCHANGE ACT OF 1934.

For the fiscal year ended March 31, 2013

or

[ ITRANSITION REPORT PURSUANT TO SECTION 13 OR 15( D ) OF THE SECURITIES EXCHANGE ACT OF 1934.

For the transition period from \_\_\_\_\_\_ to \_\_\_\_\_ to

Commission File Number

Registrant, State of Incorporation Address and Telephone Number

I.R.S. Employer <u>Identification</u>

<u>No.</u>

AMERCO.

1-11255

**AMERCO** 

88-0106815

(A Nevada Corporation) 1325 Airmotive Way, Ste. 100 Reno, Nevada 89502-3239 Telephone (775) 688-6300

Securities registered pursuant to Section 12(g) of the Act: None

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes [] No [X]

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Securities Act. Yes [] No

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes [X] No []

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files . ) Yes [X] No []

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K (§229.405 of this chapter) is not contained herein, and will not be contained, to the best of the registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K. []

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definition s of a "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer [] Accelerated filer [X]

Non-accelerated filer [] (Do not check if a smaller reporting company) Smaller reporting company []

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes [] No [X]

The aggregate market value of AMERCO common stock held by non-affiliates on September 30, 20 12 (AMERCO's most recently completed second fiscal quarter) was \$ 510,020,982 . The aggregate market value was computed using the closing price for the common stock trading on NASDAQ on September 28, 2012 (the last business day of AMERCO's most recently completed second fiscal quarter) . Shares held by AMERCO's executive officers, directors and persons owning directly or indirectly more than 5% of the outstanding common stock have been excluded from the preceding number because such persons may be deemed to be affiliates of the registrant. This determination of affiliate status is not necessarily a conclusive determination for other purposes.

19,607,788 shares of AMERCO Common Stock, \$0.25 par value, were outstanding at May 30, 2013.

Documents incorporated by reference: portions of AMERCO's definitive proxy statement for the 201 3 annual meeting of stockholders, to be filed within 120 days after AMERCO's fiscal year ended March 31, 2013, are incorporated by reference into Part III of this report.

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#### **PARTI**

#### Item 1. Business

#### **Company Overview**

We are North America's largest "do-it-yourself" moving and storage operator through our subsidiary U-Haul International, Inc. ("U-Haul"). U-Haul is synonymous with "do-it-yourself" moving and storage and is a leader in supplying products and services to help people move and store their household and commercial goods. Our primary service objective is to provide a better and better product or service to more and more people at a lower and lower cost. Unless the context otherwise requires, the term "AMERCO," "Company," "we," "us," or "our" refers to AMERCO, a Nevada Corporation, and all of its legal subsidiaries, on a consolidated basis.

We were founded in 1945 as a sole proprietorship under the name "U-Haul Trailer Rental Company" and have rented trailers ever since. Starting in 1959, we rented trucks on a one-way and in-town basis exclusively through independent U-Haul dealers. In 1974, we began developing our network of U-Haul managed retail centers, through which we rent our trucks and trailers, self-storage rooms and portable storage boxes and sell moving and self-storage products and services to complement our independent dealer network.

We rent our distinctive orange and white U-Haul trucks and trailers as well as offer self-storage rooms through a network of approximately 1,490 Company operated retail moving centers and approximately 16,400 independent U-Haul dealers. We also sell U-Haul brand boxes, tape and other moving and self-storage products and services to "do-it-yourself" moving and storage customers at all of our distribution outlets and through our eMove <sup>®</sup> web site.

We believe U-Haul is the most convenient supplier of products and services addressing the needs of North America's "do-it-yourself" moving and storage market. Our broad geographic coverage throughout the United States and Canada and our extensive selection of U-Haul brand moving equipment rentals, self-storage rooms and related moving and storage products and services provide our customers with convenient "one-stop" shopping.

Since 1945 U-Haul has incorporated sustainable practices into its everyday operations. We believe that our basic business premise of equipment sharing helps reduce greenhouse gas emissions and reduces the need for total large capacity vehicles. We continue to look for ways to reduce waste within our business and are dedicated to manufacturing reusable components and recyclable products. We believe that our commitment to sustainability, through our products and services and everyday operations has helped us to reduce our impact on the environment.

Through Repwest Insurance Company ("Repwest"), our property and casualty insurance subsidiary, we manage the property, liability and related insurance claims processing for U-Haul. Oxford Life Insurance Company ("Oxford"), our life insurance subsidiary, sells life insurance, Medicare supplement insurance, annuities and other related products to non U-Haul customers.

#### Available Information

AMERCO and U-Haul are each incorporated in Nevada. U-Haul's internet address is uhaul.com. On AMERCO's investor relations web site, amerco.com, we post the following filings as soon as practicable after they are electronically filed with or furnished to the United States Securities and Exchange Commission ("SEC"): our Annual Report on Form 10-K, our Quarterly Reports on Form 10-Q, our Current Reports on Form 8-K, our proxy statement related to our annual meeting of stockholders, and any amendments to those reports or statements filed or furnished pursuant to Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended (the "Exchange Act"). We also use our investor relations web site as a means of disclosing material non-public information and for complying with our disclosure obligations under Regulation FD. All such filings on our web site are available free of charge. Additionally, you will find these materials on the SEC's website at sec.gov.

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#### **Products and Rental Equipment**

Our customers are primarily "do-it-yourself" household movers. U-Haul moving equipment is specifically designed, engineered and manufactured for the "do-it-yourself" household mover. These "do-it-yourself" movers include individuals and families moving their belongings from one home to another, college students moving their belongings, vacationers and sports enthusiasts needing extra space or having special towing needs, people trying to save on home furniture and home appliance delivery costs, and "do-it-yourself" home remodeling and gardening enthusiasts who need to transport materials.

As of March 31, 201 3, our rental fleet consisted of approximately 112,000 trucks, 90,000 trailers and 34,000 towing devices. This equipment and our U-Haul brand of self-moving products and services are available through our network of managed retail moving centers and independent U-Haul dealers. Independent U-Haul dealers receive rental equipment from the Company, act as rental agent s and are paid a commission based on gross revenues generated from their U-Haul rentals.

Our rental truck chassis are manufactured by domestic and foreign truck manufacturers. These chassis are joined with the U-Haul designed and manufactured van boxes primarily at U-Haul operated manufacturing and assembly facilities strategically located throughout the United States. U-Haul rental trucks feature our proprietary Lowest Deck SM, which provides our customers with extra ease of loading. The loading ramps on our trucks are the widest in the industry, which reduce the effort needed to move belongings. Our trucks are fitted with convenient, padded rub rails with tie downs on every interior wall. Our Gentle Ride Suspension SM helps our customers safely move delicate and prized possessions. Also, the engineers at our U-Haul Technical Center determined that the softest ride in our trucks was at the front of the van box. Consequently, we designed the part of the van box that hangs over the front cab of the truck to be the location for our customers to place their most fragile items during their move. We call this area Mom's Attic SM.

Our distinctive trailers are also manufactured at these same U-Haul operated manufacturing and assembly facilities. These trailers are well suited to the low profile of many of today's newly manufactured automobiles. Our engineering staff is committed to making our trailers easy to tow, safe, aerodynamic and fuel efficient.

To provide our self-move customers with added value, our rental trucks and trailers are designed with fuel efficiency in mind. Many of our newer trucks are fitted with fuel economy gauges, another tool that assists our customers in conserving fuel. To help make our rental equipment more reliable, we routinely perform extensive preventive maintenance and repairs.

We also provide customers with equipment to transport their vehicle. We provide two towing options; auto transport, in which all four wheels are off the ground and a tow dolly, in which the front wheels of the towed vehicle are off the ground.

To help our customers load their boxes and larger household appliances and furniture, we offer several accessory rental items. Our utility dolly has a lightweight design and is easy to maneuver. Another rental accessory is our four wheel dolly, which provides a large, flat surface for moving dressers, wall units, pianos and other large household items. U-Haul appliance dollies provide the leverage needed to move refrigerators, freezers, washers and dryers easily and safely. These utility, furniture and appliance dollies, along with the low decks and the wide loading ramps on U-Haul trucks and trailers, are designed for easy loading and unloading of our customers' belongings.

The total package U-Haul offers the "do-it-yourself" household mover doesn't end with trucks, trailers and accessory rental items. Our moving supplies include a wide array of affordably priced U-Haul brand boxes, tape and packing materials. We also provide specialty boxes for dishes, computers and sensitive electronic equipment, as well as tape, security locks, and packing supplies. U-Haul brand boxes are specifically sized to make loading easier.

We believe that U-Haul is North America's largest seller and installer of hitches and towing systems. In addition to towing U-Haul equipment, these hitching and towing systems can tow jet skis, motorcycles, boats, campers and horse trailers. Our hitches, ball mounts, and hitch balls undergo stringent testing requirements. Each year, more than one million customers visit our locations for expertise on complete towing systems, trailer rentals and the latest in towing accessories.

U-Haul has one of North America's largest propane refilling networks, with over 1,080 locations providing this convenient service. We employ trained, certified personnel to refill all propane cylinders and alternative fuel vehicles. Our network of propane dispensing locations is one of the largest automobile alternative refueling networks in North America.

Our self-storage business was a natural outgrowth of our self-moving operations. Conveniently located U-Haul self-storage rental facilities provide clean, dry and secure space for storage of household and commercial goods. Storage units range in size from 6 square feet to over 1,000 square feet. We operate over 1,1 8 0 self-storage locations in North America, with nearly 4 45,000 rentable rooms comprising 40.0 million square feet of rentable storage space. Our self-storage centers feature a wide array of security measures, ranging from electronic property access control gates to individually alarmed storage units. At many centers, we offer climate controlled storage rooms to protect temperature sensitive goods such as video tapes, albums, photographs and precious wood furniture.

Another extension of our strategy to make "do-it-yourself" moving and storage easier is our U-Box ® program. A storage container is delivered to a location of our customer's choosing either by Company personnel or by the customers themselves through the use of a U-Box trailer. This option provides the customer with the greatest scheduling convenience. Once the container is filled it can be stored at the customer's location, or taken to any of our company operated locations, a participating independent dealer, or moved to a location of the customer's choice.

Additionally, we offer moving and storage protection packages such as Safemove and Safetow. These programs provide moving and towing customers with a damage waiver, cargo protection and medical and life insurance coverage. Safestor provides protection for storage customers from loss on their goods in storage. For our customers who desire additional coverage over and above the standard Safemove protection, we also offer our Super Safemove product. This package provides the rental customer with a layer of primary liability protection.

We believe that our eMove <sup>®</sup> web site, eMove.com, is the largest network of customers and independent businesses in the self-moving and self-storage industry. The eMove network consists of channels where customers, businesses and service providers transact business. The e Move Moving Help marketplace connects "do-it-yourself" movers with independent service providers to assist movers in packing, loading, unloading, cleaning, driving and performing other services. Thousands of independent service providers participate in the eMove network.

Through the eMove Storage Affiliate Program, independent storage businesses can join the world's largest self-storage reservation system. Self-storage customers making a reservation through eMove can access all of the U-Haul self-storage centers and all of our independent storage affiliate partners for even greater convenience to meet their self-storage needs.

#### **Description of Operating Segments**

AMERCO's three reportable segments are:

- Moving and Storage, comprised of AMERCO, U-Haul, and Real Estate and the subsidiaries of U-Haul and Real Estate,
- · Property and Casualty Insurance, comprised of Repwest and its subsidiaries and ARCOA, and
- Life Insurance, comprised of Oxford and its subsidiaries.

Financial information for each of our operating segments is included in the Notes to Consolidated Financial Statements as part of Item 8: Financial Statements and Supplementary Data of this Annual Report on Form 10-K.

#### Moving and Storage Operating Segments

Our Moving and Storage operating segment consists of the rental of trucks, trailers, portable storage boxes, specialty rental items and self-storage spaces primarily to the household mover as well as sales of moving supplies, towing accessories and propane. Operations are conducted under the registered trade name U-Haul <sup>®</sup> throughout the United States and Canada.

Net revenue from our Moving and Storage operating segment was approximately 89.1 %, 85.8 % and 87.7 % of consolidated net revenue in fiscal 201 3 , 20 12 and 20 11 , respectively.

During fiscal 201 3, the Company placed approximately 20,800 new trucks in service. These additions and replacements to the fleet were a combination of U-Haul manufactured vehicles and purchases. Typically as new trucks are added to the fleet the Company removes older trucks from the fleet. The total number of rental trucks in the fleet increased during fiscal 2013 as the pace of new additions was slightly greater than those trucks removed for r etirement and sale.

Within our truck and trailer rental operation we are focused on expanding our independent dealer network to provide added convenience for our customers. U-Haul maximizes vehicle utilization by effective distribution of the truck and trailer fleets among the approximately 1,490 Company operated centers and approximately 16,400 independent dealers. Utilizing its proprietary reservations management system, the Company's centers and dealers electronically report their inventory in real-time, which facilitates matching equipment to customer demand. Approximately 54 % of all U-Move rental revenue originates from the Company operated centers.

At our owned and operated retail centers we are implementing new initiatives to improve customer service. These initiatives include improving management of our rental equipment to provide our retail centers with the right type of rental equipment, at the right time and at the most convenient location for our customers, effective marketing of our broad line of self-moving related products and services, maintaining longer hours of operation to provide more convenience to our customers, and enhancing our ability to properly staff locations during our peak hours of operations by attracting and retaining "moonlighters" (part-time U-Haul employees with full-time jobs elsewhere) during our peak hours of operation.

Our self-moving related products and services, such as boxes, pads and insurance, help our customers have a better moving experience and help them to protect their belongings from potential damage during the moving process. We are committed to providing a complete line of products selected with the "do-it-yourself" moving and storage customer in mind.

Our self-storage business operations consist of the rental of self-storage rooms, portable storage boxes, sales of self-storage related products, the facilitation of sales of services, and the management of self-storage facilities owned by others.

U-Haul is one of the largest North American operators of self-storage and has been a leader in the self-storage industry since 1974. U-Haul operates nearly 445,000 storage rooms, comprising 40.0 million square feet of storage space with locations in 49 states and 10 Canadian provinces. U-Haul's owned and managed self-storage facility locations range in size up to 171,200 square feet of storage space, with individual storage units in sizes ranging from 6 square feet to over 1,000 square feet.

The primary market for storage rooms is the storage of household goods. We believe that our self-storage services provide a competitive advantage through such things as Max Security, an electronic system that monitors the storage facility 24 hours a day, climate control, individually alarmed rooms, extended hour s access, and an internet-based customer reservation and account management system.

eMove is an online marketplace that connects consumers to independent Moving Help™ service providers and thousands of independent Self-Storage Affiliates. Our network of customer-rated affiliates provide s pack and load help, cleaning help, self-storage and similar services all over North America. Our goal is to further utilize our web-based technology platform to increase service to consumers and businesses in the moving and storage market.

Our Moving and Storage operating segment business is seasonal and, traditionally, our results of operations and cash flows fluctuate significantly from quarter to quarter. Historically, revenues have been stronger in the first and second fiscal quarters due to the overall increase in moving activity during the spring and summer months. The fourth fiscal quarter is generally our weakest, due to a greater potential for adverse weather conditions.

#### Property and Casualty Insurance Operating Segment

Our Property and Casualty Insurance operating segment provides loss adjusting and claims handling for U-Haul through regional offices across North America. Our Property and Casualty Insurance operating segment also underwrites components of the Safemove, Safetow, Super Safemove and Safestore protection packages to U-Haul customers. We continue to focus on increasing the penetration of these products into the moving and storage market. The business plan for the Property and Casualty Insurance operating segment includes offering property and casualty products in other U-Haul related programs.

Net revenue from our Property and Casualty Insurance operating segment was approximately 1.9%, 1.6% and 1.7% of consolidated net revenue in fiscal 2013, 2012 and 2011, respectively.

#### Life Insurance Operating Segment

Our Life Insurance operating segment provides life and health insurance products primarily to the senior market through the direct writing and reinsuring of life insurance, Medicare supplement and annuity policies.

Net revenue from our Life Insurance operating segment was approximately 9.0 %, 12.6 % and 10.6 % of consolidated net revenue in fiscal 201 3 , 20 12 and 20 11 , respectively.

#### **Employees**

As of March 31, 201 3 and 2012, we employed over 21,600 people and 20,100 people, respectively throughout North America with approximately 98% of these employees working within our Moving and Storage operating segment and a pproximately 55 % and 54%, respectively of these employees work on a part-time basis.

#### Sales and Marketing

We promote U-Haul brand awareness through direct and co-marketing arrangements. Our direct marketing activities consist of web based advertising, print and yellow pages as well as trade events, movie cameos of our rental fleet and boxes, and industry and consumer communications. Our rental equipment is our best form of advertisement. We support our independent U-Haul dealers through advertising of U-Haul moving and self-storage rentals, products and services.

Our marketing plan focuses on maintaining our leadership position in the "do-it-yourself" moving and storage industry by continually improving the ease of use and efficiency of our rental equipment, by providing added convenience to our retail centers through independent U-Haul dealers, and by expanding the capabilities of our eMove web sites.

A significant driver of U-Haul's rental transaction volume is our utilization of an online reservation and sales system, through uhaul.com, eMove.com and our 24-hour 1-800-GO-U-HAUL telephone reservations system. These points of contact are prominently featured and are a major driver of customer lead sources.

#### Competition

#### Moving and Storage Operating Segment

The truck rental industry is highly competitive and includes a number of significant national, regional and local competitors. Generally speaking, we consider there to be two distinct users of rental trucks: commercial and "do-it-yourself" residential users. We primarily focus on the "do-it-yourself" residential user. Within this segment, we believe the principal competitive factors are convenience of rental locations, availability of quality rental moving equipment, breadth of essential products and services, and total cost to the user. Our major national competitors in both the In-Town and one-way moving equipment rental market are Avis Budget Group, Inc. and Penske Truck Leasing. Additionally, we have numerous small local competitors throughout North America who compete with us in the In-Town market.

The self-storage market is large and very fragmented. We believe the principal competitive factors in this industry are convenience of storage rental locations, cleanliness, security and price. Our largest competitors in the self-storage market are Public Storage Inc., Extra Space Storage, Inc., and Sovran Self-Storage Inc.

#### Insurance Operating Segments

The insurance industry is highly competitive. In addition, the marketplace includes financial services firms offering both insurance and financial products. Some of the insurance companies are owned by stockholders and others are owned by policyholders. Many competitors have been in business for a longer period of time or possess substantially greater financial resources and broader product portfolios than our insurance companies. We compete in the insurance business based upon price, product design, and services rendered to agents and policyholders.

#### **Recent Developments**

#### Financial Strength Ratings

In May 201 3, A.M. Best affirmed the financial strength rating of B++ (Good) for Oxford and its outlook remains positive.

Repwest maintained a B (Fair) financial strength rating with a stable outlook.

#### **Financial Data of Segment and Geographic Areas**

For f inancial data of our segments and geographic areas please see Note 2 2, Financial Information by Geographic Area and Note 22A, Consolidating Financial Information by Industry Segment to our Notes to Consolidated Financial Statements.

#### Cautionary Statement Regarding Forward-Looking Statements

This Annual Report on Form 10-K ("Annual Report"), contains "forward-looking statements" regarding future events and our future results of operations. We may make additional written or oral forward-looking statements from time to time in filings with the SEC or otherwise. We believe such forward-looking statements are within the meaning of the safe-harbor provisions of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Exchange Act. Such statements may include, but are not limited to, projections of revenues, earnings or loss, estimates of capital expenditures, plans for future operations, products or services, financing needs and plans, our perceptions of our legal positions and anticipated outcomes of government investigations and pending litigation against us, liquidity, goals and strategies, plans for new business, storage occupancy, growth rate assumptions, pricing, costs, and access to capital and leasing markets as well as assumptions relating to the foregoing. The words "believe," "expect," "anticipate," "estimate," "project" and similar expressions identify forward-looking statements, which speak only as of the date the statement was made.

Forward-looking statements are inherently subject to risks and uncertainties, some of which we cannot accurately predict or quantify. Factors that could significantly affect results include, without limitation, the risk factors enumerated at the end of this section, as well as the following: our ability to operate pursuant to the terms of its credit facilities; our ability to maintain contracts that are critical to our operations; the costs and availability of financing; our ability to execute our business plan; our ability to attract, motivate and retain key employees; general economic conditions; fluctuations in our costs to maintain and update our fleet and facilities; our ability to refinance our debt; changes in government regulations, particularly environmental regulations; our credit ratings; the availability of credit; changes in demand for our products; changes in the general domestic economy; the degree and nature of our competition; the resolution of pending litigation against us; changes in accounting standards and other factors described in this Annual R eport or the other documents we file with the SEC. The above factors, the following disclosures, as well as other statements in this Annual R eport and in the Notes to Consolidated Financial Statements, could contribute to or cause such risks or uncertainties, or could cause our stock price to fluctuate dramatically. Consequently, the forward-looking statements should not be regarded as representations or warranties by us that such matters will be realized. We assume no obligation to update or revise any of the forward-looking statements, whether in response to new information, unforeseen events, changed circumstances or otherwise.

#### Item 1A. Risk Factors

The following discussion of risk factors should be read in conjunction with Management's Discussion and Analysis of Financial Condition and Results of Operations ("MD&A") and the Consolidated Financial Statements and related notes. These risk factors may be important in understanding this Annual Report or elsewhere.

#### We operate in a highly competitive industry.

The truck rental industry is highly competitive and includes a number of significant national, regional and local competitors. We believe the principal competitive factors in this industry are convenience of rental locations, availability of quality rental moving equipment, breadth of essential services and products and total cost. Financial results for the Company can be adversely impacted by aggressive pricing from our competitors. Some of our competitors may have greater financial resources than we have. We cannot assure you that we will be able to maintain existing rental prices or implement price increases. Moreover, if our competitors reduce prices and we are not able or willing to do so as well, we may lose rental volume, which would likely have a materially adverse affect on our results of operations.

The self-storage industry is large and highly fragmented. We believe the principal competitive factors in this industry are convenience of storage rental locations, cleanliness, security and price. Competition in the market areas in which we operate is significant and affects the occupancy levels, rental rates and operating expenses of our facilities. Competition might cause us to experience a decrease in occupancy levels, limit our ability to raise rental rates or require us to offer discounted rates that would have a material affect on results of operations and financial condition. Entry into the self-storage business may be accomplished through the acquisition of existing facilities by persons or institutions with the required initial capital. Development of new self-storage facilities is more difficult however, due to land use, zoning, environmental and other regulatory requirements. The self-storage industry has in the past experienced overbuilding in response to perceived increases in demand. We cannot assure you that we will be able to successfully compete in existing markets or expand into new markets.

#### We are highly leveraged.

As of March 31, 201 3, we had total debt outstanding of \$ 1,661.8 million and total undiscounted lease commitments of \$ 236.6 million. Although we believe, based on existing information, that additional leverage can be supported by our operations and revenues, our existing debt could impact us in the following ways among other considerations:

- require us to allocate a considerable portion of cash flows from operations to debt service payments;
- limit our flexibility in planning for, or reacting to, changes in our business and the industry in which we operate;
- limit our ability to obtain additional financing; and
- place us at a disadvantage compared to our competitors who may have less debt.

Our ability to make payments on our debt depends upon our ability to maintain and improve our operating performance and generate cash flow. To some extent, this is subject to prevailing economic and competitive conditions and to certain financial, business and other factors, some of which are beyond our control. If we are unable to generate sufficient cash flow from operations to service our debt and meet our other cash needs, we may be forced to reduce or delay capital expenditures, sell assets, seek additional capital or restructure or refinance our indebtedness. If we must sell our assets, it may negatively affect our ability to generate revenue. In addition, we may incur additional debt that would exacerbate the risks associated with our indebtedness.

#### Economic conditions, including those related to the credit markets, may adversely affect our industry, business and results of operations.

Over the last several years, the United States economy has undergone a period of slowdown and unprecedented volatility, which resulted in a recession. It is difficult to gauge the general economic conditions we will face this year. Consumer and commercial spending is generally affected by the health of the economy, which places some of the factors affecting the success of our business beyond our control. Our industries, although not as traditionally cyclical as some, could experience significant downturns in connection with general economic conditions. In times of declining consumer spending we may be driven, along with our competitors, to reduce pricing which would have a negative impact on gross profit. We cannot predict if another downturn, or sustained lack of recovery, in the economy may occur which could result in reduced revenues and working capital.

Should credit markets in the United States tighten or if interest rates increase significantly we may not be able to refinance existing debt or find additional financing on favorable terms, if at all. If one or more of the financial institutions that support our existing credit facilities fails, we may not be able to find a replacement, which would negatively impact our ability to borrow under credit facilities. While we believe that we have adequate sources of liquidity to meet our anticipated requirement for working capital, debt servicing and capital expenditures through fiscal 201 4, if our operating results were to worsen significantly and our cash flows or capital resources prove inadequate, or if interest rates increase significantly, we could face liquidity problems that could materially and adversely affect our results of operations and financial condition.

#### Our fleet rotation program can be adversely affected by financial market conditions.

To meet the needs of our customers, U-Haul maintains a large fleet of rental equipment. Our rental truck fleet rotation program is funded internally through operations and externally from debt and lease financing. Our ability to fund our routine fleet rotation program could be adversely affected if financial market conditions limit the general availability of external financing. This could lead us to operate trucks longer than initially planned and /or reducing the size of the fleet, either of which could materially and negatively affect our results of operations.

Another important aspect of our fleet rotation program is the sale of used rental equipment. The sale of used equipment provides us with funds that can be used to purchase new equipment. Conditions may arise that could lead to the decrease in resale values for our used equipment . T his could have a material adverse effect on our financial results, which would result in losses on the sale of equipment and decreases in cash flows from the sales of equipment.

#### We obtain our rental trucks from a limited number of manufacturers.

In recent years , we have purchased the majority of our rental trucks from Ford Motor Company and General Motors Corporation. Our fleet can be negatively affected by issues our manufacturers may face within their own supply chain. Also, it is possible that our suppliers may face financial difficulties or organizational changes which could negatively impact their ability to accept future orders or fulfill existing orders and we may, at some point, be forced to purchase from other manufacturers . The cost of acquiring new rental trucks could increase materially and negatively affect our ability to rotate new equipment into the fleet. Although we believe that we could contract with alternative manufacturers for our rental trucks, we cannot guarantee or predict how long that would take or if such a decision would result in material cost increases . Ultimately , termination of or changes to our existing relationship with these suppliers could have a material adverse effect on our business, financial condition or results of operations for an indefinite period of time.

#### We may not be able to effectively hedge against interest rate changes in our variable debt.

In certain instances, the Company seeks to manage its exposure to interest rate risk through the use of hedging instruments including interest rate swap agreements and forward swaps. We enter into these arrangements with counterparties that are significant financial institutions with whom we generally have other financial arrangements. We are exposed to credit risk should these counterparties not be able to perform on their obligations. Additionally, a failure on our part to effectively hedge against interest rate changes may adversely affect our financial condition and results of operations. We are required to record these financial instruments at their fair value. Changes in interest rates can significantly impact the valuation of the instruments resulting in non-cash changes to our financial position.

#### We are controlled by a small contingent of stockholders.

As of March 31, 201 3, Edward J. Shoen, President and Chairman of the Board of AMERCO, James P. Shoen, a direct or of AMERCO, and Mark V. Shoen collectively are the beneficial owners of 9,139,018 shares (approximately 46.6 %) of the outstanding common stock of AMERCO. In addition, Edward J. Shoen, James P. Shoen, Mark V. Shoen, Rosmarie T. Donovan (Trustee of the Shoen Irrevocable Trusts) and David L. Holmes (Successor Trustee of the Irrevocable "C" Trusts) (collectively, the "Reporting Persons") are parties to a stockholder agreement dated June 30, 2006 in which the Reporting Persons agreed to vote as one as provided in this agreement (the "Stockholder Agreement"). Pursuan t to the Stockholder Agreement, a collective 10,897, 741 shares (approximately 55.6%) of the Company's common stock are voted at the direction of a majority in interest of the Reporting Persons. For additional informa tion, refer to the Schedule 13D s filed on July 13, 2006, March 9, 2007, June 26, 2009 and on May 1, 2013 with the SEC. In addition, 1,450,205 shares (approximately 7.4 %) of the outstanding common stock of AMERCO are held by our Employee Savings and Employee Stock Ownership Trust.

As a result of their stock ownership and the Stockholder Agreement, Edward J. Shoen, Mark V. Shoen and James P. Shoen are in a position to significantly influence our business affairs and policies of the Company, including the approval of significant transactions, the election of the members of our Board of Directors (the "Board") and other matters submitted to our stockholders. There can be no assurance that the interests of the Reporting Persons will not conflict with the interest s of our other stockholders. Furthermore, as a result of the Reporting Persons' voting power, the Company is a "controlled company" as defined in the N asdaq L isting R ules and, therefore avails itself or may avail itself of certain exemptions under N asdaq rules, including exemptions from the rules that require us to have (i) a majority of independent directors on the Board; (ii) independent director oversight of executive officer compensation; and (iii) independent director oversight of director nominations.

#### We bear certain risks related to our notes receivable from SAC Holdings.

At March 31, 201 3, we held \$ 72.4 million of notes receivable from SAC Holdings, which consist of junior unsecured notes. SAC Holdings is highly leveraged with significant indebtedness to others. If SAC Holdings is unable to meet its obligations to its senior lenders, it could trigger a default of its obligations to us. In such an event of default, we could suffer a loss to the extent the value of the underlying collateral of SAC Holdings is inadequate to repay SAC Holdings senior lenders and our junior unsecured notes. We cannot assure you that SAC Holdings will not default on its loans to its senior lenders or that the value of SAC Holdings assets upon liquidation would be sufficient to repay us in full.

#### Our quarterly results of operations fluctuate due to seasonality and other factors associated with our industry.

Our business is seasonal and our results of operations and cash flows fluctuate significantly from quarter to quarter. Historically, revenues have been stronger in the first and second fiscal quarters due to the overall increase in moving activity during the spring and summer months. The fourth fiscal quarter is generally weakest, due to a greater potential for adverse weather conditions and other factors that are not necessarily seasonal. As a result, our operating results for any given quarterly period are not necessarily indicative of operating results for an entire year.

### Our operations subject us to numerous environmental regulations and the possibility that environmental liability in the future could adversely affect our operations.

Compliance with environmental requirements of federal, state and local governments significantly affects our business. Among other things, these requirements regulate the discharge of materials into the air, land and water and govern the use and disposal of hazardous substances. Under environmental laws or common law principles, we can be held liable for hazardous substances that are found on real property we have owned or operated. We are aware of issues regarding hazardous substances on some of our real estate and we have put in place a remedia tion plan at each site where we believe such a plan is necessary. See Note 19, Contingencies of the Notes to Consolidated Financial Statements. We regularly make capital and operating expenditures to stay in compliance with environmental laws. In particular, we have managed a testing and removal program since 1988 for our underground storage tanks. Despite these compliance efforts, we believe that the risk of environmental liability is part of the nature of our business.

Environmental laws and regulations are complex, change frequently and could become more stringent in the future. We cannot assure you that future compliance with these regulations, future environmental liabilities, the cost of defending environmental claims, conducting any environmental remediation or generally resolving liabilities caused by us or related third parties will not have a material adverse effect on our business, financial condition or results of operations.

## We operate in a highly regulated industry and changes in existing regulations or violations of existing or future regulations could have a material adverse effect on our operations and profitability.

Our truck and trailer rental business is subject to regulation by various federal, state and foreign governmental entities. Specifically, the U.S. Department of Transportation and various state and federal agencies exercise broad powers over our motor carrier operations, safety, and the generation, handling, storage, treatment and disposal of waste materials. In addition, our storage business is also subject to federal, state and local laws and regulations relating to environmental protection and human health and safety. The failure to adhere to these laws and regulations may adversely affect our ability to sell or rent such property or to use the property as collateral for future borrowings. Compliance with changing regulations could substantially impair real property and equipment productivity and increase our costs. In addition, the Federal government may institute some regulation that limits carbon emissions by setting a maximum amount of carbon entities can emit without penalty. This would likely affect everyone who uses fossil fuels and would disproportionately affect users in the highway transportation industries. While there are too many variables at this time to assess the impact of the various proposed federal and state regulations that could affect carbon emissions, many experts believe these proposed rules could significantly affect the way companies operate in their industries.

### Our ability to attract and retain qualified employees, and changes in laws or other labor issues could adversely affect our business and our results of operations.

The success of our business is predicated upon our workforce providing excellent customer service. Our ability to attract and retain this employee base may be inhibited due to prevailing wage rates, benefit costs and the adoption of new or revised employment and labor laws and regulations. Should this occur we may be unable to provide service in certain areas or we may experience significantly increased costs of labor that could adversely affect our results of operations and financial condition.

#### We are highly dependent upon our automated systems and the I nternet for managing our business.

Our information systems are largely I nternet-based, including our point-of-sale reservation system and telephone systems. While our reliance on this technology lowers our cost of providing service and expands our abilities to serve, it exposes us to various risks including natural and man-made disasters. We have put into place backup systems and alternative procedures to mitigate this risk. However, disruptions or breaches in any portion of these systems could adversely affect our results of operations and financial condition.

#### A.M. Best financial strength ratings are crucial to our life insurance business.

In May 2013, A .M. Best affirmed the financial strength rating for Oxford, Christian Fidelity Life Insurance Company ("CFLIC"), North American Insurance Company ("NAI") of B++. Oxford's and CFLIC's outlook remains positive, whereas NAI's outlook was stable. Financial strength ratings are important external factors that can affect the success of Oxford's business plans. Accordingly, if Oxford's ratings, relative to its competitors, are not maintained or do not continue to improve, Oxford may not be able to retain and attract business as currently planned, which could adversely affect our results of operations and financial condition.

### We may incur losses due to our reinsurers' or counterparties' failure to perform under existing contracts or we may be unable to secure sufficient reinsurance or hedging protection in the future.

We use reinsurance and derivative contracts to mitigate our risk of loss in various circumstances; primarily at Repwest and for our Moving and Storage operating segment. These agreements do not release us from our primary obligations and therefore we remain ultimately responsible for these potential costs. We cannot provide assurance that these reinsurers or counterparties will fulfill their obligations. Their inability or unwillingness to make payments to us under the terms of the contracts may have a material adverse effect on our financial condition and results of operation.

At December 31, 201 2, Repwest reported \$ 1.7 million of reinsurance recoverables, net of allowances and \$ 176.4 million of reserves and liabilities ceded to reinsurers. Of this, Repwest's largest exposure to a single reinsurer was \$ 72.1 million.

#### Item 1B. Unresolved Staff Comments

We have no unresolved staff comments at March 31, 201 3.

#### Item 2. Properties

The Company, through its legal subsidiaries, owns property, plant and equipment that are utilized in the manufacturing, repair and rental of U-Haul equipment and storage space, as well as providing office space for us. Such facilities exist throughout the United States and Canada. We also manage storage facilities owned by others. We operate approximately 1,490 U-Haul retail centers of which 481 are managed for other owners, and operates 11 manufacturing and assembly facilities. We also operate 150 fixed-site repair facilities located throughout the United States and Canada. These facilities are used primarily for the benefit of our Moving and Storage operating segment.

#### Item 3. Legal Proceedings

#### Shoer

In September 2002, Paul F. Shoen filed a shareholder derivative lawsuit in the Second Judicial District Court of the State of Nevada, Washoe County, captioned Paul F. Shoen vs. SAC Holding Corporation et al.., CV 02-05602, seeking damages and equitable relief on behalf of AMERCO from SAC Holdings and certain current and former members of the AMERCO Board of Directors, including Edward J. Shoen, Mark V. Shoen and James P. Shoen as Defendants. AMERCO is named as a nominal Defendant in the case. The complaint alleges breach of fiduciary duty, self-dealing, usurpation of corporate opportunities, wrongful interference with prospective economic advantage and unjust enrichment and seeks the unwinding of sales of self-storage properties by subsidiaries of AMERCO to SAC prior to the filling of the complaint. The complaint seeks a declaration that such transfers are void as well as unspecified damages. In October 2002, the Defendants filed motions to dismiss the complaint. Also in October 2002, Ron Belec filed a derivative action in the Second Judicial District Court of the State of Nevada, Washoe County, captioned Ron Belec vs. William E. Carty, et al., CV 02-06331 and in January 2003, M.S. Management Company, Inc. is derivative action in the Second Judicial District Court of the State of Nevada, Washoe County, captioned M.S. Management Company, Inc. vs. William E. Carty, et al., CV 03-00386. Two additional derivative suits were also filed against these parties. Each of these suits is substantially similar to the Paul F. Shoen case. The Court consolidated the five cases and thereafter dismissed these actions in May 2003, concluding that the AMERCO Board of Directors had the requisite level of independence required in order to have these claims resolved by the Board. Plaintiffs appealed this decision and, in July 2006, the Nevada Supreme Court reversed the ruling of the trial court and remanded the case to the trial court for proceedings consistent with its ruling, allowing the Plaintiffs to file an amended complaint and

In November 2006, the Plaintiffs filed an amended complaint. In December 2006, the Defendants filed motions to dismiss, based on various legal theories. In March 2007, the Court denied AMERCO's motion to dismiss regarding the issue of demand futility, stating that "Plaintiffs have satisfied the heightened pleading requirements of demand futility by showing a majority of the members of the AMERCO Board of Directors were interested parties in the SAC transactions." The Court heard oral argument on the remainder of the Defendants' motions to dismiss, including the motion ("Goldwasser Motion") based on the fact that the subject matter of the lawsuit had been settled and dismissed in earlier litigation known as <u>Goldwasser v. Shoen</u>, C.V.N.-94-00810-ECR (D.Nev), Washoe County, Nevada . In addition, in September and October 2007, the Defendants filed Motions for Judgment on the Pleadings or in the Alternative Summary Judgment, based on the fact that the stockholders of the Company had ratified the underlying transactions at the 2007 annual meeting of stockholders of AMERCO. In December 2007, the Court denied this motion. This ruling does not preclude a renewed motion for summary judgment after discovery and further proceedings on these issues. On April 7, 2008, the litigation was dismissed, on the basis of the Goldwasser Motion. On May 8, 2008, the Plaintiffs filed a notice of appeal of such dismissal to the Nevada Supreme Court (the "Court") . On May 20, 2008, AMERCO filed a cross appeal relating to the denial of its Motion to Dismiss in regard to demand futility.

On May 12, 2011, the Nevada Supreme Court affirmed in part, reversed in part, and remanded the case for further proceedings. First, the Court ruled that the Goldwasser settlement did not release claims that arose after the agreement and, therefore, reversed the trial court's dismissal of the Complaint on that ground. Second, the Court affirmed the district court's determination that the in pari delicto defense is available in a derivative suit and reversed and remanded to the district court to determine if the defense applies to this matter. Third, the Court remanded to the district court to conduct an evidentiary hearing to determine whether demand upon the AMERCO Board was, in fact, futile. Fourth, the Court invited AMERCO to seek a ruling from the district court as to the legal effect of the AMERCO Shareholders' 2008 ratification of the underlying AMERCO/SAC transactions.

Last, as to individual claims for relief, the Court affirmed the district court's dismissal of the breach of fiduciary duty of loyalty claims as to all defendants except Mark Shoen. The Court affirmed the district court's dismissal of the breach of fiduciary duty: ultra vires Acts claim as to all defendants. The Court reversed the district court's dismissal of aiding and abetting a breach of fiduciary duty and unjust enrichment claims against the SAC entities. The Court reversed the trial court's dismissal of the claim for wrongful interference with prospective economic advantage as to all defendants.

On remand, on July 22, 2011, AMERCO filed a Motion for Summary Judgment based upon the Shareholder's Ratification of the SAC transactions. In addition, on August 29, 2011, certain defendants filed a Motion to Dismiss Plaintiffs' Claim for Wrongful Interference with Prospective Economic Advantage. On August 31, 2011, the trial court held a status conference and entered an order setting forth the briefing schedule for the two motions. On December 23, 2011, the trial court denied AMERCO's motion for summary judgment and certain defendants' motion to dismiss. The court set a discovery schedule on the limited issue of demand futility. A four day evidentiary hearing on demand futility was scheduled to begin on August 20, 2012.

On August 6, 2012, Max Belec and Glenbrook Capital Limited Partnership, voluntarily dismissed their complaint with prejudice. On August 20, 2012, the remaining plaintiffs, Paul Shoen and Alan Kahn, dismissed their complaint with prejudice. AMERCO paid none of plaintiffs' attorneys' fees or costs. In return, AMERCO released plaintiffs from further related litigation based on plaintiffs' conduct in this litigation. Moreover, Paul Shoen, Alan Kahn, Grover Wickersham and numerous individuals and entities related to Paul Shoen and Grover Wickersham agreed to sell all of their AMERCO securities in the open market and not sue AMERCO or any of the other defendants for 20 years. If the plaintiffs or the related parties breach this agreement, Paul Shoen will be responsible for \$5,000,000 in liquidated damages. The parties filed a final Mutual Release Agreement with the Court on October 16, 2012, thereby terminating the case in its entirety, with prejudice.

#### **Environmental**

Compliance with environmental requirements of federal, state and local governments may significantly affect the operation of Real Estate's business. Among other things, these requirements regulate the discharge of materials into the air, land and water and govern the use and disposal of hazardous substances. Real Estate is aware of issues regarding hazardous substances on some of its properties. Real Estate regularly makes capital and operating expenditures to stay in compliance with environmental laws and has put in place a remedial plan at each site where it believes such a plan is necessary. Since 1988, Real Estate has managed a testing and removal program for underground storage tanks.

Based upon the information currently available to Real Estate, compliance with the environmental laws and its share of the costs of investigation and cleanup of known hazardous waste sites are not expected to result in a material adverse effect on AMERCO's financial position or results of operations.

#### Other

The Company is named as a defendant in various other litigation and claims arising out of the normal course of business. In management's opinion, none of these other matters will individually have a material effect on the Company's financial position and results of operations.

#### Item 4. Mine Safety Disclosure

Not applicable.

#### **PART II**

#### Item 5.Market for the Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities

As of May 30, 2013, there were approximately 3,500 holders of record of our common stock. We derived the number of our stockholders using internal stock le d gers and utilizing Mellon Investor Services Stockholder listings. AMERCO's common stock is listed on the NASDAQ Global Select Market under the trading symbol "UHAL".

The following table sets forth the high and the low sales price of the common stock of AMERCO for the periods indicated:

<u>Years Ended March 31,</u>							
<u>2013</u>			<u>2013</u>			<u> 2012</u>	
	<u>High</u>		<u>Low</u>		<u>High</u>		Low
\$	106.71	\$	75.41	\$	103.36	\$	83.90
	109.83		87.26		97.25		60.18
	126.89		98.74		90.45		60.44
	178.70		128.42		126.14		89.34
	\$	High \$ 106.71 109.83 126.89	2013 ————————————————————————————————————	**Example 2013** **High	*** Description of the image of	High         Low         High           \$ 106.71         \$ 75.41         \$ 103.36           109.83         87.26         97.25           126.89         98.74         90.45	2013         2012           High         Low         High           \$ 106.71         \$ 75.41         \$ 103.36         \$ 109.83           \$ 109.83         \$ 87.26         \$ 97.25           \$ 126.89         \$ 98.74         \$ 90.45

#### Dividends

AMERCO does not have a formal dividend policy. The Board periodically considers the advisability of declaring and paying dividends to common stockholders in light of existing circumstances. Any past payments of dividends, special or otherwise, is not an indication of a trend on future payments, if any.

On November 7, 2012, the Company declared a special cash dividend on its Common Stock of \$5.00 per share to holders of record on November 19, 2012. The dividend was paid on November 30, 2012.

On December 7, 2011, the Company declared a special cash dividend on its Common Stock of \$1.00 per share to holders of record on December 23, 2011. The dividend was paid on January 3, 2012.

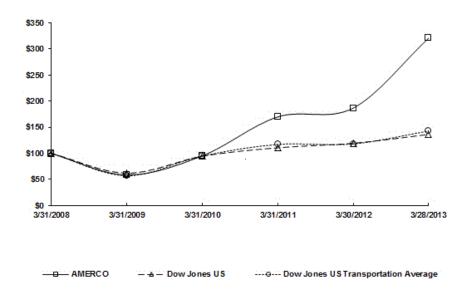
See Note 21, Statutory Financial Information of Insurance Subsidiaries of the Notes to Consolidated Financial Statements for a discussion of certain statutory restrictions on the ability of the insurance subsidiaries to pay dividends to AMERCO.

#### Performance Graph

The following graph compares the cumulative total stockholder return on the Company's common stock for the period March 31, 200 8 through March 31, 201 3 with the cumulative total return on the Dow Jones US Total Market and the Dow Jones US Transportation Average. The comparison assumes that \$100 was invested on March 31, 200 8 in the Company's common stock and in each of the comparison indices. The graph reflects the value of the investment based on the closing price of the common stock trading on NASDAQ on March 31, 200 9, 20 10, 20 11, 20 12 and 201 3.

#### COMPARISON OF 5 YEAR CUMULATIVE TOTAL RETURN\*

Among AMERCO, The Dow Jones US Index And The Dow Jones US Transportation Average Index



 <sup>\$100</sup> invested on 3/31/08 in stock or index-including reinvestment of dividends.
 Fiscal year ending March 31.

Fiscal years ended March 31:		2008 2009			<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>		
AMERCO	\$ 100	_	59	\$	95	\$	170	\$ 187 \$		
Dow Jones US Total Market	100		62		95		111	119	136	
Dow Jones US Transportation Average	100		57		95		117	118	143	

#### Issuer Purchases of Equity Securities

On December 3, 2008, the Board authorized us, using management's discretion, to buy back shares from former employees who were participants in our Employee Stock Ownership Plan ("ESOP"). To be eligible for consideration, the employee 's ESOP account balance (s) must be valued at more than \$1,000 at the then-prevailing market prices but have less than 100 shares. No such shares have been purchased.

On June 1, 2011, we redeemed all 6,100,000 shares of our issued and outstanding Series A 8½% Preferred Stock ("Series A Preferred") at a redemption price of \$25 per share plus accrued dividends through that date. Pursuant to Financial Accounting Standards Board ("FASB") Accounting Standards Codification ("ASC") 260 - *Earnings Per Share* ("ASC 260"), for earnings per share purposes, we recognize d the deficit of the carrying amount of the Series A Preferred over the consideration paid to redeem the shares.

The Series A Preferred was recorded in our Additional Paid-In Capital account, net of original issue costs at \$146.3 million prior to the redemption. We paid \$152.5 million to redeem the shares on June 1, 2011 of which \$7.7 million was paid to our insurance subsidiaries in exchange for their holdings. The difference between what was paid to redeem the shares less their carrying amount on our balance sheet, reduced by our insurance subsidiaries holdings wa s \$5.9 million. This amount was recognized as a reduction to our earnings available to our common shareholders for the purposes of computing earnings per share for fiscal 2012.

From January 1, 2009 through March 31, 20 11, our insurance subsidiaries purchased 308,300 shares of Series A Preferred on the open market for \$ 7.2 million. Pursuant to ASC 260 for earnings per share purposes, we recognize the excess or deficit of the carrying amount of the Series A Preferred over the fair value of the consideration paid. For fiscal 2011, this resulted in a \$0.2 million charge to net earnings as the amount paid by the insurance companies exceeded the carrying value, net of a prorated portion of original issue costs of the preferred stock.

#### Item 6. Selected Financial Data

The following selected financial data should be read in conjunction with the MD&A, and the Consolidated Financial Statements and related notes in this Annual Report.

Listed below is selected financial data for AMERCO and consolidated subsidiaries for each of the last five years:

#### Years Ended March 31,

	_	2013	_	2012	_	2011		2010	_	2009
			-	(In thousands, except share and per share data				share data)	_	
Summary of Operations:										
Self-moving equipment rentals	\$	1,767,520	\$	1,678,256	\$	1,547,015	\$	1,419,726	\$	1,423,022
Self-storage revenues		152,660		134,376		120,698		110,369		110,548
Self-moving and self-storage products and service sales		221,117		213,854		205,570		198,785		199,394
Property management fees		24,378		23,266		22,132		21,632		23,192
Life insurance premiums		178,115		277,562		206,992		134,345		109,572
Property and casualty insurance premiums		34,342		32,631		30,704		27,625		28,337
Net investment and interest income		82,903		73,552		62,745		60,989		69,845
Other revenue	_	97,552	_	78,530	_	55,503		39,534		40,180
Total revenues		2,558,587		2,512,027	_	2,251,359		2,013,005		2,004,090
Operating expenses		1,170,568		1,093,190		1,026,577		1,022,061		1,057,880
Commission expenses		228,124		212,190		190,981		169,104		171,303
Cost of sales		107,216		116,542		106,024		104,049		114,387
Benefits and losses		180,676		320,191		200,513		132,105		109,441
Amortization of deferred policy acquisition costs		17,376		13,791		9,494		7,569		12,394
Lease expense		117,448		131,215		150,809		156,951		152,424
Depreciation, net of (gains) losses on disposals (b)	_	237,996	_	208,901	_	189,266		227,629		265,213
Total costs and expenses	-	2,059,404	-	2,096,020	-	1,873,664		1,819,468	-	1,883,042
Earnings from operations		499,183		416,007		377,695		193,537		121,048
Interest expense	_	(90,696)	_	(90,371)	_	(88,381)		(93,347)		(98,470)
Pretax earnings		408,487	_	325,636		289,314		100,190		22,578
Income tax expense	_	(143,779)	_	(120,269)	_	(105,739)		(34,567)		(9,168)
Net earnings		264,708	_	205,367		183,575		65,623		13,410
Less: Excess of redemption value over carrying value of preferred shares redeemed		_		(5,908)		(178)		388		_
Less: Preferred stock dividends (a)	_	_	_	(2,913)	_	(12,412)		(12,856)		(12,963)
Earnings available to common stockholders	\$_	264,708	\$	196,546	\$_	170,985	\$	53,155	\$	447
Basic and diluted earnings per common share	\$	13.56	\$	10.09	\$	8.80	\$	2.74	\$	0.02
Weighted average common shares outstanding: Basic and diluted		19,518,779		19,476,187		19,432,781		19,386,791		19,350,041
Cash dividends declared and accrued Preferred stock (a)	\$	-	\$	2,913	\$	12,412	\$	12,856	\$	12,963
Balance Sheet Data:										
Property, plant and equipment, net	\$	2,755,054	\$	2,372,365	\$	2,094,573	\$	1,948,388	\$	2,013,928
Total assets		5,306,601		4,654,051		4,191,433		3,762,454		3,825,073
Notes, loans and leases payable		1,661,845		1,486,211		1,397,842		1,347,635		1,546,490
Stockholders' equity		1,229,259		1,035,820		993,020		812,911		717,629

<sup>(</sup>a) Fiscal 2012, 2011 and 2010 reflect eliminations of \$0.3 million, \$0.6 million and \$0.1 million, respectivley paid to affiliates.

<sup>(</sup>b) (Gains) losses were (\$22.5) million, (\$20.9) million, (\$23.1) million, (\$2.0) million and \$16.6 million for fiscal 2013, 2012, 2011, 2010 and 2009, respectively.

#### Item 7.Management's Discussion and Analysis of Financial Condition and Results of Operations

We begin this MD&A with the overall strategy of AMERCO, followed by a description of and strategy related to, our operating segments to give the reader an overview of the goals of our businesses and the direction in which our businesses and products are moving. We then discuss our critical accounting policies and estimates that we believe are important to understanding the assumptions and judgments incorporated in our reported financial results. Next, we discuss our results of operations for fiscal 2013 compared with fiscal 2012, and for fiscal 2012 compared with fiscal 2011 which are followed by an analysis of changes in our balance sheets and cash flows, and a discussion of our financial commitments in the sections entitled Liquidity and Capital Resources and Disclosures about Contractual Obligations and Commercial Commitments. We conclude this MD&A by discussing our outlook for fiscal 2014.

This MD&A should be read in conjunction with the other sections of this Annual Report, including Item 1: Business, Item 6: Selected Financial Data and Item 8: Financial Statements and Supplementary Data. The various sections of this MD&A contain a number of forward-looking statements, as discussed under the caption, Cautionary Statements Regarding Forward-Looking Statements, all of which are based on our current expectations and could be affected by the uncertainties and risk factors described throughout this Annual Report and particularly under the section Item 1A: Risk Factors. Our actual results may differ materially from these forward-looking statements.

AMERCO has a fiscal year that ends on the 31 st of March for each year that is referenced. Our insurance company subsidiaries have fiscal years that end on the 31 st of December for each year that is referenced. They have been consolidated on that basis. Our insurance companies' financial reporting processes conform to calendar year reporting as required by state insurance departments. Management believes that consolidating their calendar year into our fiscal year financial statements does not materially affect the presentation of financial position or results of operations. We disclose a II material events , if any, occurring during the intervening period. Consequently, all references to our insurance subsidiaries' years 20 12 , 20 11 and 20 10 correspond to fiscal 201 3 , 20 12 and 20 11 for AMERCO.

#### Overall Strategy

Our overall strategy is to maintain our leadership position in the North American "do-it-yourself" moving and storage industry. We accomplish this by providing a seamless and integrated supply chain to the "do-it-yourself" moving and storage market. As part of executing this strategy, we leverage the brand recognition of U-Haul with our full line of moving and self-storage related products and services and the convenience of our broad geographic presence.

Our primary focus is to provide our customers with a wide selection of moving rental equipment, convenient self-storage rental facilities and related moving and self-storage products and services. We are able to expand our distribution and improve customer service by increasing the amount of moving equipment and storage rooms and portable storage boxes available for rent, expanding the number of independent dealers in our network and expanding and taking advantage of our eMove capabilities.

Our Property and Casualty Insurance operating segment is focused on providing and administering property and casualty insurance to U-Haul and its customers, its independent dealers and affiliates.

Our Life Insurance operating segment is focused on long-term capital growth through direct writing and reinsuring of life, Medicare supplement and annuity products in the senior marketplace.

#### **Description of Operating Segments**

AMERCO's three reportable segments are:

- Moving and Storage, comprised of AMERCO, U-Haul, and Real Estate and the subsidiaries of U-Haul and Real Estate,
- Property and Casualty Insurance, comprised of Repwest and its subsidiaries and ARCOA,
- · Life Insurance, comprised of Oxford and its subsidiaries.

See Note 1, Basis of Presentation, Note 22, Financial Information by Geographic Area and Note 22 A, Consolidating Financial Information by Industry Segment of the Notes to Consolidated Financial Statements included in this Annual Report.

#### Moving and Storage Operating Segment

Our Moving and Storage operating segment consists of the rental of trucks, trailers, portable moving and storage boxes, specialty rental items and self-storage spaces primarily to the household mover as well as sales of moving supplies, towing accessories and propane. Operations are conducted under the registered trade name U-Haul <sup>®</sup> throughout the United States and Canada.

With respect to our truck, trailer, specialty rental items and self-storage rental business, we are focused on expanding our dealer network, which provides added convenience for our customers and expanding the selection and availability of rental equipment to satisfy the needs of our customers.

U-Haul brand self-moving related products and services, such as boxes, pads and tape allow our customers to, among other things; protect their belongings from potential damage during the moving process. We are committed to providing a complete line of products selected with the "do-it-yourself" moving and storage customer in mind.

eMove is an online marketplace that connects consumers to independent Moving Help <sup>®</sup> service providers and thousands of independent Self-Storage Affiliates. Our network of customer rated affiliates and service provide rs furnish pack and load help, cleaning help, self-storage and similar services, all over North America. Our goal is to further utilize our web-based technology platform to increase service to consumers and businesses in the moving and storage market.

Since 1945 U-Haul has incorporated sustainable practices into its everyday operations. We believe that our basic business premise of equipment sharing helps reduce greenhouse gas emissions and reduces the need for total large capacity vehicles. We continue to look for ways to reduce waste within our business and are dedicated to manufacturing reusable components and recyclable products. We believe that our commitment to sustainability, through our products and services and everyday operations has helped us to reduce our impact on the environment.

#### Property and Casualty Insurance Operating Segment

Our Property and Casualty Insurance operating segment provides loss adjusting and claims handling for U-Haul through regional offices across North America. Our Property and Casualty Insurance operating segment also underwrites components of the Safemove, Safetow, Super Safemove and Safestor protection packages to U-Haul customers. We continue to focus on increasing the penetration of these products into the moving and storage market. The business plan for our Property and Casualty Insurance operating segment includes offering property and casualty products in other U-Haul related programs.

#### Life Insurance Operating Segment

Our Life Insurance operating segment provides life and health insurance products primarily to the senior market through the direct writing and reinsuring of life insurance, Medicare supplement and annuity policies.

#### **Critical Accounting Policies and Estimates**

Our financial statements have been prepared in accordance with the generally accepted accounting principles ("GAAP") in the United States. The methods, estimates and judgments we use in applying our accounting policies can have a significant impact on the results we report in our financial statements. Note 3, Accounting Policies of the Notes to Consolidated Financial Statements in Item 8: Financial Statements and Supplementary Data of this Annual Report summarizes the significant accounting policies and methods used in the preparation of our consolidated financial statements and related disclosures. Certain accounting policies require us to make difficult and subjective judgments and assumptions, often as a result of the need to estimate matters that are inherently uncertain.

In the following pages we have set forth, with a detailed description, the accounting policies that we deem most critical to us and that require management's most difficult and subjective judgments. These estimates are based on historical experience, observance of trends in particular areas, information and valuations available from outside sources and on various other assumptions that are believed to be reasonable under the circumstances and which form the basis for making judgments about the carrying values of assets and liabilities that are not readily apparent from other sources. Actual amounts may differ from these estimates under different assumptions and conditions; such differences may be material.

We also have other policies that we consider key accounting policies, such as revenue recognition; however, these policies do not meet the definition of critical accounting estimates, because they do not generally require us to make estimates or judgments that are difficult or subjective. The accounting policies that we deem most critical to us, and involve the most difficult, subjective or complex judgments include the following:

#### **Principles of Consolidation**

We appl y ASC 810 - Consolidation ("ASC 810") in our principles of consolidation. ASC 810 addresses arrangements where a company does not hold a majority of the voting or similar interests of a variable interest entity ("VIE"). A company is required to consolidate a VIE if it has determined it is the primary beneficiary. ASC 810 also addresses the policy when a company owns a majority of the voting or similar rights and exercises effective control.

As promulgated by ASC 810, a VIE is not self-supportive due to having one or both of the following conditions: (i) it has an insufficient amount of equity for it to finance its activities without receiving additional subordinated financial support or (ii) its owners do not hold the typical risks and rights of equity owners. This determination is made upon the creation of a variable interest and is re-assessed on an on-going basis should certain changes in the operations of a VIE, or its relationship with the primary beneficiary trigger a reconsideration under the provisions of ASC 810. After a triggering event occurs the facts and circumstances are utilized in determining whether or not a company is a VIE, which other company(s) have a variable interest in the entity, and whether or not the company's interest is such that it is the primary beneficiary.

We will continue to monitor our relationships with the other entities regarding who is the primary beneficiary, which could change based on facts and circumstances of any reconsideration events.

During the first quarter of fiscal 2013 SAC Holding II fully repaid the \$75.0 million outstanding principal balance on its junior note with AMERCO. Pursuant to ASC 810-10-35-4, we considered this a redetermination event which resulted in AMERCO no longer having a variable interest in SAC Holding II. Further, we determined that the repayment of the junior note had no impact on the existing individual operating entity management agreements thereby affirming our finding that these agreements do not constitute variable interests due to the presence of contractual 'kick-out' rights. As a result, the reconsideration event had no effect on the consolidation analysis, and thus we have no basis under ASC 810 to consolidate SAC Holding II.

#### Recoverability of Property, Plant and Equipment

Property, plant and equipment are stated at cost. Interest expense incurred during the initial construction of buildings and rental equipment is considered part of cost. Depreciation is computed for financial reporting purposes using the straight-line or an accelerated method based on a declining balance formula over the following estimated useful lives: rental equipment 2-20 years and buildings and non-rental equipment 3-55 years. We follow the deferral method of accounting based on ASC 908 - Airlines for major overhauls in which engine and transmission overhauls are currently capitalized and amortized over three years. Routine maintenance costs are charged to operating expense as they are incurred. Gains and losses on dispositions of property, plant and equipment are netted against depreciation expense when realized. Equipment depreciation is recognized in amounts expected to result in the recovery of estimated residual values upon disposal, i.e., minimize gains or losses. In determining the depreciation rate, historical disposal experience, holding periods and trends in the market for vehicles are reviewed.

We regularly perform reviews to determine whether facts and circumstances exist which indicate that the carrying amount of assets, including estimates of residual value, may not be recoverable or that the useful life of assets are shorter or longer than originally estimated. Reductions in residual values (i.e., the price at which we ultimately expect to dispose of revenue earning equipment) or useful lives will result in an increase in depreciation expense over the life of the equipment. Reviews are performed based on vehicle class, generally subcategories of trucks and trailers. We assess the recoverability of our assets by comparing the projected undiscounted net cash flows associated with the related asset or group of assets over their estimated remaining lives against their respective carrying amounts. We consider factors such as current and expected future market price trends on used vehicles and the expected life of vehicles included in the fleet. Impairment, if any, is based on the excess of the carrying amount over the fair value of those assets . If asset residual values are determined to be recoverable, but the useful lives are shorter or longer than originally estimated, the net book value of the assets is depreciated over the newly determined remaining useful lives.

M anagement determined that additions to the fleet resulting from purchase s should be depreciated on an accelerated method based upon a declining formula. Under the declining balances method (2.4 times declining balance), the book value of a rental truck is reduced approximately 16%, 13%, 11%, 9%, 8%, 7%, and 6% during years one through seven, respectively and then reduced on a straight line basis to a salvage value of 20 % by the end of year fifteen. Beginning in October 2012, rental equipment subject to this depreciation schedule will be depreciated to a salvage value of 15%. This change had an immaterial effect on our current financial statements. Comparatively, a standard straight line approach would reduce the book value by approximately 5. 7 % per year over the life of the truck. For the affected equipment, the accelerated depreciation was \$ 57.0 million, \$ 54.6 million and \$ 44.8 million greater than what it would have been if calculated under a straight line approach for fiscal 201 3, 20 12 and 20 11, respectively.

Although we intend to sell our used vehicles for prices approximating book value, the extent to which we realize a gain or loss on the sale of used vehicles is dependent upon various factors including but not limited to, the general state of the used vehicle market, the age and condition of the vehicle at the time of its disposal and the depreciation rates with respect to the vehicle. We typically sell our used vehicles at our sales centers throughout North America, on our web site at uhaul.com/trucksales or by phone at 1-866-404-0355. Additionally, we sell a large portion of our pickup and cargo van fleet at automobile dealer auctions.

#### **Insurance Reserves**

Liabilities for life insurance and certain annuity and health policies are established to meet the estimated future obligations of policies in force, and are based on mortality, morbidity and withdrawal assumptions from recognized actuarial tables which contain margins for adverse deviation. In addition, liabilities for health, disability and other policies include estimates of payments to be made on insurance claims for reported losses and estimates of losses incurred, but not yet reported. Liabilities for annuity contracts consist of contract account balances that accrue to the benefit of the policyholders.

Insurance reserves for our Property and Casualty Insurance operating segment and U-Haul take into account losses incurred based upon actuarial estimates and are management's best approximation of future payments. These estimates are based upon past claims experience and current claim trends as well as social and economic conditions such as changes in legal theories and inflation. These reserves consist of case reserves for reported losses and a provision for losses incurred but not reported ("IBNR"), both reduced by applicable reinsurance recoverables, resulting in a net liability.

Due to the nature of the underlying risks and high degree of uncertainty associated with the determination of the liability for future policy benefits and claims, the amounts to be ultimately paid to settle these liabilities cannot be precisely determined and may vary significantly from the estimated liability, especially for long-tailed casualty lines of business such as excess workers' compensation. As a result of the long-tailed nature of the excess workers' compensation policies written by Repwest during 1983 through 2002, and similar policies assumed by Repwest during 2001 through 2003, it may take a number of years for claims to be fully reported and finally settled.

On a regular basis insurance reserve adequacy is reviewed by management to determine if existing assumptions need to be updated. In determining the assumptions for calculating workers' compensation reserves, management considers multiple factors including the following:

- Claimant longevity
- Cost trends associated with claimant treatments
- Changes in ceding entity and third party administrator reporting practices
- Changes in environmental factors including legal and regulatory
- · Current conditions affecting claim settlements
- Future economic conditions including inflation

Significant variables that led to the third quarter of fiscal 2012 reserve strengthening were cost trends associated with claimant treatments, changes related to ceding entity and third party administrator reporting practices, projected longevity of claimants terms and assumptions for future claim settlements.

As part of this latest review, the Company has reserved each claim based upon the accumulation of current claim costs projected through the claimants' life expectancy, and then adjusted for applicable reinsurance arrangements. Management reviews each claim bi-annually to determine if the estimated lifetime claim costs have increased and then adjusts the reserve estimate accordingly at that time. We have factored in an estimate of what the potential cost increases could be in our IBNR liability. We have not assumed settlement of the existing claims in calculating the reserve amount, unless it is in the final stages of completion.

Continued increases in claim costs, including medical inflation and new treatments and medications could lead to future adverse development resulting in additional reserve strengthening. Conversely, settlement of existing claims or if injured workers return to work or expire prematurely, could lead to future positive development.

#### Impairment of Investments

Investments are evaluated pursuant to guidance contained in ASC 320 - *Investments - Debt and Equity Securities* to determine if and when a decline in market value below amortized cost is other-than-temporary. Management makes certain assumptions or judgments in its assessment including but not limited to: ability and intent to hold the security, quoted market prices, dealer quotes or discounted cash flows, industry factors, financial factors, and issuer specific information such as credit strength. Other-than-temporary impairment in value is recognized in the current period operating results. We recognized other-than-temporary impairments of \$ 0.1 million and \$ 0.8 million for fiscal 20 12 and 20 11, respectively. There were no write downs in fiscal 2013.

#### **Income Taxes**

Our tax returns are periodically reviewed by various taxing authorities. The final outcome of these audits may cause changes that could materially impact our financial results.

AMERCO files a consolidated tax return with all of its legal subsidiaries.

#### Fair Values

Fair values of cash equivalents approximate carrying value due to the short period of time to maturity. Fair values of short term investments, investments available-for-sale, long term investments, mortgage loans and notes on real estate, and interest rate swap contracts are based on quoted market prices, dealer quotes or discounted cash flows. Fair values of trade receivables approximate their recorded value.

Our financial instruments that are exposed to concentrations of credit risk consist primarily of temporary cash investments, trade receivables, reinsurance recoverables and notes receivable. Limited credit risk exists on trade receivables due to the diversity of our customer base and their dispersion across broad geographic markets. We place our temporary cash investments with financial institutions and limits the amount of credit exposure to any one financial institution.

We have mortgage receivables, which potentially expose us to credit risk. The portfolio of notes is principally collateralized by self- storage facilities and commercial properties. We have not experienced any material losses related to the notes from individual or groups of notes in any particular industry or geographic area. The estimated fair values were determined using the discounted cash flow method and using interest rates currently offered for similar loans to borrowers with similar credit ratings.

The carrying amount of long term debt and short term borrowings are estimated to approximate fair value as the actual interest rate is consistent with the rate estimated to be currently available for debt of similar term and remaining maturity.

Other investments including short term investments are substantially current or bear reasonable interest rates. As a result, the carrying values of these financial instruments approximate fair value.

#### Subsequent Events

Our management has evaluated subsequent events occurring after March 31, 201 3, the date of our most recent balance sheet date, through the date our financial statements were issued. We do not believe any other subsequent events have occurred that would require further disclosure or adjustment to our financial statements other than those stated below.

#### Financial Strength Ratings

In May 2013, A.M. Best affirmed the financial strength rating of B++ (Good) for Oxford and its outlook remains positive.

#### **Recent Accounting Pronouncements**

In February 2013, the FASB issued Accounting Standards Update ("ASU") 2013-02, Reporting of Amounts Reclassified Out of Accumulated Other Comprehensive Income, an amendment to FASB ASC Topic 220. The update requires disclosure of amounts reclassified out of accumulated other comprehensive income by component. In addition, an entity is required to present either on the face of the statement of operations or in the notes, significant amounts reclassified out of accumulated other comprehensive income by the respective line items of net income but only if the amount reclassified is required to be reclassified to net income in its entirety in the same reporting period. For amounts not reclassified in their entirety to net income, an entity is required to cross-reference to other disclosures that provide additional detail about those amounts. This ASU is effective prospectively for the Company's fiscal years, and interim periods within those years beginning after December 15, 2012. We do not believe the adoption of this will have a material impact on our financial statements.

#### Adoption of New Accounting Pronouncements

In October 2010, the FASB issued ASU 2010-26, *Financial Services – Insurance (Topic 944)* ("ASU 2010-26") which amend ed FASB ASC 944-30 to provide further guidance regarding the capitalization of costs relating to the acquisition or renewal of insurance contracts. Specifically, only qualifying costs associated with successful contract acquisitions are permitted to be deferred. We adopted ASU 2010-26 in the first quarter of fiscal 2013 and it resulted in a \$1.7 million reduction in beginning retained earnings on our financial statements.

In May 2011, the FASB issued ASU 2011-04, Amendments to Achieve Common Fair Value Measurement and Disclosure Requirements in U.S. GAAP and International Financial Reporting Standards ("IFRS") ("ASU 2011-04"). This pronouncement was issued to provide a consistent definition of fair value and ensure that the fair value measurement and disclosure requirements are similar between U.S. GAAP and IFRS. ASU 2011-04 changes certain fair value measurement principles and enhances the disclosure requirements particularly for Level 3 fair value measurements. We adopted ASU 2011-04 in the first quarter of fiscal 2013 and it did not have a material impact on our financial statements.

In July 2012, the FASB issued ASU 2012-02, *Intangibles – Goodwill and Others (Topic 350) ("ASU 2012-02")* which allows an entity to first assess qualitative factors to determine whether it is necessary to perform a quantitative impairment test of an indefinite-lived intangible asset. Per the terms of ASU 2012-02, an entity would not be required to calculate the fair value of an indefinite-lived intangible asset unless the entity determines, based on qualitative assessment, that it is not more likely than not, the indefinite-lived intangible asset is impaired. We adopted ASU 2012-02 in the third quarter of fiscal 2013 and it did not have a material impact on our financial statements.

From time to time, new accounting pronouncements are issued by the FASB or the SEC that are adopted by the Company as of the specified effective date. Unless otherwise discussed, these ASU's entail technical corrections to existing guidance or affect guidance related to specialized industries or entities and therefore will have minimal, if any, impact on our financial position or results of operations upon adoption.

#### **AMERCO and Consolidated Subsidiaries**

#### Fiscal 201 3 Compared with Fiscal 201 2

Listed below, on a consolidated basis, are revenues for our major product lines for fiscal 201 3 and fiscal 20 12:

	Year Ended March 31,			
		2013		2012
		(In the	ousa	inds)
Self-moving equipment rentals	\$	1,767,520	\$	1,678,256
Self-storage revenues		152,660		134,376
Self-moving and self-storage products and service sales		221,117		213,854
Property management fees		24,378		23,266
Life insurance premiums		178,115		277,562
Property and casualty insurance premiums		34,342		32,631
Net investment and interest income		82,903		73,552
Other revenue		97,552		78,530
Consolidated revenue	\$	2,558,587	\$_	2,512,027

Self- moving equipment rental revenues increased \$89.3 million for fiscal 201 3, compared with fiscal 201 2. Growth in In-Town and one-way transactions was the most significant factor influencing the growth in revenues during fiscal 2013. Truck, trailers and towing devices all experienced transaction and revenue growth as compared to fiscal 2012. We believe the improvement in revenue occurred in conjunction with growth in our independent d ealer network, expansion of company operated locations and an increase in the number of trucks and trailers in the fleet. Our focus continues to be on improving the rental experience for our customers through the availability of equipment, convenient access to rental locations and ease of the rental process.

Self- storage revenues increased \$ 18.3 million for fiscal 201 3, compared with fiscal 201 2. Average monthly occupancy for fiscal 2013 increased by 1.6 million square feet compared to the same period last year. These occupancy gains have come from a combination of improvements at existing locations as well as the acquisition of new facilities. Over the last twelve months we have added approximately 2.1 million net rentable square feet.

Sales of self-moving and self-storage products and services increased \$ 7.3 million for fiscal 201 3 , compared with fiscal 201 2 . Increases were recognized from the sale of moving supplies as well as towing accessories and installation.

Property management fees increased \$1.1 million for fiscal 201 3, compared with fiscal 201 2. The calculation of these fees is largely based upon revenues collected at the facilities managed by the Company. As these underlying revenues increase, the fees we collect for management services increase as well.

Life insurance premiums de creased \$ 99.4 million for fiscal 201 3, compared with fiscal 201 2. During fiscal 2012 we purchased a block of life insurance policies which resulted in the recording of \$83.4 million of premium upon acquisition; fiscal 2013 did not include a similar acquisition.

Property and casualty insurance premiums increased \$ 1.7 million for fiscal 201 3 , compared with fiscal 201 2 primarily from policies sold in conjunction with U-Haul rental transactions. As moving transactions have increased this year so have the related premiums.

Net investment and interest income increased \$9.4 million for fiscal 201 3 , compared with fiscal 201 2. Realized gains from mortgage loans held for investment were approximately \$13.2 million. The Life Insurance operating segment reported additional interest income resulting from a larger invested asset portfolio. Partially offsetting this was a decrease resulting from the first quarter of fiscal 2013 SAC Holdings repayment to AMERCO of \$127.3 million for notes and interest outstanding. These notes carried interest rates of 9% and the loss of this yield caused a n \$ 11.0 million decline in interest income for fiscal 2013 .

Other revenue increased \$ 19.0 million for fiscal 201 3, compared with fiscal 201 2 primarily from the expansion of new business initiatives including our U-Box program.

As a result of the items mentioned above, revenues for AMERCO and its consolidated entities were \$ 2,558.6 million for fiscal 2013 as compared with \$ 2,512.0 million for fiscal 2012 .

Listed below are revenues and earnings (loss) from operations at each of our operating segments for fiscal 201 3 and 201 2. The insurance companies' years ended December 31, 201 2 and 201 1.

	Year Ended March 31,		
	2013		2012
	 (In the	ousan	ds)
Moving and storage			
Revenues	\$ 2,282,342	\$	2,156,923
Earnings from operations before equity in earnings of subsidiaries	462,328		432,766
Property and casualty insurance			
Revenues	48,200		42,586
Earnings (loss) from operations	14,194		(36,426)
Life insurance			
Revenues	231,490		317,274
Earnings from operations	22,955		20,149
Eliminations			
Revenues	(3,445)		(4,756)
Earnings from operations before equity in earnings of subsidiaries	(294)		(482)
Consolidated Results			
Revenues	2,558,587		2,512,027
Earnings from operations	499,183		416,007

Total costs and expenses de creased \$ 36.6 million for fiscal 2013 as compared to fiscal 2012. Our Life Insurance operating segment accounted for \$88.6 million of the decrease primarily due to the decline in business acquisitions. Our Property and Casualty Insurance operating segment accounted for \$ 45.0 million of the decrease. The third quarter of fiscal 2012 included \$ 48.3 million of charges related to excess workers' compensation reserves and reinsurance contracts; these charges did not recur in fiscal 2013.

Total costs and expenses at the Moving and Storage operating segment increased \$ 95.9 million for fiscal 2013 as compared to fiscal 2012. Operating expenses increased \$ 74.9 million primarily from spending on personnel, accruals for liability costs, legal expense, property taxes and operating costs associated with the U-Box program. Commission expenses increased in relation to the associated revenues. Cost of sales declined due to a reduction in the price of propane combined with a reduction in the volume purchased. Depreciation expense, net, increased \$ 29.1 million while lease expense decreased \$ 14.8 million as a result of the Company's shift in financing new equipment on the balance sheet versus through operating leases.

As a result of the above mentioned changes in revenues and expenses, earnings from operations increased to \$ 499.2 million for fiscal 201 3, compared with \$ 416.0 million for fiscal 201 2.

Interest expense for fiscal 201 3 was \$ 90.7 million, compared with \$90.4 million for fiscal 201 2 due to an increase in average borrowing partially offset by a decrease in average borrowing costs.

Income tax expense was \$ 143.8 million for fiscal 201 3 , compared with \$120.3 million for fiscal 201 2 . The increase was due to higher pretax earnings for fiscal 201 3 .

Dividends accrued or paid on our Series A Preferred were \$2.9 million for fiscal 2012. There were no payments made or accrued in fiscal 2013. All of the Series A Preferred stock was redeemed on June 1, 2011; therefore, no dividends were accrued in fiscal 2013. Fiscal 2012 included a \$5.9 million non-recurring charge related to the redemption of the Series A Preferred Stock.

As a result of the above mentioned items, earnings available to common shareholders were \$ 264.7 million for fiscal 201 3 , compared with \$196.5 million for fiscal 201 2 .

Basic and diluted earnings per common share for fiscal 201 3 were \$ 13.56, compared with \$ 10.09 for fiscal 201 2.

The weighted average common shares outstanding basic and diluted were 19, 518, 779 for fiscal 2013, compared with 19,476,187 for fiscal 2012.

#### Fiscal 2012 Compared with Fiscal 2011

Listed below, on a consolidated basis, are revenues for our major product lines for fiscal 201 2 and fiscal 2011:

	Year Ended March 31,			
		2012		2011
		(In the	ousar	nds)
Self-moving equipment rentals	\$	1,678,256	\$	1,547,015
Self-storage revenues		134,376		120,698
Self-moving and self-storage products and service sales		213,854		205,570
Property management fees		23,266		22,132
Life insurance premiums		277,562		206,992
Property and casualty insurance premiums		32,631		30,704
Net investment and interest income		73,552		62,745
Other revenue		78,530		55,503
Consolidated revenue	\$	2,512,027	\$	2,251,359

Self- moving equipment rental revenues increased \$ 131.2 million for fiscal 2012, compared with fiscal 2011. The largest contributor to the revenue improvement was the increase in both In-Town and one-way moving transactions across both our truck and trailer fleets. We believe the growth in the number of transactions was influenced by our continuing customer service enhancements which allowed us to better serve the existing customer base combined with an increase in overall demand for our services. We were also better able to serve our customers through an increase in the amount of equipment in our fleet throughout the year. Other factors that contributed to the revenue improvement included an increase in our average revenue per transaction and utilization of the fleet. Factors which contribute to changes in revenue per transaction include the mix of equipment type rented and rental rates charged.

Self-storage revenues increased \$ 13.7 million for fiscal 201 2, compared with fiscal 2011 due primarily to an increase in the number of rooms rented combined with a modest improvement in overall rates per occupied square foot. The average amount of occupied square feet increased by approximately 10% for fiscal 2012 compared to the same period last year. A portion of this improvement comes from the additional capacity added to the portfolio; total net rentable square feet increased by 1.4 million over the last twelve months.

Sales of self-moving and self-storage products and services increased \$ 8.3 million for fiscal 201 2, compared with fiscal 201 1. Increases were recognized in the sale of propane and towing accessories/installation with the majority of the improvement coming from the sales of moving supplies.

Life insurance premiums increased \$ 70.6 million for fiscal 2012, compared with fiscal 2011 primarily from entering into a new reinsurance agreement for a block of life insurance policies combined with increased Medicare supplement premiums from last year's acquisition.

Property and casualty insurance premiums increased \$ 1.9 million for fiscal 2012, compared with fiscal 2011 due to increases in Safestor and Safe move which resulted from the increase in equipment rental transactions and self storage rentals.

Net investment and interest income increased \$10.8 million for fiscal 2012, compared with fiscal 2011 primarily due to an increased asset base at the Life Insurance operating segment combined with improved yields across all three segments due to the investment of excess cash balances.

Other revenue increased \$23.0 million for fiscal 2012, compared with fiscal 2011 primarily due to the expansion of new business initiatives including our U-Box program.

As a result of the items mentioned above, revenues for AMERCO and its consolidated subsidiaries were \$ 2,512.0 million for fiscal 201 2, compared with \$ 2,251.4 million for fiscal 201 1.

Listed below are revenues and earnings (loss) from operations at each of our operating segments for fiscal 2012 and 2011. The insurance companies' years ended December 31, 2011 and 2010.

	Year Ended March 31,			
	2012		2011	
	(In the	ousan	ds)	
Moving and storage				
Revenues	\$ 2,156,923	\$	1,977,826	
Earnings from operations before equity in earnings of subsidiaries	432,766		355,173	
Property and casualty insurance				
Revenues	42,586		38,663	
Earnings from operations	(36,426)		5,638	
Life insurance				
Revenues	317,274		239,995	
Earnings from operations	20,149		17,435	
Eliminations				
Revenues	(4,756)		(5,125)	
Earnings from operations before equity in earnings of subsidiaries	(482)		(551)	
Consolidated Results				
Revenues	2,512,027		2,251,359	
Earnings from operations	416,007		377,695	

Total costs and expenses increased \$22 2 . 4 million for fiscal 2012, compared with fiscal 2011. The Life Insurance operating segment accounted for \$7 4 . 6 million of the increase primarily due to entering into the new reinsurance agreement. The Property and Casualty Insurance operating segment accounted for \$46.0 million of the increase largely due to the reserve increases associated with their closed block of workers' compensation policies.

Operating expenses for the Moving and Storage operating segment increased \$101.5 million due largely to spending on personnel, rental equipment maintenance and operating costs associated with the U-Box program. Cost of sales and commission expenses increased in relation to the associated revenues. Depreciation expense, before gains on the disposal of equipment, increased \$17.5 million while lease expense decreased \$19.6 million. Over the last several years the Company has decreased its use of operating leases for funding new equipment acquisitions and increased its use of term loans and securitizations, which are the primary causes of the decrease in lease expense and increase in depreciation expense.

As a result of the above mentioned changes in revenues and expenses, earnings from operations increased to \$416.0 million for fiscal 2012, compared with \$377.7 million for fiscal 2011.

Interest expense for fiscal 2012 was \$90.4 million, compared with \$88.4 million for fiscal 2011 due to an increase in average borrowing partially offset by a decrease in average borrowing costs.

Income tax expense was \$120.3 million for fiscal 2012, compared with \$105.7 million for fiscal 2011. The increase was due to higher pretax earnings for fiscal 2012.

Dividends paid or accrued on our Series A Preferred were \$2.9 million and \$12.4 million for fiscal 2012 and 2011, respectively. Fiscal 2012 included a \$5.9 million non-recurring charge related to the redemption of the Series A Preferred Stock. All of our Series A Preferred stock was redeemed on June 1, 2011; therefore, no dividends were accrued with respect to the Series A Preferred for the second, third and fourth quarters of fiscal 2012.

As a result of the above mentioned items, earnings available to common shareholders were \$196.5 million for fiscal 2012, compared with \$171.0 million for fiscal 2011.

Basic and diluted earnings per common share for fiscal 2012 were \$10.09, compared with \$8.80 for fiscal 2011.

The weighted average common shares outstanding basic and diluted were 19,476,187 for fiscal 2012, compared with 19,432,781 for fiscal 2011.

#### Moving and Storage

#### Fiscal 20 13 Compared with Fiscal 2012

Listed below are revenues for the major product lines at our Moving and Storage operating segment for fiscal 201 3 and fiscal 201 2:

	 Year Ended March 31,				
	 2013		2012		
	 (In the	ousa	nds)		
Self-moving equipment rentals	\$ 1,769,058	\$	1,679,963		
Self-storage revenues	152,660		134,376		
Self-moving and self-storage products and service sales	221,117		213,854		
Property management fees	24,378		23,266		
Net investment and interest income	18,622		27,132		
Other revenue	 96,507		78,332		
Moving and Storage revenue	\$ 2,282,342	\$	2,156,923		

Self-moving equipment rental revenues increased \$89.1 million for fiscal 2013 as compared to fiscal 2012. Growth in In-Town and one-way transactions was the single largest driver of growth in revenues during fiscal 2013. Truck, trailers and towing devices all experienced transaction and revenue growth as compared to fiscal 2012. We believe the improvement in revenue occurred in conjunction with growth in our independent d ealer network, expansion of company operated locations and an increase in the number of trucks and trailers in the fleet. Our focus continues to be on improving the rental experience for our customers through the availability of equipment, convenient access to rental locations and ease of the rental process.

Self- storage revenues increased \$ 18.3 million for fiscal 201 3, compared with fiscal 201 2. Average monthly occupancy for fiscal 2013 increased by 1.6 million square feet compared to the same period last year. These occupancy gains have come from a combination of improvements at existing locations as well as the acquisition of new facilities. Over the last twelve months we have added approximately 2.1 million net rentable square feet.

Sales of self-moving and self-storage products and services increased \$ 7.3 million for fiscal 2013 as compared to fiscal 2012 . We earned increases from the sale of moving supplies as well as towing accessories and installation .

Property management fees increased \$1.1 million for fiscal 2013 as compared to fiscal 2012. The calculation of these fees is largely based upon revenues collected at the facilities managed by the Company. As these underlying revenues increase, the fees we collect for management services increase as well.

Net investment and interest income decreased \$8.5 million for fiscal 2013 as compared to fiscal 2012. During the first quarter of fiscal 2013, SAC Holdings repaid AMERCO \$127.3 million for notes and interest outstanding. These notes carried interest rates of 9% and the loss of this yield caused a n \$11.0 million decline in interest income for fiscal 2013 as compared to fiscal 2012. This decline was partially offset by gains from mortgage loans held for investment at the Moving and Storage operating segment.

Other revenue increased \$ 18.2 million for fiscal 2013 as compared to fiscal 2012 primarily from the expansion of new business initiatives including our U-Box program.

The Company owns and manages self-storage facilities. Self -storage revenues reported in the consolidated financial statements represent Company-owned locations only. Self -storage data for our owned storage locations follows:

	Year Ended March 31,				
	2013	2012			
	(In thousands, except occupancy rate)				
Room count as of March 31	186	165			
Square footage as of March 31	16,034	13,889			
Average monthly number of rooms occupied	139	123			
Average monthly occupancy rate based on room count	78.7%	76.9%			
Average monthly square footage occupied	11,999	10,401			

Total costs and expenses increased \$ 95.9 million for fiscal 2013 as compared to fiscal 2012. Operating expenses increased \$ 74.9 million primarily from spending on personnel, accruals for liability costs, legal expense, property taxes and operating costs associated with the U-Box program. Commission expenses increased in relation to the associated revenues. Cost of sales declined due to a reduction in the price of propane combined with a reduction in the volume purchased. Depreciation expense, net, increased \$ 29.1 million while lease expense decreased \$ 14.8 million as a result of the Company's shift in financing new equipment on the balance sheet versus through operating leases.

During the third quarter of fiscal 2013 H urricane Sandy struck the Northeastern portion of the United States interrupting business at approximately 100 stores. All of these stores were operational within a few days, but for the most part, required some additional time to reach full operational strength. We estimated losses related to destroyed rental equipment of approximately \$ 0.8 million and this was recorded as an expense in the third quarter. We maintain property and business interruption insurance coverage with independent third parties to mitigate the financial impact of these types of catastrophic events. Our insurance deductible is \$ 0.3 million and this was recorded as an expense in the third quarter.

As a result of the above mentioned changes in revenues and expenses, earnings from operations for the Moving and Storage operating segment before consolidation of the equity in the earnings of the insurance subsidiaries increased to \$462.3 million for fiscal 2013 as compared with \$432.8 million for fiscal 2012

Equity in the earnings of AMERCO's insurance subsidiaries inc reased \$ 34.6 million for fiscal 2013, compared with fiscal 2012 as a result of the reserve strengthening at the Property and Casualty Insurance segment in the prior year.

As a result of the above mentioned changes in revenues and expenses, earnings from operations increased to \$486.6 million for fiscal 2013, compared with \$422.4 million for fiscal 2012.

#### Fiscal 20 12 Compared with Fiscal 2011

Listed below are revenues for the major product lines at our Moving and Storage operating segment for fiscal 201 2 and fiscal 201 1:

	 Year Ended March 31,				
	 2012		2011		
	(In the	usan	ids)		
Self-moving equipment rentals	\$ 1,679,963	\$	1,549,058		
Self-storage revenues	134,376		120,698		
Self-moving and self-storage products and service sales	213,854		205,570		
Property management fees	23,266		22,132		
Net investment and interest income	27,132		25,702		
Other revenue	 78,332		54,666		
Moving and Storage revenue	\$ 2,156,923	\$	1,977,826		

Self- moving equipment rental revenues increased \$ 130.9 million for fiscal 2012, compared with fiscal 2011. The largest contributor to the revenue improvement was the increase in both In-Town and one-way moving transactions across both our truck and trailer fleets. We believe the growth in the number of transactions was influenced by our continuing customer service enhancements which allowed us to better serve the existing customer base combined with an increase in overall demand for our services. We were also better able to serve our customers through an increase in the amount of equipment in our fleet throughout the year. Other factors that contributed to the revenue improvement included an increase in our average revenue per transaction and utilization of the fleet. Factors which contribute to changes in revenue per transaction include the mix of equipment type rented and rental rates charged.

Self-storage revenues increased \$ 13.7 million for fiscal 201 2, compared with fiscal 2011 due primarily to an increase in the number of rooms rented combined with a modest improvement in overall rates per occupied square foot. The average amount of occupied square feet increased by approximately 10% for fiscal 2012 compared to fiscal 2011. A portion of this improvement comes from the additional capacity added to the portfolio; total net rentable square feet increased by 1.4 million over the last twelve months.

Sales of self-moving and self-storage products and services increased \$ 8.3 million for fiscal 201 2, compared with fiscal 201 1. Increases were recognized in the sale of propane and towing accessories and installation with the majority of the improvement coming from the sales of moving supplies.

Other revenue increased \$ 23.7 million for fiscal 201 2, compared with fiscal 201 1 primarily from the expansion of new business initiatives including our U-Box program.

The Company owns and manages self-storage facilities. Self-storage revenues reported in the consolidated financial statements represent Company-owned locations only. Self-storage data for our owned storage locations follows:

_	Year Ended March 31,				
	2012	2011			
	(In thousands, except occupancy r				
Room count as of March 31	165	153			
Square footage as of March 31	13,889	12,534			
Average monthly number of rooms occupied	123	113			
Average monthly occupancy rate based on room count	76.9%	75.8%			
Average monthly square footage occupied	10,401	9,437			

Total costs and expenses increased \$101.5 million for fiscal 2012, compared with fiscal 2011. Operating expenses increased \$69.8 million due largely to spending on personnel, rental equipment maintenance and operating costs associated with the U-Box program. Cost of sales and commission expenses increased in relation to the associated revenues. Depreciation expense, before gains on the disposal of equipment, increased \$17.5 million while lease expense decreased \$19.6 million. Over the last several years the Company has decreased its use of leases for funding new equipment acquisitions and increased its use of term loans and securitizations, which are the primary causes of the decrease in lease expense and increase in depreciation expense.

As a result of the above mentioned changes in revenues and expenses, earnings from operations for the Moving and Storage operating segment before consolidation of the equity in the earnings of the insurance subsidiaries, increased t o \$432.8 million for fiscal 2012, compared with \$355.2 million for the fiscal 2011.

Equity in the earnings of AMERCO's insurance subsidiaries de creased \$ 25.3 million for fiscal 201 2 , compared with fiscal 201 1 as a result of the reserve strengthening at the Property and Casualty Insurance operating segment .

As a result of the above mentioned changes in revenues and expenses, earnings from operations increased to \$ 422.4 million for fiscal 2012, compared with \$370.1 million for fiscal 2011.

#### **Property and Casualty Insurance**

#### 2012 Compared with 2011

Net premiums were \$ 34.3 million and \$ 32.6 million for the years ended December 31, 201 2 and 201 1, respectively. A significant portion of Repwest's premiums are from policies sold in conjunction with U-Haul rental transactions. The increase corresponded with the increased moving and storage transactions at U-Haul.

Net investment income was \$ 13.9 million and \$ 10.0 million for the years ended December 31, 201 2 and 201 1, respectively. The increase was due to \$ 4.6 million of gains on mortgage loans offset by a \$0.8 million decrease in real estate income.

Net operating expenses were \$ 18.0 million and \$1.3.3 million for the years ended December 31, 201.2 and 201.1. The increase was primarily due to a \$4.1 million write-off for reinsurance deemed uncollectible combined with \$0.7 million in legal fees related to this transaction.

Benefits and losses incurred were \$ 16.0 million and \$ 65.7 million for the years ended December 31, 201 2 and 201 1, respectively. The de crease was primarily due to reserve strengthening in 2011 on terminated workers' compensation programs originally written or reinsured between 1983 and 2003. Losses in this line of business increased \$5 3 . 8 million of which \$48. 3 million was recognized in the third quarter of fiscal 2012.

As a result of the above mentioned changes in revenues and expenses, pretax earnings (loss) from operations were \$ 14.2 million and (\$ 36.4) million for the years ended December 31, 201 2 and 201 1, respectively.

#### **Property and Casualty Insurance**

#### 2011 Compared with 2010

Net premiums were \$32.6 million and \$30.7 million for the years ended December 31, 2011 and 2010, respectively. A portion of Repwest's premiums are from policies sold in conjunction with U-Haul rental transactions. The increase corresponded with the increased moving and storage transactions at U-Haul.

Net investment income was \$10.0 million and \$8.0 million for the years ended December 31, 2011 and 2010, respectively. The increase was due to \$1.0 million of gains on assets disposed and higher returns from assets invested in mortgage loans.

Net operating expenses were \$13.3 million and \$15.8 million for the years ended December 31, 2011 and 2010. The decrease was due to a \$1.1 million payment related to an excess workers' compensation treaty payment in 2010 with no similar expense in 2011 and a \$1.2 million de crease in net loss adjusting expense in 2011.

Benefits and losses incurred were \$65.7 million and \$17.2 million for the years ended December 31, 2011 and 2010, respectively. The increase was primarily due to reserve strengthening on terminated workers' compensation programs originally written or reinsured between 1983 and 2003. Losses in this line of business increased \$53.8 million of which \$48.3 million was recognized in the third quarter of fiscal 2012. The Company determined that claims have been developing much more adversely than previously anticipated. A combination of issues including medical inflation, additional treatments, longer claim terms and underestimation of claims costs by third party administrators and reinsurers contributed to these adjustments. These updated assumptions led to the revision in the Company's loss assumptions for this business.

As a result of the above mentioned changes in revenues and expenses, pretax earnings (loss) from operations were (\$36.4) million and \$5.6 million for the years ended December 31, 2011 and 2010, respectively.

#### Life Insurance

#### 2012 Compared with 2011

Net premiums were \$178.1 million and \$277.6 million for the years ended December 31, 2012 and 2011, respectively. During the third quarter of 2011 Oxford entered into a coinsurance arrangement for a block of whole life insurance policies resulting in a one-time increase in premiums of \$83.5 million due to the transfer of liabilities. Medicare supplement premiums decreased by \$9.5 million compared to the prior year while premiums from other products including life insurance decreased \$6.5 million. New business activity in 2012 shifted more towards annuity policies with sales of these products accounted for as deposits on the balance sheet instead of premium income. Annuity deposits increased by \$258.5 million compared to 2011.

Net investment income was \$ 50.9 million and \$ 38.1 million for the years ended December 31, 201,2 and 201,1, respectively. There was an increase of \$13.8 million of investment income due to a larger invested asset base and gains on matured mortgage loans purchased at discounts. This was offset by a decrease in realized gains recognized on investments of \$0.9 million.

Net operating expenses were \$ 26.5 million and \$ 28.9 million for the years ended December 31, 201, 2 and 201, 1, respectively. The variance was due to a reduced Medicare supplement and single premium whole life commissions resulting from a decline in the Medicare supplement policy base along with lower new sales of the life product.

Benefits and losses incurred were \$ 164.7 million and \$ 254.4 million for the years ended December 31, 201 2 and 201 1, respectively. During the third quarter of 2011 Oxford entered into the coinsurance arrangement for the block of whole life insurance policies resulting in a one-time increase in benefits of \$83.5 million due to the transfer of liabilities. Medicare supplement benefits decreased by \$9.9 million from a reduction of policies in-force and improved benefit ratios. As a result of the growth in annuity deposits, interest credited to policyholders increased \$3.2 million.

Amortization of deferred acquisition costs ("DAC"), sales inducement asset ("SIA") and the value of business acquired ("VOBA") was \$ 17.4 million and \$ 13.8 million for the years ended December 31, 201 2 and 201 1, respectively. This was primarily due to amortization related to increased annuity sales and in-force life insurance policies.

As a result of the above mentioned changes in revenues and expenses, pretax earnings from operations were \$ 23.0 million and \$ 20.1 million for the years ended December 31, 201 2 and 201 1, respectively.

### Life Insurance

# 2011 Compared with 2010

Net premiums were \$277.6 million and \$207.0 million for the years ended December 31, 2011 and 2010, respectively. During 2011 we entered in a coinsurance arrangement for a block of whole life policies resulting in a one-time increase in premiums of \$83.5 million due to the transfer of liabilities. Likewise, 2010 included a \$30.8 million increase in premiums related to a coinsurance agreement entered into for a block of final expense whole life policies acquired. Medicare supplement premiums increased \$27.1 million, of which \$32.6 million was attributable to the 2010 acquisition of a block of existing policies. This was offset by policy terminations which exceeded rate increases on existing business. Other life insurance premiums and annuitizations accounted for a decrease of \$9.1 million during the year.

Net investment income was \$ 38.1 million and \$ 30.8 million for the years ended December 31, 2011 and 2010, respectively. The increase was due to an additional \$2.9 million in gains on the sale of securities and increased income due to a larger invested asset base.

Net operating expenses were \$ 28.9 million and \$ 29.8 million for the years ended December 31, 2011 and 2010, respectively. An increase in g eneral administrative and commission expense related to current year annuity sales and last year's Medicare supplement acquisition was offset by a reduction in life insurance commission s.

Benefits and losses incurred were \$ 254.4 million and \$ 183.3 million for the years ended December 31, 2011 and 2010, respectively. There was a net increase of \$52.7 million in Life benefits due to the transfer of liabilities for the coinsurance of new blocks of business during both quarters ending December 31, 2011 and 2010. Medicare supplement benefits increased \$ 24.1 million . An increase of \$ 31.1 million was due to the acquisition of last year's Medicare supplement block of business, which was partially offset by a reduction of \$ 7.0 million in benefits on the existing business . All other business had a net decrease in benefits of \$4.9 million for the year.

Amortization of DAC and VOBA was \$ 13.8 million and \$ 9.5 million for the years ended December 31, 2011 and 2010, respectively. Approximately \$1.2 million of the increase was due to additional annuity DAC amortization resulting from realized capital gains recognized during the year. A n addition al \$1.5 million was from the acquisition of last year's Medicare supplement and final expense policies. The remaining increase was spread across various life insurance and annuity products.

As a result of the above mentioned changes in revenues and expenses, pretax earnings from operations were \$ 20.1 million and \$ 17.4 million for the years ended December 31, 2011 and 2010, respectively.

# **Liquidity and Capital Resources**

We believe our current capital structure is a positive factor that will enable us to pursue our operational plans and goals and provide us with sufficient liquidity for the foreseeable future. The majority of our obligations currently in place mature between fiscal years 2016 and 2019. However, since there are many factors which could affect our liquidity, including some which are beyond our control, there is no assurance that future cash flows and liquidity resources will be sufficient to meet our outstanding debt obligations and our other future capital needs.

At March 31, 201 3, cash and cash equivalents totaled \$ 463.7 million, compared with \$ 357.2 million on March 31, 20 12. The assets of our insurance subsidiaries are generally unavailable to fulfill the obligations of non-insurance operations (AMERCO, U-Haul and Real Estate). As of March 31, 201 3 (or as otherwise indicated), cash and cash equivalents, other financial assets (receivables, short-term investments, other investments, fixed maturities, and related party assets) and debt obligations of each operating segment were:

	M	Moving & Storage		operty and Casualty surance (a)	Life Insurance (a)	
			(In tho	usands)		
Cash and cash equivalents	\$	427,560	\$	14,120	\$	22,064
Other financial assets		299,341		420,523		1,072,589
Debt obligations		1,661,845		_		_

(a) As of December 31, 2012

At March 31, 2013, o ur Moving and Storage segment had cash available under existing credit facilities of \$ 116.0 million.

A summary of our consolidated cash flows for fiscal 201 3, 20 12 and 20 11 is shown in the table below:

	Years Ended March 31,			1,		
		2013		2012		2011
				(In thousands)		
Net cash provided by operating activities	\$	661,530	\$	669,842	\$	572,863
Net cash used by investing activities		(712,213)		(582,137)		(373,970)
Net cash used by financing activities		157,783		(112,745)		(60,768)
Effects of exchange rate on cash		(536)		(294)		271
Net cash flow		106,564		(25,334)		138,396
Cash at the beginning of the period		357,180		382,514		244,118
Cash at the end of the period	\$	463,744	\$	357,180	\$	382,514

Net cash pro vided by operating activities de creased \$ 8.3 million in fiscal 201 3 , compared with fiscal 201 2 primarily due to a \$132.5 million increase in net federal income tax payments combined with a \$133.0 million decline in the Life Insurance segment from reduced business acquisition activity. This is offset by the repayment of \$127.3 million of the notes and interest receivables with SAC Holdings and from increased revenues at the Moving and Storage segment .

Net cash used in investing activities increased \$ 130.1 million in fiscal 2013, compared with fiscal 2012. The largest portion of this change came from the Life Insurance segment as funds from new annuity sales led to a net \$142.5 increase in net cash used for investing. For our Moving and Storage operating segment, c ash received from entering into leases related to the acquisition of new equipment is reported net of the related cash used for the purchases of property, plant and equipment. New equipment leases funded in fiscal 2013 compared to fiscal 2012 increased \$ 99.7 million, while cash used to purchase new rental equipment for fiscal 2013 increased \$ 95.2 million compared to the same period last year. Cash provided from the sales of property, plant and equipment, primarily used trucks increased \$ 51.8 million.

Net cash provided by financing activities increased \$ 270.5 million in fiscal 2013, as compared with fiscal 2012. Net annuity deposits at the Life Insurance operating segment increased \$ 284.0 million in fiscal 2013 compared to the same period last year. This was reduced by the Moving and Storage segment through a net increase in debt repayments as compared to new borrowings. Fiscal 2013 included \$97.4 million of cash used to pay the Common Stock dividend, while fiscal 2012 included \$152.0 million of cash used to redeem the Series A Preferred.

# Liquidity and Capital Resources and Requirements of Our Operating Segments

### Moving and Storage

To meet the needs of our customers, U-Haul maintains a large fleet of rental equipment. Capital expenditures have primarily reflected new rental equipment acquisitions and the buyouts of existing fleet from leases. The capital to fund these expenditures has historically been obtained internally from operations and the sale of used equipment and externally from debt and lease financing. In the future, we anticipate that our internally generated funds will be used to service the existing debt and fund operations. U-Haul estimates that during fiscal 201 4 the Company will reinvest in its truck and trailer rental fleet approximately \$300 million, net of equipment sales and excluding any lease buyouts. For fiscal 201 3, the Company invested, net of sales, approximately \$ 391 million before any lease buyouts in its truck and trailer fleet. Fleet investments in fiscal 201 4 and beyond will be dependent upon several factors including availability of capital, the truck rental environment and the used-truck sales market. We anticipate that the fiscal 201 4 investments will be funded largely through debt financing, external lease financing and cash from operations. Management considers several factors including cost and tax consequences when selecting a method to fund capital expenditures. Our allocation between debt and lease financing can change from year to year based upon financial market conditions which may alter the cost or availability of financing options.

Real Estate has traditionally financed the acquisition of self-storage properties to support U-Haul's growth through debt financing and funds from operations and sales. The Company's plan for the expansion of owned storage properties includes the acquisition of existing self-storage locations from third parties, the acquisition and development of bare land, and the acquisition and redevelopment of existing buildings not currently used for self-storage. The Company is funding these development projects through construction loans and internally generated funds. For fiscal 201 3, the Company invested nearly \$ 170 million in real estate acquisitions, new construction and renovation and repair. For fiscal 201 4, the timing of new projects will be dependent upon several factors including the entitlement process, availability of capital, weather, and the identification and successful acquisition of target properties. U-Haul's growth plan in self-storage also includes the expansion of the eMove program, which does not require significant capital.

Net capital expenditures (purchases of property, plant and equipment less proceeds from the sale of property, plant and equipment and lease proceeds) were \$ 435.3 million, \$420.9 million and \$300.0 million for fiscal 2013, 2012 and 2011, respectively. The components of our net capital expenditures are provided in the following table:

	Years Ended March 31,		
	2013	2012	2011
	(	(In thousands)	
Purchases of rental equipment	\$ 599,044 \$	503,863 \$	386,626
Equipment lease buyouts	60,041	52,340	25,024
Purchases of real estate, construction and renovations	169,535	101,644	64,036
Other capital expenditures	47,330	52,253	49,650
Gross capital expenditures	875,950	710,100	525,336
Less: Lease proceeds	(219,966)	(120,301)	(44,918)
Less: Sales of property, plant and equipment	(220,699)	(168,912)	(180,411)
Net capital expenditures	435,285	420,887	300,007

The Moving and Storage operating segment continues to hold significant cash and has access to additional liquidity. Management may invest these funds in our existing operations, expand our product lines or pursue external opportunities in the self-moving and storage market place, or reduce existing indebtedness where possible.

### Property and Casualty Insurance

State insurance regulations restrict the amount of dividends that can be paid to stockholders of insurance companies. As a result, our Property and Casualty Insurance's operating segment assets are generally not available to satisfy the claims of AMERCO or its legal subsidiaries.

The Company believes that stockholders equity at the Property and Casualty operating segment remains sufficient and we do not believe that its ability to pay ordinary dividends to AMERCO will be restricted per state regulations.

Stockholder's equity was \$ 136.9 million, \$ 123.8 million, and \$1.54.6 million at December 31, 20.12, 20.11, and 20.10, respectively. The in crease in 2012 compared with 2011 resulted from net earnings of \$ 9.3 million and a n increase in other comprehensive income of \$ 2.3 million, along with a capital contribution to ARCOA of \$1.5 million. Our Property and Casualty Insurance operating segment does not use debt or equity issues to increase capital and therefore has no direct exposure to capital market conditions other than through its investment portfolio.

### Life Insurance

The Life Insurance operating segment manages its financial assets to meet policyholder and other obligations including investment contract withdrawals. Life Insurance's operating segment net deposits for the year ended December 31, 20 12 were \$ 269.8 million. State insurance regulations restrict the amount of dividends that can be paid to stockholders of insurance companies. As a result, Life Insurance's operating segment funds are generally not available to satisfy the claims of AMERCO or its legal subsidiaries.

Life Insurance's stockholder's equity was \$ 242.7 million, \$ 215.8 million, and \$1 88.7 million at December 31, 20 12, 20 11 and 20 10, respectively. The increase in 2012 compared with 2011 resulted from earnings of \$ 15.0 million, an increase in other comprehensive income of \$ 13.6 million and a decrease to beginning retained earnings of \$1.7 million in relation to the adoption of ASU 2010-26. Life Insurance operating segment does not use debt or equity issues to increase capital and therefore has no direct exposure to capital market conditions other than through its investment portfolio.

# Cash Provided (Used) from Operating Activities by Operating Segments

### Moving and Storage

Net cash provided by operating activities was \$ 665.6 million, \$536.9 million and \$471.0 million in fiscal 2013, 2012 and 2011, respectively. The increase was primarily due to repayments of \$127.3 million of the notes and interest receivables in the first quarter with SAC Holdings and from increased revenues partially offset by a \$ 132.5 million increase in net federal income tax payments.

# Property and Casualty Insurance

Net c ash provided by operating activities was \$ 0.3 million, \$4.7 million, and \$ 4.3 million for the years ended December 31, 20 12, 20 11, and 20 10, respectively. The decrease was due to a \$4.9 million increase in benefit payments.

Our Property and Casualty Insurance's operating segment cash and cash equivalents and short-term investment portfolios amounted to \$ 45.2 million, \$ 44.1 million, and \$ 76.2 million at December 31, 20 12, 20 11, and 20 10, respectively. This balance reflects funds in transition from maturity proceeds to long term investments. Management believes this level of liquid assets, combined with budgeted cash flow, is adequate to meet foreseeable cash needs. Capital and operating budgets allow our Property and Casualty Insurance operating segment to schedule cash needs in accordance with investment and underwriting proceeds.

### Life Insurance

Net c ash provided (used) by operating activities w as (\$4.4) million, \$128.6 million and \$98.1 million for the years ended December 31, 20 12, 20 11 and 20 10, respectively. The decrease in cash provided was attributable to a cash settlement on the assumption reinsurance transaction as of September 2011. Increased commissions on higher sales of new annuity products in 2012 caused an additional decrease in cash flow from operations.

In addition to cash flows from operating activities and financing activities, a substantial amount of liquid funds are available through our Life Insurance's operating segment short-term portfolio. At December 31, 20 12, 20 11 and 20 10, cash and cash equivalents and short-term investments amounted to \$ 34.6 million, \$ 54.1 million and \$ 53.6 million, respectively. Management believes that the overall sources of liquidity are adequate to meet foreseeable cash needs.

# **Liquidity and Capital Resources - Summary**

We believe we have the financial resources needed to meet our business plans including our working capital needs. The Company continues to hold significant cash and has access to existing credit facilities and additional liquidity to meet our anticipated capital expenditure requirements for investment in our rental fleet, rental equipment and storage acquisitions and build outs.

Our borrowing strategy is primarily focused on asset-backed financing and rental equipment operating leases. As part of this strategy, we seek to ladder maturities and hedge floating rate loans through the use of interest rate swaps. While each of these loans typically contains provisions governing the amount that can be borrowed in relation to specific assets, the overall structure is flexible with no limits on overall Company borrowings. Management feels it has adequate liquidity between cash and cash equivalents and unused borrowing capacity in existing credit facilities to meet the current and expected needs of the Company over the next several years. At March 31, 201 3, we had cash availability under existing credit facilities of \$ 116.0 million. It is possible that circumstances beyond our control could alter the ability of the financial institutions to lend us the unused lines of credit. We believe that there are additional opportunities for leverage in our existing capital structure. For a more detailed discussion of our long-term debt and borrowing capacity, please see Note 9, Borrowings of the Notes to Consolidated Financial Statements.

### Fair Value of Financial Instruments

A ssets and liabilities are recorded at fair value on the consolidated balance sheets and are measured and classified based upon a three tiered approach to valuation. ASC 820 requires that financial assets and liabilities recorded at fair value be classified and disclosed in a Level 1, Level 2 or Level 3 category. For more information, please see Note 16, Fair Value Measurements of the Notes to Consolidated Financial Statements.

The available-for-sale securities held by the Company are recorded at fair value. These values are determined primarily from actively traded markets where prices are based either on direct market quotes or observed transactions. Liquidity is a factor considered during the determination of the fair value of these securities. Market price quotes may not be readily available for certain securities or the market for them has slowed or ceased. In situations where the market is determined to be illiquid, fair value is determined based upon limited available information and other factors including expected cash flows. At March 31, 201 3, we had \$ 1.2 million of available-for-sale assets classified in Level 3.

The interest rate swaps held by the Company as hedges against interest rate risk for our variable rate debt are recorded at fair value. These values are determined using pricing valuation models which include broker quotes for which significant inputs are observable. They include adjustments for counterparty credit quality and other deal-specific factors, where appropriate and are classified as Level 2.

# **Disclosures about Contractual Obligations and Commercial Commitments**

The following table provides contractual commitments and contingencies as of March 31, 201 3:

Payment due by Period (as of March 31, 2013)

Contractual Obligations	_	Total	•	04/01/13 - 03/31/14	04/01/14 - 03/31/16		04/01/16 - 03/31/18	_	Thereafter
					(In thousands	′			
Notes, loans and leases payable - Principal	\$	1,661,845	\$	226,944	\$ 633,114	\$	455,470	\$	346,317
Notes, loans and leases payable - Interest		315,023		79,607	115,518		50,815		69,083
Revolving credit agreements - Principal		_		-	_		_		_
Revolving credit agreements - Interest		_		_	_		_		_
Operating leases		354,499		120,260	169,429		33,698		31,112
Property and casualty obligations (a)		153,654		15,871	24,170		19,801		93,812
Life, health and annuity obligations (b)		2,715,218		194,365	338,292		329,585		1,852,976
Self insurance accruals (c)		380,824		101,180	161,886		68,256		49,502
Post retirement benefit liability		10,476	_	493	1,262		1,747	_	6,974
Total contractual obligations	\$ _	5,591,539	\$	738,720	\$ 1,443,671	\$	959,372	\$	2,449,776

- (a) These estimated obligations for unpaid losses and loss adjustment expenses include case reserves for reported claims and IBNR claims estimates and are net of expected reinsurance recoveries. The ultimate amount to settle both the case reserves and IBNR is an estimate based upon historical experience and current trends and such estimates could materially differ from actual results. The assumptions do not include future premiums. Due to the significant assumptions employed in this model, the amounts shown could materially differ from actual results.
- (b) These estimated obligations are based on mortality, morbidity, withdrawal and lapse assumptions drawn from our historical experience and adjusted for any known trends. These obligations include expected interest crediting but no amounts for future annuity deposits or premiums for life and Medicare supplement policies. The cash flows shown are undiscounted for interest and as a result total outflows for all years shown significantly exceed the corresponding liabilities of \$ 914.8 million included in our consolidated balance sheet as of March 31, 2013. Life Insurance expects to fully fund these obligations from their invested asset portfolio. Due to the significant assumptions employed in this model, the amounts shown could materially differ from actual results.
- (c) These estimated obligations are primarily the Company's self insurance accruals for portions of the liability coverage for our rental equipment. The estimates for future settlement are based upon historical experience and current trends. Due to the significant assumptions employed in this model, the amounts shown could materially differ from actual results.

As presented above, contractual obligations on debt and guarantees represent principal payments while contractual obligations for operating leases represent the notional payments under the lease arrangements.

ASC 740 - Income Taxes liabilities and interest of \$ 18.2 million is not included above due to uncertainty surrounding ultimate settlements, if any.

# **Off Balance Sheet Arrangements**

The Company uses off-balance sheet arrangements in situations where management believes that the economics and sound business principles warrant their use.

AMERCO utilizes operating leases for certain rental equipment and facilities with terms expiring substantially through 201 9 . In the event of a shortfall in proceeds from the sales of the underlying rental equipment assets, AMERCO has guaranteed \$ 117.9 million of residual values at March 31, 201 3 for these assets at the end of their respective lease terms. AMERCO has been leasing rental equipment since 1987. To date, we have not experienced residual value shortfalls related to these leasing arrangements. Using the average cost of fleet related debt as the discount rate, the present value of AMERCO's minimum lease payments and residual value guarantees were \$ 330.2 million at March 31, 201 3 .

Historically, AMERCO has used off-balance sheet arrangements in connection with the expansion of our self-storage business. For more information please see Note 20, Related Party Transactions of the Notes to Consolidated Financial Statements. These arrangements were primarily used when the Company's overall borrowing structure was more limited. The Company does not face similar limitations currently and off-balance sheet arrangements have not been utilized in our self-storage expansion in recent years. In the future, we will continue to identify and consider off-balance sheet opportunities to the extent such arrangements would be economically advantageous to us and our stockholders.

We currently manage the self-storage properties owned or leased by SAC Holdings, Mercury Partners, L.P. ("Mercury"), Four SAC Self-Storage Corporation ("4 SAC"), Five SAC Self-Storage Corporation ("5 SAC"), Galaxy Investments, L.P. ("Galaxy") and Private Mini Storage Realty, L.P. ("Private Mini") pursuant to a standard form of management agreement, under which we receive a management fee of between 4% and 10% of the gross receipts plus reimbursement for certain expenses. We received management fees, exclusive of reimbursed expenses, of \$ 23.7 million, \$2 2.5 million and \$ 22.0 million from the above mentioned entities during fiscal 201 3, 20 12 and 20 11, respectively. This management fee is consistent with the fee received for other properties we previously managed for third parties. SAC Holdings, 4 SAC, 5 SAC, Galaxy and Private Mini are substantially controlled by Blackwater Investments, Inc. ("Blackwater"). Blackwater is wholly-owned by Mark V. Shoen, a significant shareholder of AMERCO. Mercury is substantially controlled by Mark V. Shoen. James P. Shoen, a significant stock holder and director of AMERCO and an estate planning trust benefitting the Shoen children have an interest in Mercury.

We lease space for marketing company offices, vehicle repair shops and hitch installation centers from subsidiaries of SAC Holdings, 5 SAC and Galaxy. Total lease payments pursuant to such leases were \$ 2.6 million , \$2.4 million and \$2.5 million in fiscal 2013, 2012 and 2011, respectively. The terms of the leases are similar to the terms of leases for other properties owned by unrelated parties that are leased by us.

At March 31, 201 3, subsidiaries of SAC Holdings, 4 SAC, 5 SAC, Galaxy and Private Mini acted as U-Haul independent dealers. The financial and other terms of the dealership contracts with the aforementioned companies and their subsidiaries are substantially identical to the terms of those with the Company's other independent dealers whereby commissions are paid by us based on equipment rental revenues. We paid the above mentioned entities \$ 43.8 million, \$ 41.7 million and \$3.7.3 million in commissions pursuant to such dealership contracts during fiscal 201 3, 20 12 and 20 11, respectively.

During fiscal 201 3 , subsidiaries of the Company held various junior unsecured notes of SAC Holdings. Substantially all of the equity interest of SAC Holdings is controlled by Blackwater. The Company does not have an equity ownership interest in SAC Holdings. We recorded interest income of \$ 8.4 million, \$1 9.4 million and \$1 9.2 million and received cash interest payments of \$ 12.6 million, \$1 7.8 million and \$1 5.8 million from SAC Holdings during fiscal 201 3 , 20 12 and 20 11 , respectively. The largest aggregate amount of notes receivable outstanding during fiscal 201 3 was \$19 5.4 million and the aggregate notes receivable balance at March 31, 201 3 was \$ 72.4 million. In accordance with the terms of these notes, SAC Holdings may prepay the notes without penalty or premium at any time. The scheduled maturities of these notes are between 201 7 and 20 19 . During the first quarter of fiscal 2013, we received \$127.3 million in repayments on the notes and interest receivables.

These agreements along with notes with subsidiaries of SAC Holdings, 4 SAC, 5 SAC, Galaxy and Private Mini, excluding Dealer Agreements, provided revenues of \$ 34.8 million, expenses of \$ 2.6 million and cash flows of \$ 159.6 million during fiscal 201 3 . Revenues and commission expenses related to the D ealer A greements were \$ 200.3 million and \$ 43.8 million, respectively during fiscal 201 3 .

# Fiscal 201 4 Outlook

We will continue to focus our attention on increasing transaction volume and improving pricing, product and utilization for self-moving equipment rentals. Maintaining an adequate level of new investment in our truck fleet is an important component of our plan to meet our operational goals. Revenue in the U-Move program could be adversely impacted should we fail to execute in any of these areas. Even if we execute our plans, we could see declines in revenues primarily due to the economic conditions or competitive pressures that are beyond our control.

We have added new storage locations and expanded at existing locations. In fiscal 201 4, we are looking to continue to acquire new locations, complete current projects and increase occupancy in our existing portfolio of locations. New projects and acquisitions will be considered and pursued if they fit our long-term plans and meet our financial objectives. In the current environment we have focused fewer resources on new construction than in recent history. We will continue to invest capital and resources in the U-Box storage container program throughout fiscal 201 4.

The Property and Casualty Insurance operating segment will continue to provide loss adjusting and claims handling for U-Haul and underwrite components of the Safemove, Safetow, Super Safemove and Safestor protection packages to U-Haul customers.

The Life Insurance operating segment is pursuing its goal of expanding its presence in the senior market through the sales of its Medicare supplement, life and annuity policies. This strategy includes growing its agency force, expanding its new product offerings, and pursuing business acquisition opportunities.

# **Quarterly Results (unaudited)**

The quarterly results shown below are derived from unaudited financial statements for the eight quarters beginning April 1, 20 11 and ending March 31, 20 13. We believe that all necessary adjustments have been included in the amounts stated below to present fairly, and in accordance with GAAP, such results. Moving and Storage operations are seasonal and proportionally more of the Company's revenues and net earnings from its Moving and Storage operations are generated in the first and second quarters of each fiscal year (April through September). The operating results for the periods presented are not necessarily indicative of results for any future period.

		Quart	er En	ded	
	March 31, 2013	December 31, 2012		September 30, 2012	June 30, 2012
		(In thousands, except fo	r shar	e and per share data)	
Total revenues	\$ 564,307	\$ 582,487	\$	744,117	\$ 667,676
Earnings from operations	72,036	81,946		194,322	150,879
Net earnings	37,873	36,846		109,420	80,569
Earnings available to common shareholders	37,873	36,846		109,420	80,569
Basic and diluted earnings per common share	\$ 1.93	\$ 1.89	\$	5.61	\$ 4.13
Weighted average common shares outstanding: basic and diluted	19,536,630	19,523,794		19,512,550	19,502,369
		Quart	er En	ded	
	March 31, 2012	December 31, 2011		September 30, 2011	June 30, 2011
	_	(In thousands, except fo	r shar	e and per share data)	_
Total revenues	\$ 525,657	\$ 635,429	\$	705,508	\$ 645,433
Earnings from operations	58,338	24,873		184,433	148,363
Net earnings	25,405	728		101,011	78,223
Earnings available to common shareholders	25,405	728		101,175	69,238
Basic and diluted earnings per common share	\$ 1.29	\$ 0.04	\$	5.20	\$ 3.56
Weighted average common shares outstanding: basic and diluted	19,492,159	19,481,614		19,470,948	19,460,126

### Item 7A. Quantitative and Qualitative Disclosures about Market Risk

We are exposed to financial market risks, including changes in interest rates and currency exchange rates. To mitigate these risks, we may utilize derivative financial instruments, among other strategies. We do not use derivative financial instruments for speculative purposes.

#### Interest Rate Risk

The exposure to market risk for changes in interest rates relates primarily to our variable rate debt obligations and one variable rate operating lease. We have used interest rate swap agreements and forward swaps to reduce our exposure to changes in interest rates. We enter into these arrangements with counterparties that are significant financial institutions with whom we generally have other financial arrangements. We are exposed to credit risk should these counterparties not be able to perform on their obligations.

					Expiration		
_	Notional Amount		Fair Value	Effective Date	Date	Fixed Rate	Floating Rate
	(In t	housands)	_			_	
\$	15,657	\$	(234)	7/10/2006	7/10/2013	5.67%	1 Month LIBOR
	234,166		(44,122)	8/18/2006	8/10/2018	5.43%	1 Month LIBOR
	10,375		(424)	2/12/2007	2/10/2014	5.24%	1 Month LIBOR
	6,795		(292)	3/12/2007	3/10/2014	4.99%	1 Month LIBOR
	6,800		(281)	3/12/2007	3/10/2014	4.99%	1 Month LIBOR
	8,050	(a)	(523)	8/15/2008	6/15/2015	3.62%	1 Month LIBOR
	7,997		(564)	8/29/2008	7/10/2015	4.04%	1 Month LIBOR
	12,442		(1,004)	9/30/2008	9/10/2015	4.16%	1 Month LIBOR
	6,675	(a)	(310)	3/30/2009	3/30/2016	2.24%	1 Month LIBOR
	8,250	(a)	(401)	8/15/2010	7/15/2017	2.15%	1 Month LIBOR
	18,438	(a)	(966)	6/1/2011	6/1/2018	2.38%	1 Month LIBOR
	35,625	(a)	(1,273)	8/15/2011	8/15/2018	1.86%	1 Month LIBOR
	14,500	(a)	(455)	9/12/2011	9/10/2018	1.75%	1 Month LIBOR
	13,724	(b)	(294)	3/28/2012	3/28/2019	1.42%	1 Month LIBOR
	21,563		(292)	4/16/2012	4/1/2019	1.28%	1 Month LIBOR
	42,750		(115)	1/15/2013	12/15/2019	1.07%	1 Month LIBOR

<sup>(</sup>a) forward swap

As of March 31, 201 3, we had \$ 464.3 million of variable rate debt obligations and \$13.7 million of a variable rate operating lease. If the London Inter-Bank Offer Rate were to increase 100 basis points, the increase in interest expense on the variable rate debt and a variable rate operating lease would decrease future earnings and cash flows by \$ 0.1 million annually (after consideration of the effect of the above derivative contracts).

Additionally, our insurance subsidiaries' fixed income investment portfolios expose us to interest rate risk. This interest rate risk is the price sensitivity of a fixed income security to changes in interest rates. As part of our insurance companies' asset and liability management, actuaries estimate the cash flow patterns of our existing liabilities to determine their duration. These outcomes are compared to the characteristics of the assets that are currently supporting these liabilities assisting management in determining an asset allocation strategy for future investments that management believes will mitigate the overall effect of interest rates.

<sup>(</sup>b) operating lease

### Foreign Currency Exchange Rate Risk

The exposure to market risk for changes in foreign currency exchange rates relates primarily to our Canadian business. Approximately 5. 8 %, 5. 9 % and 5. 8 % of our revenue was generated in Canada in fiscal 201 3, 20 12 and 20 11, respectively. The result of a 10.0% change in the value of the U.S. dollar relative to the Canadian dollar would not be material to net income. We typically do not hedge any foreign currency risk since the exposure is not considered material.

# Item 8. Financial Statements and Supplementary Data

The Report of Independent Registered Public Accounting Firm and Consolidated Financial Statements of AMERCO and its consolidated subsidiaries including the notes to such statements and the related schedules are set forth on the "F" pages hereto and are incorporated herein.

### Item 9. Changes in and Disagreements with Accountants on Accounting and Financial Disclosure

Not applicable.

# Item 9A. Controls and Procedures

Attached as exhibits to this Annual Report are certifications of our Chief Executive Officer ("CEO") and Chief Accounting Officer ("CAO"), which are required in accordance with Rule 13a-14 of the Exchange Act. This "Controls and Procedures" section includes information concerning the controls and procedures evaluation referred to in the certifications and it should be read in conjunction with the certifications for a more complete understanding of the topics presented in the section Evaluation of Disclosure Controls and Procedures.

Following this discussion is the report of BDO USA, LLP, our independent registered public accounting firm, regarding its audit of AMERCO's internal control over financial reporting as set forth below in this section. This section should be read in conjunction with the certifications of our CEO and CAO and the BDO USA, LLP report for a more complete understanding of the topics presented.

### **Evaluation of Disclosure Controls and Procedures**

The Company's management, with the participation of the CEO and CAO, conducted an evaluation of the effectiveness of the design and operation of the Company's "disclosure controls and procedures" (as such term is defined in the Exchange Act Rules 13a-15(e) and 15d-15(e)) ("Disclosure Controls") as of the end of the period covered by this Annual Report . Our Disclosure Controls are designed to reasonably assure that information required to be disclosed in our reports filed under the Exchange Act, such as this Annual Report , is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms. Our Disclosure Controls are also designed to reasonably assure that such information is accumulated and communicated to our management, including the CEO and CAO, as appropriate to allow timely decisions regarding required disclosure. Based upon the controls evaluation, our CEO and CAO have concluded that as of the end of the period covered by this Annual Report , our Disclosure Controls were effective related to the above stated design purposes.

### Inherent Limitations on Effectiveness of Controls

The Company's management, including the CEO and CAO, does not expect that our Disclosure Controls or our internal control over financial reporting will prevent or detect all error and all fraud. A control system, no matter how well designed and operated, can provide only reasonable, not absolute, assurance that the control system's objectives will be met. The design of a control system must reflect the fact that there are resource constraints, and the benefits of controls must be considered relative to their costs. Further, because of the inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that misstatements due to error or fraud will not occur or that all control issues and instances of fraud, if any, within the Company have been detected. These inherent limitations include the realities that judgments in decision-making can be faulty and that breakdowns can occur because of simple error or mistake. Controls can also be circumvented by the individual acts of some persons, by collusion of two or more people, or by management override of the controls. The design of any system of controls is based in part on certain assumptions about the likelihood of future events, and there can be no assurance that any design will succeed in achieving its stated goals under all potential future conditions. Projections of any evaluation of controls effectiveness to future periods are subject to risks. Over time, controls may become inadequate because of changes in conditions or deterioration in the degree of compliance with policies or procedures.

### Changes in Internal Control over Financial Reporting

There have not been any changes in the Company's internal control over financial reporting as such term is defined in Exchange Act Rules 13a-15(f) and 15d-15(f) during the most recent fiscal quarter that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

# Management's Report on Internal Control Over Financial Reporting

Our management is responsible for establishing and maintaining adequate internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) to provide reasonable assurance regarding the reliability of our financial reporting and the preparation of financial statements for external purposes in accordance with GAAP. Internal control over financial reporting includes those policies and procedures that (i) pertain to the maintenance of records that in reasonable detail accurately and fairly reflect the transactions and dispositions of the assets of the Company; (ii) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with GAAP, and that receipts and expenditures of the Company are being made only in accordance with authorizations of management and directors of the Company; and (iii) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of the Company's assets that could have a material effect on the financial statements.

Management assessed our internal control over financial reporting as of March 31, 201 3, the end of our fiscal year. Management based its assessment on criteria established in Internal Control-Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission. Management's assessment included evaluation of such elements as the design and operating effectiveness of key financial reporting controls, process documentation, accounting policies, and our overall control environment. This assessment is supported by testing and monitoring performed both by our Internal Audit organization and our Finance organization.

Based on our assessment, management has concluded that our internal control over financial reporting was effective as of the end of the fiscal year 201 3. We reviewed the results of management's assessment with the Audit Committee of our Board.

Our independent registered public accounting firm, BDO USA , LLP, has audited the Company's internal control over financial reporting and has issued their report, which is included on the following page .

# Report of Independent Registered Public Accounting Firm

Board of Directors and Stockholders AMERCO Reno, Nevada

We have audited AMERCO and consolidated subsidiaries' (the "Company") internal control over financial reporting as of March 31, 2013, based on criteria established in Internal Control – Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (the COSO criteria). The Company's management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Item 9A, Management's Report on Internal Control Over Financial Reporting. Our responsibility is to express an opinion on the Company's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audit also included performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, AMERCO maintained, in all material respects, effective internal control over financial reporting as of March 31, 2013, based on the COSO criteria.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheets of the Company as of March 31, 2013 and 2012, and the related consolidated statements of operations, changes in stockholders' equity, comprehensive income, and cash flows for each of the three years in the period ended March 31, 2013 and our report dated June 5, 2013 expressed an unqualified opinion thereon.

/s/ BDO USA, LLP Phoenix, Arizona June 5, 2013

### Item 9B. Other Information

Not applicable.

# **PART III**

# Item 10. Directors, Executive Officers and Corporate Governance

The information required to be disclosed under this Item 10 is incorporated herein by reference to AMERCO's definitive proxy statement, in connection with its annual meeting of stockholders (the "Proxy Statement"), which will be filed with the SEC within 120 days after the close of the 201 3 fiscal year.

The Company has adopted a C ode of E thics that applies to all directors, officers and employees of the Company, including the Company's principal executive officer and principal accounting officer. A copy of our Code of Ethics is posted on AMERCO's web site at amerco.com/governance.aspx. We intend to satisfy the disclosure requirements of Current Report on Form 8-K regarding any amendment to, or waiver from, a provision of our Code of Ethics by posting such information on the Company's website, at the web address and location specified above, unless otherwise required to file a Current Report on Form 8-K by NASDAQ rules and regulations.

### Item 11. Executive Compensation

The information required to be disclosed under this Item 11 is incorporated herein by reference to the P roxy S tatement, which will be filed with the SEC within 120 days after the close of the 201 3 fiscal year.

# Item 12. Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters

The information required to be disclosed under this Item 12 is incorporated herein by reference to the P roxy S tatement, which will be filed with the SEC within 120 days after the close of the 201 3 fiscal year.

# Item 13. Certain Relationships and Related Transactions, and Director Independence

The information required to be disclosed under this Item 13 is incorporated herein by reference to the P roxy S tatement, which will be filed with the SEC within 120 days after the close of the 201 3 fiscal year.

# Item 14. Principal Accounting Fees and Services

The information required to be disclosed under this Item 14 is incorporated herein by reference to the P roxy S tatement, which will be filed with the SEC within 120 days after the close of the 201 3 fiscal year.

# **PART IV**

# Item 15. Exhibits and Financial Statement Schedules

The following documents are filed as part of this Report:

		<u>Page</u>
1	Financial Statements:	
	Report of Independent Registered Public Accounting Firm	F-1
	Consolidated Balance Sheets - March 31, 2013 and 2012	F-2
	Consolidated Statements of Operations - Years Ended March 31, 2013, 2012, and 2011	F-3
	Consolidated Statement of Comprehensive Income (Loss) - Years Ended March 31, 2013, 2012 and 2011	F-4
	Consolidated Statements of Changes in Stockholders' Equity - Years Ended March 31, 2013, 2012, and 2011	F-5
	Consolidated Statement of Cash Flows - Years Ended March 31, 2013, 2012 and 2011	F-6
	Notes to Consolidated Financial Statements	F-7
2	Financial Statement Schedules required to be filed by Item 8:	
	Schedule I - Condensed Financial Information of AMERCO	F-56
	Schedule II - AMERCO and Consolidated Subsidiaries Valuation and Qualifying Accounts	F-60
	Schedule V - AMERCO and Consolidated Subsidiaries Supplemental Information (Concerning Property-Casualty Insurance Operations)	F-61

All other schedules are omitted because they are not required, inapplicable, or the information is otherwise shown in the financial statements or notes thereto.

Exhibits:

Exhibit Number	Description	Page or Method of Filing
3.1	Restated Articles of Incorporation of AMERCO	Incorporated by reference to AMERCO's Registration Statement on form S-4 filed March 30, 2004, file no. 1-11255
3.2	Restated Bylaws of AMERCO	Incorporated by reference to AMERCO's Current Report on Form 8-K filed on September 10, 2010, file no. 1-11255
4.1	Termination of Rights Agreement, dated as of March 5, 2008	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on March 11, 2008, file no. 1-11255
4.2	U-Haul Investors Club Base Indenture, dated February 12, 2011 by and between AMERCO and U. S. Bank National Association	
4.3	First Supplemental Indenture, dated February 17, 2011, by and among AMERCO and U.S. Bank National Association	
4.4	Second Supplemental Indenture , dated February 17, 2011, by and among AMERCO and U.S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on February 22, 2011, file no. 1-11255
4.5	Third Supplemental Indenture , dated March 1 , 2011, by and among AMERCO and U.S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on March 4, 2011, file no. 1-11255
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Exhibit <u>Number</u>	<u>Description</u>	Page or Method of Filing
4.6	Fourth Supplemental Indenture , dated March 15 , 2011, by and among AMERCO and U.S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on March 22, 2011, file no. 1-11255
4.7	Fifth Supplemental Indenture , dated March 15 , 2011, by and among AMERCO and U.S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on March 22, 2011, file no. 1-11255
4.8	Sixth Supplemental Indenture , dated March 29 , 2011, by and among AMERCO and U.S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on April 1, 2011, file no. 1-11255
4.9	Seventh Supplemental Indenture , dated March 29 , 2011, by and among AMERCO and U.S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on April 1, 2011, file no. 1-11255
4.10	Ninth Supplemental Indenture , dated April 19 , 2011, by and among AMERCO and U.S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on April 22, 2011, file no. 1-11255
4.11	Tenth Supplemental Indenture, dated June 7, 2011 by and between AMERCO and U.S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on June 23, 2011, file no. 1-11255
4.12	Eleventh Supplemental Indenture dated June 7, 2011 by and between AMERCO and U.S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on October 31, 2011, file no. 1-11255
4.1 3	Twelfth Supplemental Indenture dated June 14, 2011 by and between AMERCO and U.S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on June 23, 2011, file no. 1-11255
4.14	Thirteenth Supplemental Indenture dated June 28, 2011 by and between AMERCO and U.S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on July 20, 2011, file no. 1-11255
4.15	Fourteenth Supplemental Indenture dated July 20, 2011 by and between AMERCO and U.S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on August 17, 2011, file no. 1-11255
4.16	Fifteenth Supplemental Indenture dated July 27, 2011 by and between AMERCO and U.S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on August 17, 2011, file no. 1-11255
4.1 7	Sixteenth Supplemental Indenture dated August 31, 2011 by and between AMERCO and U.S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on September 28, 2011, file no. 1-11255
4.1 8	Seventeenth Supplemental Indenture dated November 8, 2011 by and between AMERCO and U. S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on January 18, 2012, file no. 1-11255
4.1 9	Eigh teenth Supplemental Indenture dated January 7, 201 2 by and between AMERCO and U. S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on March 26, 2012, file no. 1-11255
4. 20	Nine teenth Supplemental Indenture dated May 14, 2012 by and between AMERCO and U. S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on May 15, 20 12, file no. 1-11255
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Exhibit <u>Number</u>	<u>Description</u>	Page or Method of Filing
4. 21	Eighth Supplemental Indenture, dated April 12, 2011, by and between AMERCO and U.S. Bank National Association	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year end March 31, 2012, file no. 1-11255
4. 22	Twentieth Supplemental Indenture dated September 4, 2012 by and between AMERCO and U. S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on September 4, 20 12, file no. 1-11255
4. 23	Twenty-first Supplemental Indenture dated January 15, 2013 by and between AMERCO and U. S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on January 15, 20 1 3, file no. 1-11255
4.24	Twenty-second Supplemental Indenture dated May 28, 2013 by and between AMERCO and U. S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on May 30, 2013, file no. 1-11255
10.1	U-Haul Dealership Contract	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year end March 31, 1993, file no. 1-11255
10.2	Share Repurchase and Registration Rights Agreement with Paul F. Shoen	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 1993, file no. 1-11255
10.3	ESOP Loan Credit Agreement	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 1990, file no. 1-11255
10.4	ESOP Loan Agreement	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 1990, file no. 1-11255
10.5	Trust Agreement for the AMERCO Employee Savings, Profit Sharing and Employee Stock Ownership Plan	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 1990, file no. 1-11255
10.6	Amended Indemnification Agreement	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 1990, file no. 1-11255
10.7	Indemnification Trust Agreement	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 1990, file no. 1-11255
10.8	Management Agreement between Four SAC Self- Storage Corporation and subsidiaries of AMERCO	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 1997, file no. 1-11255
10.9	Management Agreement between Five SAC Self- Storage Corporation and subsidiaries of AMERCO	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 1999, file no. 1-11255
10.1 0	Management Agreement between Nineteen SAC Self- Storage Limited Partnership and U-Haul	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2002, file no. 1-11255

Exhibit		
Number	<u>Description</u>	Page or Method of Filing
10.11	Property Management Agreement	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 2004, file no. 1-11255
10.12	Property Management Agreements among Three-A through Three-D SAC Self-Storage Limited Partnership and the subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended June 30, 2004, file no. 1-11255
10. 13	U-Haul Dealership Contract between U-Haul Leasing & Sales Co., and U-Haul Moving Partners, Inc.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended June 30, 2004, file no. 1-11255
10.14	Property Management Agreement between Mercury Partners, LP, Mercury 99, LLC and U-Haul Self-Storage Management (WPC), Inc.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended June 30, 2004, file no. 1-11255
10.15	Property Management Agreement between Three-SAC Self-Storage Corporation and U-Haul Co. (Canada), Ltd.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended June 30, 2004, file no. 1-11255
10.16	Property Management Agreement among subsidiaries of U-Haul International and Galaxy Storage Two, L.P.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended December 31, 2004, file no. 1-11255
10.17	Merrill Lynch Commitment Letter (re first mortgage loan)	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on May 13, 2005, file no. 1-11255
10.18	Morgan Stanley Commitment Letter	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on May 13, 2005, file no. 1-11255
10.19	Merrill Lynch Commitment Letter (re loan to Amerco Real Estate Company)	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on May 13, 2005, file no. 1-11255
10.20	Amended and Restated Credit Agreement, dated June 8, 2005, among Amerco Real Estate Company, Amerco Real Estate Company of Texas, Inc., Amerco Real Estate Company of Alabama Inc., U-Haul Co. of Florida, Inc., U-Haul International, Inc. and Merrill Lynch Commercial Finance Corp.	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed June 14, 2005, file no. 1-11255
10.21	Security Agreement dated June 8, 2005, by Amerco Real Estate Company, Amerco Real Estate Company of Texas, Inc., Amerco Real Estate Company of Alabama, Inc., U-Haul Co. of Florida, Inc., U-Haul International, Inc. and the Marketing Grantors named therein in favor of Merrill Lynch Commercial Finance Corp.	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed June 14, 2005, file no. 1-11255
10.22	Guarantee, dated June 8, 2005, by U-Haul International, Inc. in favor of Merrill Lynch Commercial Finance Corp.	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed June 14, 2005, file no. 1-11255

Exhibit <u>Number</u>	<u>Description</u>	Page or Method of Filing
10.23	Promissory Note, dated June 8, 2005 by Amerco Real Estate Company, Amerco Real Estate Company of Texas, Inc., Amerco Real Estate Company of Alabama, Inc., U-Haul Co. of Florida, Inc. and U-Haul International, Inc.	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed June 14, 2005, file no. 1-11255
10.24	Form of Mortgage, Security Agreement, Assignment of Rents and Fixture Filing, dated June 8, 2005 in favor of Morgan Stanley Mortgage Capital Inc.	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed June 14, 2005, file no. 1-11255
10.25	Form of Promissory Note, dated June 8, 2005, in favor of Morgan Stanley Mortgage Capital Inc.	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed June 14, 2005, file no. 1-11255
10.26	Form of Mortgage, Security Agreement, Assignment of Rents and Fixture Filing, dated June 8, 2005, in favor of Merrill Lynch Mortgage Lending, Inc.	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed June 14, 2005, file no. 1-11255
10.27	Form of Promissory Note, dated June 8, 2005, in favor of Merrill Lynch Mortgage Lending, Inc.	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed June 14, 2005, file no. 1-11255
10.28	Property Management Agreement between Subsidiaries of U-Haul and Five SAC RW MS, LLC., dated August 17, 2005.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2005, file no. 1-11255
10.29	Property Management Agreement between Subsidiaries of U-Haul and Five SAC 905, LLC., dated September 23, 2005.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended December 31, 2005, file no. 1-11255
10.30	Property Management Agreements between Subsidiaries of U-Haul and subsidiaries of PM Partners, LP, dated June 25, 2005.	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 2006, file no. 1-11255
10.31	Promissory note, dated December 1, 2005, by Private Mini Storage Realty, LP in favor of AMERCO.	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 2006, file no. 1-11255
10.32	Promissory note dated December 1, 2005 by PMSI Investments, LP in favor of U-Haul International, Inc.	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 2006, file no. 1-11255
10.33	Property Management Agreements between Subsidiaries of U-Haul and subsidiaries of PM Preferred Properties, LP., dated June 25, 2005	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 2006, file no. 1-11255
10.34	Credit Agreement dated June 6, 2006, among U-Haul Leasing and Sales Co., U-Haul Co. of Arizona, and U-Haul International, Inc., and HVB	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 2006, file no. 1-11255
10.35	Security Agreement dated June 6, 2006, among U-Haul Leasing and Sales Co., U-Haul Co. of Arizona, and U-Haul International, Inc. in favor of HVB	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 2006, file no. 1-11255
10.36	Guarantee dated June 6, 2006, made by U-Haul International, Inc. in favor of HVB	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 2006, file no. 1-11255

Exhibit <u>Number</u>	<u>Description</u>	Page or Method of Filing
10.37	Stockholder Agreement dated June 30, 2006 between Edward J. Shoen, James P. Shoen, Mark V. Shoen, Rosmarie T. Donovan, as Trustee, and Southwest Fiduciary, Inc., as Trustee	Incorporated by reference to Exhibit 99.2, filed with the Schedule 13-D, filed on July 13, 2006, file number 5-39669
10.38	Amendment No. 1 to the Amended and Restated Credit Agreement and Security Agreement, dated as of August 18, 2006, to the Amended and Restated Credit Agreement, dated as of June 8, 2005, among Amerco Real Estate Company of Texas, Inc., Amerco Real Estate Company of Alabama, Inc., U-Haul Co. of Florida, Inc., U-Haul International, Inc. and the Marketing Grantors named therein in favor of Merrill Lynch Commercial Financial Corp.	Incorporated by reference to AMERCO's Current Report on Form 8-K filed August 23, 2006, file no. 1-11255
10.39	Stockholder Agreement dated March 9, 2007 between Edward J. Shoen, James P. Shoen, Mark V. Shoen, Rosmarie T. Donovan, as Trustee, and Adagio Trust Company, as Trustee	Incorporated by reference to Exhibit 99.2, filed with the Schedule 13-D, filed on March 9, 2007, file number 5-39669
10.40	2007-1 BOX TRUCK BASE INDENTURE, dated as of June 1, 2007, among U-HAUL S FLEET, LLC, 2007 TM-1, LLC, 2007 DC-1, LLC, and 2007 EL-1, LLC and U.S. BANK NATIONAL ASSOCIATION.	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 2007, file no. 1-11255
10.41	SCHEDULE I TO 2007-1 BOX TRUCK BASE INDENTURE, dated as of June 1, 2007.	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 2007, file no. 1-11255
10.42	SERIES 2007-1 SUPPLEMENT, dated as of June 1, 2007, among U-HAUL S FLEET, LLC, 2007 TM-1, LLC, 2007 DC-1, LLC, and 2007 EL-1, LLC, and U.S. BANK NATIONAL ASSOCIATION, to the 2007-1 Box Truck Base Indenture.	Incorporated by reference to AMERCO's Annual Report on Form 10-K for the year ended March 31, 2007, file no. 1-11255
10.43	Amended and R estated Property Management Agreement among Six-A SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255
10. 44	Amended and R estated Property Management Agreement among Six-B SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255
10.45	Amended and R estated Property Management Agreement among Six-C SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255
10.46	Amended and R estated Property Management Agreement among Eight SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255

Exhibit Number	<u>Description</u>	Page or Method of Filing
10.47	Amended and R estated Property Management Agreement among Nine SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255
10.48	Amended and R estated Property Management Agreement among Ten SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255
10.49	Amended and R estated Property Management Agreement among Eleven SAC Self-Storage Corporation and Eleven SAC Self-Storage Odenton, Inc. and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255
10.50	Amended and R estated Property Management Agreement among Twelve SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255
10.51	Amended and R estated Property Management Agreement among Thirteen SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255
10.52	Amended and R estated Property Management Agreement among Fourteen SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255
10.53	Amended and R estated Property Management Agreement among Fifteen SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255
10.54	Amended and R estated Property Management Agreement among Sixteen SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255
10.55	Amended and R estated Property Management Agreement among Seventeen SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255
10.56	Promissory Note. SAC Holding Corporation, a Nevada corporation ("Borrower"), pay to U-Haul International, Inc., a Nevada corporation	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, file no. 1-11255
10.57	Stockholder Agreement dated January 1, 2009 between Edward J. Shoen, James P. Shoen, Mark V. Shoen, Rosmarie T. Donovan, as Trustee, and Dunham Trust Company, as Trustee	Incorporated by reference to Exhibit 99.2, filed with the Schedule 13-D, filed on June 26, 2009, file number 5-39669

Exhibit <u>Number</u>	<u>Description</u>	Page or Method of Filing
10.58	2010-1 BOX TRUCK BASE INDENTURE, dated as of October 1, 2010, among 2010 U-HAUL S FLEET, LLC, 2010 TM-1, LLC, 2010 DC-1, LLC, and 2010 TT-1, LLC, and U.S. BANK NATIONAL ASSOCIATION, a national banking association, as trustee.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2010, file number 1-11255
10.59	Schedule I to 2010-1 Base Indenture – Definitions List	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2010, file number 1-11255
10.60	SERIES 2010-1 SUPPLEMENT, dated as of October 1, 2010, among 2010 U-HAUL S FLEET, LLC, 2010 TM-1, LLC, 2010 DC-1, LLC, and 2010 TT-1, LLC, and U.S. BANK NATIONAL ASSOCIATION, a national banking association, as trustee.	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q for the quarter ended September 30, 2010, file number 1-11255
10.61	Pledge and Security Agreement, dated February 17, 2011, by and among AMERCO, U-Haul Leasing and Sales Co. and U.S. Bank National Association	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on February 22, 2011, file no. 1-11255
10.62	Amended and Restated AMERCO Employee Savings and Profit and Sharing Plan *	Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2011, file no. 1-11255
10.63	Amended and Restated AMERCO Employee Stock Ownership Plan *	Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2011, file no. 1-11255
10.64	Credit Agreement, dated April 29, 2011, among Amerco Real Estate Company, U-Haul Company of Florida and J.P. Morgan Chase Bank, N.A.	Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2011, file no. 1-11255
10. 65	Amended and R estated Property Management Agreement among Eighteen SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255
10.66	Amended and R estated Property Management Agreement among Twenty SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255
10.67	Amended and R estated Property Management Agreement among Twenty-One SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255
10.68	Amended and R estated Property Management Agreement among Twenty-Two SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255
10.69	Amended and R estated Property Management Agreement among Twenty-Three SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255

Exhibit		
<u>Number</u>	<u>Description</u>	Page or Method of Filing
10.70	Amended and R estated Property Management Agreement among Twenty-Four SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255
10.71	Amended and R estated Property Management Agreement among Twenty-Five SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255
10.72	Amended and R estated Property Management Agreement among Twenty-Six SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255
10. 73	Amended and R estated Property Management Agreement among Twenty-Seven SAC Self-Storage Corporation and subsidiaries of U-Haul International, Inc.	Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255
10. 74	Amended and R estated Credit Agreement, dated March 15, 2012, among Amerco Real Estate Company, U-Haul Co. of Florida and J.P. Morgan Chase Bank, N.A.	Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255
10.75	U-Haul Dealership Contract Addendum	Incorporated by reference to AMERCO's Annual Report on Form 10-K, for the year ended March 31, 2012, file no. 1-11255
10.76	Amendment to the Amended and Restated AMERCO Employee Savings and Profit and Sharing Plan	Incorporated by reference to AMERCO's Quarterly Report on Form 10-Q, for the year ended December 31, 2012, file no. 1-11255
10.77	Stockholder Agreement dated April 29, 2013 between Edward J. Shoen, James P. Shoen, Mark V. Shoen, Rosmarie T. Donovan, as Trustee, and David L. Holmes, as Trustee	Incorporated by reference to Exhibit 99.2, filed with the Schedule 13-D, filed on May 1, 2013, file number 5-39669
14	Code of Ethics	Incorporated by reference to AMERCO's Current Report on Form 8-K, filed on May 5, 2004, file no. 1-11255
21	Subsidiaries of AMERCO	Filed herewith
23.1	Consent of BDO USA, LLP	Filed herewith
24	Power of Attorney	Refer to signature page
31.1	Rule 13a-14(a)/15d-14(a) Certificate of Edward J. Shoen, President and Chairman of the Board of AMERCO	Filed herewith
31.2	Rule 13a-14(a)/15d-14(a) Certificate of Jason A. Berg, Principal Financial Officer and Chief Accounting Officer of AMERCO	Filed herewith
32.1	Certificate of Edward J. Shoen, President and Chairman of the Board of AMERCO pursuant to Section 906 of the Sarbanes-Oxley Act of 2002	Furnished herewith

Exhibit <u>Number</u>	<u>Description</u>	Page or Method of Filing
32.2	Certificate of Jason A. Berg, Principal Financial Officer and Chief Accounting Officer of AMERCO pursuant to Section 906 of the Sarbanes-Oxley Act of 2002	Furnished herewith
101.INS	XBRL Instance Document	Furnished herewith
101.SCH	XBRL Taxonomy Extension Schema	Furnished herewith
101.CAL	XBRL Taxonomy Extension Calculation Linkbase	Furnished herewith
101.LAB	XBRL Taxonomy Extension Label Linkbase	Furnished herewith
101.PRE	XBRL Taxonomy Extension Presentation Linkbase	Furnished herewith
101.DEF	XBRL Taxonomy Extension Definition Linkbase	Furnished herewith

### Report of Independent Registered Public Accounting Firm

Board of Directors and Stockholders AMERCO Reno, Nevada

We have audited the accompanying consolidated balance sheets of AMERCO and consolidated subsidiaries (the "Company") as of March 31, 2013 and 2012 and the related consolidated statements of operations, changes in stockholders' equity, comprehensive income, and cash flows for each of the three years in the period ended March 31, 2013. In connection with our audits of the financial statements, we have also audited the financial statement schedules listed in the accompanying index. These financial statements and schedules are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements and schedules based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall presentation of the financial statements and schedules. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of the Company at March 31, 2013 and 2012, and the results of its operations and its cash flows for each of the three years in the period ended March 31, 2013, in conformity with accounting principles generally accepted in the United States of America.

Also, in our opinion, the financial statement schedules, when considered in relation to the basic consolidated financial statements taken as a whole, present fairly, in all material respects, the information set forth therein.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the Company's internal control over financial reporting as of March 31, 2013, based on criteria established in *Internal Control – Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO) and our report dated June 5, 2013 expressed an unqualified opinion thereon.

/s/ BDO USA, LLP

Phoenix, Arizona

June 5, 2013

# AMERCO AND CONSOLIDATED SUBSIDIARIES CONSOLIDATED BALANCE SHEETS

		March 31,		
	_	2013	2012	
ASSETS		(In thousands, except	share data)	
Cash and cash equivalents	\$	463,744 \$	357,180	
Reinsurance recoverables and trade receivables, net	Ť	261,789	297,974	
Inventories, net		56,396	58,735	
Prepaid expenses		57,451	41,858	
Investments, fixed maturities and marketable equities		1,095,338	766,792	
Investments, other		241,765	258,551	
Deferred policy acquisition costs, net		93,043	63,914	
Other assets		99,986	120,525	
Related party assets		182,035	316,157	
		2,551,547	2,281,686	
Property, plant and equipment, at cost:				
Land		333,228	281,140	
Buildings and improvements		1,197,875	1,087,119	
Furniture and equipment		311,142	308,120	
Rental trailers and other rental equipment		317,476	255,010	
Rental trucks		2,154,688	1,856,433	
	-	4,314,409	3,787,822	
Less: Accumulated depreciation		(1,559,355)	(1,415,457)	
Total property, plant and equipment	_	2,755,054	2,372,365	
Total assets	\$	5,306,601 \$	4,654,051	
LIABILITIES AND STOCKHOLDERS' EQUITY	· -	·		
Liabilities:				
Accounts payable and accrued expenses	\$	358,491 \$	335,326	
Notes, loans and leases payable		1,661,845	1,486,211	
Policy benefits and losses, claims and loss expenses payable		1,115,048	1,145,943	
Liabilities from investment contracts		510,789	240,961	
Other policyholders' funds and liabilities		7,294	7,273	
Deferred income		30,217	31,525	
Deferred income taxes		393,658	370,992	
Total liabilities	_	4,077,342	3,618,231	
Commitments and contingencies (notes 9, 17, 18, 19 and 20)				
Stockholders' equity:				
Series preferred stock, with or without par value, 50,000,000 shares authorized:				
Series A preferred stock, with no par value, 6,100,000 shares authorized;				
6,100,000 shares issued and none outstanding as of March 31, 2013 and 2012		_	_	
Series B preferred stock, with no par value, 100,000 shares authorized; none				
issued and outstanding as of March 31, 2013 and 2012		_	_	
Series common stock, with or without par value, 150,000,000 shares authorized:				
Series A common stock of \$0.25 par value, 10,000,000 shares authorized;				
none issued and outstanding as of March 31, 2013 and 2012		_	_	
Common stock of \$0.25 par value, 150,000,000 shares authorized; 41,985,700				
issued and 19,607,788 outstanding as of March 31, 2013 and 2012		10,497	10,497	
Additional paid-in capital		438,168	433,743	
·				
Accumulated other comprehensive loss		(22,680)	(45,436)	
Retained earnings		1,482,630	1,317,064	
Cost of common shares in treasury, net (22,377,912 shares as of March 31, 2013 and 2012)		(525,653)	(525,653)	
Cost of preferred shares in treasury, net (6,100,000 shares as of March 31, 2013 and 2012)		(151,997)	(151,997)	
Unearned employee stock ownership plan shares	_	(1,706)	(2,398)	
Total stockholders' equity		1,229,259	1,035,820	
Total liabilities and stockholders' equity	\$ _	5,306,601 \$	4,654,051	

# AMERCO AND CONSOLIDATED SUBSIDIARIES CONSOLIDATED STATEMENTS OF OPERATIONS

		Years Ended March 31,			
		2013	2012	2011	
		(In thousands, e	xcept share and per	share data)	
Revenues:					
Self-moving equipment rentals	\$	1,767,520 \$	1,678,256 \$	1,547,015	
Self-storage revenues		152,660	134,376	120,698	
Self-moving and self-storage products and service sales		221,117	213,854	205,570	
Property management fees		24,378	23,266	22,132	
Life insurance premiums		178,115	277,562	206,992	
Property and casualty insurance premiums		34,342	32,631	30,704	
Net investment and interest income		82,903	73,552	62,745	
Other revenue	_	97,552	78,530	55,503	
Total revenues	_	2,558,587	2,512,027	2,251,359	
Costs and expenses:					
Operating expenses		1,170,568	1,093,190	1,026,577	
Commission expenses		228,124	212,190	190,981	
Cost of sales		107,216	116,542	106,024	
Benefits and losses		180,676	320,191	200,513	
Amortization of deferred policy acquisition costs		17,376	13,791	9,494	
Lease expense		117,448	131,215	150,809	
Depreciation, net of (gains) losses on disposals of ((\$22,496), (\$20,888) and (\$23,058), respectively)		237,996	208,901	189,266	
Total costs and expenses	_	2,059,404	2,096,020	1,873,664	
Earnings from operations		499,183	416,007	377,695	
Interest expense		(90,696)	(90,371)	(88,381)	
Pretax earnings		408,487	325,636	289,314	
Income tax expense		(143,779)	(120,269)	(105,739)	
Net earnings	_	264,708	205,367	183,575	
Less: Excess of redemption value over carrying value of preferred shares redeemed		_	(5,908)	(178)	
Less: Preferred stock dividends		_	(2,913)	(12,412)	
Earnings available to common stockholders	\$	264,708 \$	196,546 \$	170,985	
Basic and diluted earnings per common share	\$	13.56 \$	10.09 \$	8.80	
Weighted average common shares outstanding: Basic and diluted		19,518,779	19,476,187	19,432,781	

Related party revenues for fiscal 201 3, 201 2 and 201 1, net of elimination, were \$38,135 thousand, \$48,061 thousand and \$46,746 thousand, respectively.

R elated party costs and expenses for fiscal 2013, 2012, and 2011, net of eliminations, were \$46,461 thousand, \$44,120 thousand and \$39,748 thousand, respectively.

The accompanying notes are an integral part of these consolidated financial statements

# AMERCO AND CONSOLIDATED SUBSIDIARIES CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

			Net
	(In thousar	nds)	
\$ 408,487	\$ (143,	779) \$	264,708
(1,271)		_	(1,271)
29,099	(10,	320)	18,779
9,405	(3,	574)	5,831
(974)		391	(583)
\$ 444,746	\$ (157,	282) \$	287,464
· _	(1,271) 29,099 9,405 (974)	\$ 408,487 \$ (143,7) (1,271) 29,099 (10,7) 9,405 (3,9) (974)	(1,271) – 29,099 (10,320) 9,405 (3,574) (974) 391

Fiscal Year Ended March 31, 2012		Pre-tax Tax				Net
				(In thousands)		
Comprehensive income:						
Net earnings	\$	325,636	\$	(120,269)	\$	205,367
Other comprehensive income:						
Foreign currency translation		(2,854)		_		(2,854)
Unrealized net gain on investments		15,094		(5,089)		10,005
Change in fair value of cash flow hedges		(9,179)		3,488		(5,691)
Postretirement benefit obligation gain		(692)		263		(429)
Total comprehensive income	\$	328,005	\$	(121,607)	\$	206,398

Fiscal Year Ended March 31, 2011		Pre-tax	Net		
			(	In thousands)	
Comprehensive income:					
Net earnings	\$	289,314	\$	(105,739)	\$ 183,575
Other comprehensive income:					
Foreign currency translation		3,114		_	3,114
Unrealized net gain on investments		7,468		(2,538)	4,930
Change in fair value of cash flow hedges		2,411		(916)	1,495
Postretirement benefit obligation loss		324		(123)	201
Total comprehensive income	\$	302,631	\$	(109,316)	\$ 193,315

The accompanying notes are an integral part of these consolidated financial statements.

# AMERCO AND CONSOLIDATED SUBSIDIARIES CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS EQUITY

Less:

Description	Common Stock, \$0.25 Par Value	Additional Paid-In Capital	Accumulated Other Comprehensive Income (Loss)	Retained Earnings	Less: Treasury Common Stock	Less: Treasury Preferred Stock	Unearned Employee Stock Ownership Plan Shares	Total Stockholders' Equity
Balance as of March 31, 2010	\$ 10.497 \$	421,996 s	(56,207)	(In thouse	sands)	(2,185) s	(4,554) s	812,911
Increase in market value of released ESOP shares	Ψ Ψ	3.038			ψ <u>(===,===</u> , ψ	(=,:==7	(1,001)	3,038
Release of unearned ESOP shares	_	3,030	_	_	_	_	1,172	1,172
Foreign currency translation	_	_	3.114	_	_	_	1,172	3.114
Unrealized gain on investments, net of tax	_	_	4,930	_	_	_	_	4,930
Fair market value of cash flow hedges, net of tax	_	_	1,495	_	_	_	_	1,495
<u> </u>	_	_	1,495	_	_	_	_	201
Adjustment to post retirement benefit obligation	_	_	201	402.575	_	_	_	
Net earnings Less: Excess of redemption value over carrying value of preferred shares redeemed	-	_	-	183,575 (178)	_	-	-	183,575 (178)
Preferred stock dividends: Series A (\$2.13 per share for fiscal 2011)	_	_	_	(12,412)	_	_	_	(12,412)
Redemption of preferred shares	_	_	_		_	(5,004)	_	(5,004)
Contribution to related party	_	178	_	_	_	_	_	178
Net activity		3,216	9,740	170,985		(5,004)	1,172	180,109
Balance as of March 31, 2011	\$ 10,497 \$	425,212 \$	(46,467)	\$ 1,140,002	s (525,653) s	(7,189) \$	(3,382) \$	993,020
Increase in market value of released ESOP shares	* ===== *	3,141						3,141
Release of unearned ESOP shares	_		_	_	_	_	984	984
Foreign currency translation	_	_	(2,854)	_	_	_	_	(2,854)
Unrealized gain on investments, net of tax	_	_	10.005	_	_	_	_	10,005
Fair market value of cash flow hedges, net of tax	_	_	(5,691)	_	_	_	_	(5,691)
Adjustment to post retirement benefit obligation	_	_	(429)	_	_	_	_	(429)
Net earnings	_	_	( /	205,367	_	_	_	205,367
Less: Excess of redemption value over carrying value of preferred shares redeemed	_	_	_	(5,908)	_	_	_	(5,908)
Preferred stock dividends: Series A (\$0.53 per share for fiscal 2012)	_	_	_	(2,913)	_	_	_	(2,913)
Common stock dividends: (\$1.00 per share for fiscal								
2012)	_	_	_	(19,484)	_	(4.44.000)	_	(19,484)
Redemption of preferred shares	_	5,390	_	_	_	(144,808)	_	(144,808) 5,390
Contribution to related party		8,531	1,031	177,062		(144,808)	984	42,800
Net activity	40.40	433,743 \$	(45,436)	\$ 1,317,064	\$ (525,653) <b>\$</b>	(151,997) \$	(2,398) \$	1,035,820
Balance as of March 31, 2012	\$\$	455,745		·	\$ (525,655) \$	(131,991)	(2,330) \$	
Adjustment to initially apply ASU 2010-26	_	4,425	-	(1,721)	_	_	_	(1,721)
Increase in market value of released ESOP shares	_	4,425	_	_	_	_	692	4,425 692
Release of unearned ESOP shares	_	_	(4.074)	_	_	_	692	
Foreign currency translation	_	_	(1,271)	_	_	_	_	(1,271)
Unrealized gain on investments, net of tax	_	_	18,779	-	_	_	_	18,779
Fair market value of cash flow hedges, net of tax	_	_	5,831	-	_	_	_	5,831
Adjustment to post retirement benefit obligation	_	_	(583)	-	_	_	_	(583)
Net earnings Common stock dividends: (\$5.00 per share for fiscal 2013)	_	_	_	264,708 (97,421)	_	_	_	264,708 (97,421)
Net activity		4.425	22,756	165,566			692	193,439
Balance as of March 31, 2013	\$ 10,497 \$	438.168 ¢	(22,680)	\$ 1,482,630	s (525,653) s	(151,997) \$	(1,706) \$	1,229,259
The accompanying notes are an integral part of these			,,,,,,,	<u> </u>	Ψ <u>,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</u>			

The accompanying notes are an integral part of these consolidated financial statements.

# AMERCO AND CONSOLIDATED SUBSIDIARIES CONSOLIDATED STATEMENTS OF CASH FLOWS

			Years Ended March 31,				
	_	2013		2012	,	2011	
	_			(In thousands)			
Cash flows from operating activities:							
Net earnings	\$	264,708	\$	205,367	\$	183,575	
Adjustments to reconcile net earnings to cash provided by operations:							
Depreciation		260,492		229,789		212,324	
Amortization of deferred policy acquisition costs  Change in allowance for losses on trade receivables		17,376 (134)		13,791 (208)		9,494 28	
Change in allowance for inventory reserves		1,133		1,382		(674)	
Net gain on sale of real and personal property		(22,496)		(20,888)		(23,058)	
Net gain on sale of investments		(8,323)		(5,579)		(1,135)	
Deferred income taxes		13,518		104,360		80,898	
Net change in other operating assets and liabilities:							
Reinsurance recoverables and trade receivables		36,322		(77,115)		(5,966)	
Inventories		1,206		(173)		(6,431)	
Prepaid expenses		(15,587)		15,748		(4,244)	
Capitalization of deferred policy acquisition costs		(50,640)		(23,166)		(25,239)	
Other assets		21,556		5,992		28,715	
Related party assets		133,672 40,032		(14,210)		(87) 12,547	
Accounts payable and accrued expenses Policy benefits and losses, claims and loss expenses payable		(30,478)		19,469 212,330		109,334	
Other policyholders' funds and liabilities		(30,470)		(1,458)		566	
Deferred income		(1,312)		4,367		1,967	
Related party liabilities		464		44		249	
Net cash provided by operating activities	_	661,530		669,842		572,863	
Cash flow from investing activities:							
Purchase of:							
Property, plant and equipment		(655,984)		(589,799)		(480,418)	
Short term investments		(411,638)		(291,622)		(260,766)	
Fixed maturity investments Equity securities		(443,262) (16,289)		(220,104) (9,048)		(215,931) (11,550)	
Preferred stock		(6,296)		(2,717)		(14,352)	
Real estate		(1,073)		(7,829)		(193)	
Mortgage loans		(80,711)		(127,163)		(38,558)	
Other investments		_		_		(2,000)	
Proceeds from sales and paydowns of:						*	
Property, plant and equipment		220,699		168,912		180,411	
Short term investments		417,520		300,893		317,213	
Fixed maturity investments		160,806		128,486		131,981	
Equity securities		372		10,222		1,198	
Preferred stock		7,258		2,352		1,914	
Real estate		671 95,714		440 54,840		1,925 15,156	
Mortgage loans Net cash used by investing activities	_	(712,213)		(582,137)	_	(373,970)	
Net cash used by investing activities	_	(112,213)		(302,137)	_	(373,970)	
Cash flow from financing activities:							
Borrowings from credit facilities		270,546		237,780		321,862	
Principal repayments on credit facilities		(257,957)		(201,888)		(288,882)	
Debt issuance costs		(2,223)		(2,004)		(1,987)	
Capital lease payments		(26,877)		(8,328)		(11,522)	
Leveraged Employee Stock Ownership Plan - Repayment from loan		692		984		1,172	
Securitization deposits		1,195		42,088		(46,031)	
Preferred stock redemption paid		_		(144,289)		(10, 110)	
Preferred stock dividends paid		(07.404)		(2,913)		(12,412)	
Common stock dividends paid Contribution to related party		(97,421)		(19,484) (518)		_	
Investment contract deposits		301,729		13,854		11,580	
Investment contract withdrawals		(31,901)		(28,027)		(34,548)	
Net cash used by financing activities	_	157,783		(112,745)		(60,768)	
Effects of exchange rate on cash		(536)		(294)		271	
Increase (decrease) in cash and cash equivalents		106,564		(25,334)		138,396	
Cash and cash equivalents at the beginning of period		357,180	_	382,514		244,118	
Cash and cash equivalents at the end of period	\$ _	463,744	\$	357,180	\$ _	382,514	

### Note 1. Basis of Presentation

AMERCO, a Nevada Corporation ("AMERCO"), has a fiscal year that ends on the 31 st of March for each year that is referenced. Our insurance company subsidiaries have fiscal years that end on the 31 st of December for each year that is referenced. They have been consolidated on that basis. Our insurance companies' financial reporting processes conform to calendar year reporting as required by state insurance departments. Management believes that consolidating their calendar year into our fiscal year financial statements does not materially affect the financial position or results of operations. We disclose any material events occurring during the intervening period. Consequently, all references to our insurance subsidiaries' years 20 12, 20 11 and 20 10 correspond to fiscal 201 3, 20 12 and 20 11 for AMERCO.

Accounts denominated in non-U.S. currencies have been translated into U.S. dollars. Certain amounts reported in previous years have been reclassified to conform to the current presentation .

# Note 2. Principles of Consolidation

We appl y ASC 810 - Consolidation ("ASC 810") in our principles of consolidation. ASC 810 addresses arrangements where a company does not hold a majority of the voting or similar interests of a variable interest entity ("VIE"). A company is required to consolidate a VIE if it has determined it is the primary beneficiary. ASC 810 also addresses the policy when a company owns a majority of the voting or similar rights and exercises effective control.

As promulgated by ASC 810, a VIE is not self-supportive due to having one or both of the following conditions: (i) it has an insufficient amount of equity for it to finance its activities without receiving additional subordinated financial support or (ii) its owners do not hold the typical risks and rights of equity owners. This determination is made upon the creation of a variable interest and is re-assessed on an on-going basis should certain changes in the operations of a VIE, or its relationship with the primary beneficiary trigger a reconsideration under the provisions of ASC 810. After a triggering event occurs the most recent facts and circumstances are utilized in determining whether or not a company is a VIE, which other company(s) have a variable interest in the entity, and whether or not the company's interest is such that it is the primary beneficiary.

We will continue to monitor our relationships with the other entities regarding who is the primary beneficiary, which could change based on facts and circumstances of any reconsideration events.

During the first quarter of fiscal 2013 SAC Holding II fully repaid the \$75.0 million outstanding principal balance on its junior note with AMERCO. Pursuant to ASC 810-10-35-4, we considered this a redetermination event which resulted in AMERCO no longer having a variable interest in SAC Holding II. Further, we determined that the repayment of the junior note had no impact on the existing individual operating entity management agreements thereby affirming our finding that these agreements do not constitute variable interests due to the presence of contractual 'kick-out' rights. As a result, the reconsideration event had no effect on the consolidation analysis, and thus we have no basis under ASC 810 to consolidate SAC Holding II.

Intercompany accounts and transactions have been eliminated.

# Description of Legal Entities

AMERCO is the holding company for:

U-Haul International, Inc ("U-Haul"),

Amerco Real Estate Company ("Real Estate"),

Repwest Insurance Company ("Repwest"), and

Oxford Life Insurance Company ("Oxford").

Unless the context otherwise requires, the term "Company," "we," "us" or "our" refers to AMERCO and all of its legal subsidiaries.

### **Description of Operating Segments**

AMERCO has three reportable segments. They are Moving and Storage, Property and Casualty Insurance and Life Insurance.

The Moving and Storage operating segment includes AMERCO, U-Haul, and Real Estate and the wholly-owned subsidiaries of U-Haul and Real Estate. Operations consist of the rental of trucks and trailers, sales of moving supplies, sales of towing accessories, sales of propane, and the rental of fixed and mobile self-storage spaces to the "do-it-yourself" mover and management of self-storage properties owned by others. Operations are conducted under the registered trade name U-Haul <sup>®</sup> throughout the United States and Canada.

The Property and Casualty Insurance operating segment includes Repwest and its wholly-owned subsidiaries and ARCOA risk retention group ("ARCOA"). The Property and Casualty Insurance operating segment provides loss adjusting and claims handling for U-Haul through regional offices across North America. The Property and Casualty Insurance operating segment also underwrites components of the Safemove, Safetow, Super Safemove and Safestor protection packages to U-Haul customers. The business plan for the Property and Casualty Insurance operating segment includes offering property and casualty products in other U-Haul related programs. ARCOA is a group captive insurer owned by us and our wholly-owned subsidiaries whose purpose is to provide insurance products related to the moving and storage business.

The Life Insurance operating segment includes Oxford and its wholly-owned subsidiaries. The Life Insurance operating segment provides life and health insurance products primarily to the senior market through the direct writing and reinsuring of life insurance, Medicare supplement and annuity policies.

# Note 3. Accounting Policies

#### Use of Estimates

The preparation of financial statements in conformity with the generally accepted accounting principles ("GAAP") in the United States requires management to make estimates and judgments that affect the amounts reported in the financial statements and accompanying notes. The accounting policies that we deem most critical to us and that require management's most difficult and subjective judgments include the principles of consolidation, the recoverability of property, plant and equipment, the adequacy of insurance reserves, the recognition and measurement of impairments for investments accounted for under ASC 320 - *Investments* - *Debt and Equity Securities* and the recognition and measurement of income tax assets and liabilities. The actual results experienced by us may differ from management's estimates.

# Cash and Cash Equivalents

We consider cash and cash equivalents to be highly liquid debt securities with insignificant interest rate risk with original maturities from the date of purchase of three months or less.

Financial instruments that potentially subject us to concentrations of credit risk consist principally of cash deposits. Accounts at each United States financial institution are insured by the Federal Deposit Insurance Corporation up to \$250,000. Accounts at each Canadian financial institution are insured by the Canada Deposit Insurance Corporation up to \$100,000 CAD per account. At March 31, 201 3 and March 31, 201 12, we held cash equivalents in excess of these insured limits. To mitigate this risk, we select financial institutions based on their credit ratings and financial strength.

### Investments

Fixed Maturities and Marketable Equities. Fixed maturity investments consist of either marketable debt, equity or redeemable preferred stocks. As of the balance sheet dates, all of our investments in these securities were classified as available-for-sale. Available-for-sale investments are reported at fair value, with unrealized gains or losses recorded net of taxes and applicable adjustments to deferred policy acquisition costs in stockholders' equity. Fair value for these investments is based on quoted market prices, dealer quotes or discounted cash flows. The cost of investments sold is based on the specific identification method.

In determining if and when a decline in market value below carrying value is an other-than-temporary impairment, management makes certain assumptions or judgments in its assessment including but not limited to: ability to hold the security, quoted market prices, dealer quotes, discounted cash flows, industry factors, financial factors, and issuer specific information. Other-than-temporary impairments, to the extent of the decline, as well as realized gains or losses on the sale or exchange of investments are recognized in the current period operating results.

Mortgage Loans and Notes on Real Estate. Mortgage loans and notes on real estate are reported at their unpaid balance, net of any allowance for possible losses and any unamortized premium or discount.

During fiscal 2013, we recorded \$26.1 million of real estate acquisitions obtained through foreclosures or deed-in-lieu of foreclosure on the collateral of assets acquired or originated as mortgage loan investments.

Recognition of Investment Income. Interest income from bonds and mortgage notes is recognized when earned. Dividends on common and preferred stocks are recognized on the ex-dividend dates. Realized gains and losses on the sale or exchange of investments are recognized at the trade date.

### Fair Values

Fair values of cash equivalents approximate carrying value due to the short period of time to maturity. Fair values of short-term investments, investments available-for-sale, long-term investments, mortgage loans and notes on real estate, and interest rate swap contracts are based on quoted market prices, dealer quotes or discounted cash flows. Fair values of trade receivables approximate their recorded value.

Our financial instruments that are exposed to concentrations of credit risk consist primarily of temporary cash investments, trade receivables, reinsurance recoverables and notes receivable. Limited credit risk exists on trade receivables due to the diversity of our customer base and their dispersion across broad geographic markets. We place our temporary cash investments with financial institutions and limits the amount of credit exposure to any one financial institution.

We have mortgage receivables, which potentially expose us to credit risk. The portfolio of notes is principally collateralized by self- storage facilities and commercial properties. We have not experienced any material losses related to the notes from individual notes or groups of notes in any particular industry or geographic area. The estimated fair values were determined using the discounted cash flow method and using interest rates currently offered for similar loans to borrowers with similar credit ratings.

The carrying amount of long-term debt and short-term borrowings are estimated to approximate fair value as the actual interest rate is consistent with the rate estimated to be currently available for debt of similar term and remaining maturity.

Other investments including short-term investments are substantially current or bear reasonable interest rates. As a result, the carrying values of these financial instruments approximate fair value.

#### Derivative Financial Instruments

Our objective for holding derivative financial instruments is to manage interest rate risk exposure primarily through entering interest rate swap agreements. An interest rate swap is a contractual exchange of interest payments between two parties. A standard interest rate swap involves the payment of a fixed rate times a notional amount by one party in exchange for a floating rate times the same notional amount from another party. As interest rates change, the difference to be paid or received is accrued and recognized as interest expense or income over the life of the agreement. We do not enter into these instruments for trading purposes. Counterparties to the interest rate swap agreements are major financial institutions. In accordance with ASC 815 - Derivatives and Hedging, we recognize interest rate swap agreements on the balance sheet at fair value, which is classified as prepaid expenses (asset) or accrued expenses (liability). Derivatives that are not designated as cash flow hedges for accounting purposes must be adjusted to fair value through income. If the derivative qualifies and is designated as a cash flow hedge, changes in its fair value will either be offset against the change in fair value of the hedged item through earnings or recognized in other comprehensive income (loss) until the hedged item is recognized in earnings. See Note 11, Derivatives of the Notes to Consolidated Financial Statements.

March 31

### Inventories, net

Inventories, net were as follows:

		Waiti 51,		
		2013	2012	
	' <u></u>	(In thousands)		
Truck and trailer parts and accessories (a)	\$	51,247 \$	52,973	
Hitches and towing components (b)		14,574	13,877	
Moving supplies and propane (b)		6,979	7,156	
Subtotal		72,800	74,006	
Less: LIFO reserves		(14,693)	(14,541)	
Less: excess and obsolete reserves		(1,711)	(730)	
Total	\$	56,396 \$	58,735	

- (a) Primarily held for internal usage, including equipment manufacturing and repair
- (b) Primarily held for retail sales

Inventories consist primarily of truck and trailer parts and accessories used to manufacture and repair rental equipment as well as products and accessories available for retail sale. Inventory is held at our owned locations; our independent dealers do not hold any of our inventory.

Inventory cost is primarily determined using the last-in first-out method ("LIFO"). Inventories valued using LIFO consisted of approximately 96% of the total inventories for March 31, 201 3 and 20 12. Had we utilized the first-out method ("FIFO"), stated inventory balances would have been \$ 14.7 million and \$ 14.5 million higher at March 31, 201 3 and 20 12, respectively. In fiscal 201 3, the positive effect on income due to liquidation of a portion of the LIFO inventory was \$ 0.1 million .

### Property, Plant and Equipment

Property, plant and equipment are stated at cost. Interest expense incurred during the initial construction of buildings and rental equipment is considered part of cost. Depreciation is computed for financial reporting purposes using the straight line or an accelerated method based on a declining balance formula over the following estimated useful lives: rental equipment 2-20 years and buildings and non-rental equipment 3-55 years. We follow the deferral method of accounting based on ASC 908 - *Airlines* for major overhauls in which engine and transmission overhauls are capitalized and amortized over three years. Routine maintenance costs are charged to operating expense as they are incurred. Gains and losses on dispositions of property, plant and equipment are netted against depreciation expense when realized. The net amount of (gains) or losses netted against depreciation expense were (\$ 22.5 ) million, (\$ 20.9) million and (\$ 23.1) million during fiscal 201 3, 20 12 and 20 11, respectively. Equipment depreciation is recognized in amounts expected to result in the recovery of estimated residual values upon disposal, i.e., minimize gains or losses. In determining the depreciation rate, historical disposal experience, holding periods and trends in the market for vehicles are reviewed.

We regularly perform reviews to determine whether facts and circumstances exist which indicate that the carrying amount of assets, including estimates of residual value, may not be recoverable or that the useful life of assets are shorter or longer than originally estimated. Reductions in residual values (i.e., the price at which we ultimately expect to dispose of revenue earning equipment) or useful lives will result in an increase in depreciation expense over the life of the equipment. Reviews are performed based on vehicle class, generally subcategories of trucks and trailers. We assess the recoverability of our assets by comparing the projected undiscounted net cash flows associated with the related asset or group of assets over their estimated remaining lives against their respective carrying amounts. We consider factors such as current and expected future market price trends on used vehicles and the expected life of vehicles included in the fleet. Impairment, if any, is based on the excess of the carrying amount over the fair value of those assets If asset residual values are determined to be recoverable, but the useful lives are shorter or longer than originally estimated, the net book value of the assets is depreciated over the newly determined remaining useful lives.

M anagement determined that additions to the fleet resulting from purchase s should be depreciated on an accelerated method based upon a declining formula. Under the declining balances method (2.4 times declining balance), the book value of a rental truck is reduced approximately 16%, 13%, 11%, 9%, 8%, 7%, and 6% during years one through seven, respectively and then reduced on a straight line basis to a salvage value of 20 % by the end of year fifteen. Beginning in October 2012, rental equipment subject to this depreciation schedule will be depreciated to a salvage value of 15%. This change had an immaterial effect on our current financial statements. Whereas, a standard straight line approach would reduce the book value by approximately 5. 7 % per year over the life of the truck. For the affected equipment, the accelerated depreciation was \$ 57.0 million, \$ 54.6 million and \$ 44.8 million greater than what it would have been if calculated under a straight line approach for fiscal 201 3 , 20 12 and 20 11 , respectively .

Although we intend to sell our used vehicles for prices approximating book value, the extent to which we realize a gain or loss on the sale of used vehicles is dependent upon various factors including but not limited to, the general state of the used vehicle market, the age and condition of the vehicle at the time of its disposal and the depreciation rates with respect to the vehicle. We typically sell our used vehicles at our sales centers throughout North America, on our web site at uhaul.com/trucksales or by phone at 1-866-404-0355. Additionally, we sell a large portion of our pickup and cargo van fleet at automobile dealer auctions.

The carrying value of real estate held for investment, which is lower than market value at the balance sheet date, was \$ 14.3 million and \$ 14.8 million for fiscal 201 3 and 20 12, respectively, and is included in Investments, other.

### Receivables

Accounts receivable include trade accounts from moving and self-storage customers and dealers, insurance premiums and amounts due from reinsurers, less management's estimate of uncollectible accounts.

Insurance premiums receivable for policies that are billed through contracted agents are recorded net of commission's payable. A commission payable is recorded as a separate liability for those premiums that are billed direct.

Reinsurance recoverables include case reserves and actuarial estimates of claims incurred but not reported. These receivables are not expected to be collected until after the associated claim has been adjudicated and billed to the re-insurer. The reinsurance recoverables may have little or no allowance for doubtful accounts due to the fact that reinsurance is typically procured from carriers with strong credit ratings. Furthermore, we do not cede losses to a re-insurer if the carrier is deemed financially unable to perform on the contract. R einsurance recoverables also include insurance ceded to other insurance companies.

Notes and mortgage receivables include accrued interest and are reduced by discounts and amounts considered by management to be uncollectible.

# Policy Benefits and Losses, Claims and Loss Expenses Payable

Our Life Insurance operating segment's liabilities for life insurance and certain annuity and health policies are established to meet the estimated future obligations of policies in force, and are based on mortality, morbidity and withdrawal assumptions from recognized actuarial tables which contain margins for adverse deviation. Liabilities for health, disability and other policies include estimates of payments to be made on insurance claims for reported losses and estimates of losses incurred, but not yet reported. Oxford's liabilities for deferred annuity contracts consist of contract account balances that accrue to the benefit of the policyholders.

Our Property and Casualty Insurance operating segment's liability for reported and unreported losses is based on Rep w est's historical data along with industry averages. The liability for unpaid loss adjustment expenses is based on historical ratios of loss adjustment expenses paid to losses paid. Amounts recoverable from re-insurers on unpaid losses are estimated in a manner consistent with the claim liability associated with the re-insured policy. Adjustments to the liability for unpaid losses and loss expenses as well as amounts recoverable from re-insurers on unpaid losses are charged or credited to expense in the periods in which they are made.

Due to the nature of the underlying risks and high degree of uncertainty associated with the determination of the liability for future policy benefits and claims, the amounts to be ultimately paid to settle these liabilities cannot be precisely determined and may vary significantly from the estimated liability, especially for long-tailed casualty lines of business such as excess workers' compensation. As a result of the long-tailed nature of the excess workers' compensation policies written by Repwest during 1983 through 2002, and similar policies assumed by Repwest during 2001 through 2003, it may take a number of years for claims to be fully reported and finally settled.

On a regular basis insurance reserve adequacy is reviewed by management to determine if existing assumptions need to be updated. In determining the assumptions for calculating workers' compensation reserves, management considers multiple factors including the following:

- Claimant longevity
- Cost trends associated with claimant treatments
- Changes in ceding entity and third party administrator reporting practices
- Changes in environmental factors including legal and regulatory
- Current conditions affecting claim settlements
- Future economic conditions including inflation

We have reserved each claim based upon the accumulation of current claim costs projected through the claimants' life expectancy, then adjusted for applicable reinsurance arrangements. Management reviews each claim bi-annually to determine if the estimated life-time claim costs have increased and then adjusts the reserve estimate accordingly at that time. We have factored in an estimate of what the potential cost increases could be in our incurred but not reported liability. We have not assumed settlement of the existing claims in calculating the reserve amount, unless it is in the final stages of completion.

I ncreases in claim costs, including medical inflation and new treatments and medications could lead to future adverse development resulting in additional reserve strengthening. Conversely, settlement of existing claims or if injured workers return to work or expire prematurely, could lead to future positive development.

#### Self-Insurance Reserves

U-Haul retains the risk for certain public liability and property damage programs related to the rental equipment. The consolidated balance sheets include \$ 380.8 million and \$ 380.1 million of liabilities related to these programs as of March 31, 201 3 and 20 12, respectively. These liabilities are recorded in Policy benefits and losses, claims and loss expenses payable. Management takes into account losses incurred based upon actuarial estimates, past experience, current claim trends, as well as social and economic conditions. This liability is subject to change in the future based upon changes in the underlying assumptions including claims experience, frequency of incidents, and severity of incidents. Based upon additional claims information obtained through the passage of time, we reduced our self-insurance reserve balance associated with prior accident years by \$ 5 million in fiscal 2013 and \$20 million in fiscal 2012.

Additionally, as of March 31, 201 3 and 20 12, the consolidated balance sheets include liabilities of \$ 8.1 million and \$ 6.7 million, respectively, related to our provided medical plan benefits for eligible employees. We estimate this liability based on actual claims outstanding as of the balance sheet date as well as an actuarial estimate of claims incurred but not reported. This liability is reported net of estimated recoveries from excess loss reinsurance policies with unaffiliated insurers of \$ 0.5 million and \$0.1 million for fiscal 201 3 and 20 12, respectively. These amounts are recorded in Accounts payable and accrued expenses on the consolidated balance sheets.

### Revenue Recognition

Self-moving rentals are recognized for the period that trucks and moving equipment are rented. Self-storage revenues, based upon the number of paid storage contract days, are recognized as earned during the period. Sales of self-moving and self-storage related products are recognized at the time that title passes and the customer accepts delivery. Property management fee revenues are recognized monthly as services are performed. Property and casualty, traditional life and Medicare supplement insurance premiums are recognized as revenue over the policy periods. For products where premiums are due over a significantly shorter duration than the period over which benefits are provided, such as our single premium whole life product, premiums are recognized when received and excess profits are deferred and recognized in relation to the insurance in force. Interest and investment income are recognized as earned.

Amounts collected from customers for sales tax are recorded on a net basis.

#### Advertisina

All advertising costs are expensed as incurred. Advertising expense was \$ 6.7 million, \$ 10.3 million and \$ 14.9 million in fiscal 201 3, 20 12 and 20 11, respectively.

### **Deferred Policy Acquisition Costs**

Commissions and other costs that fluctuate with and are primarily related to the acquisition or renewal of certain insurance premiums are deferred. For the Life Insurance operating segment's life and health insurance products, these costs are amortized, with interest, in relation to revenue such that costs are realized as a constant percentage of revenue. For its annuity insurance products the costs are amortized, with interest, in relation to the present value of actual and expected gross profits.

During fiscal 2013, new annuity contract holders were provided with a sales inducement in the form of a premium bonus. Sales inducements are recognized as an asset with a corresponding increase to the policyholder liability and are amortized in a similar manner to d eferred a cquisition c ost s. As of December 31, 2012, the s ales i nducement a sset included with Deferred policy a cquisition c ost s, net amounted to \$17.2 million on the consolidated balance sheet and amortization expense totaled \$ 0.9 million.

### **Environmental Costs**

Liabilities are recorded when environmental assessments and remedial efforts, if applicable, are probable and the costs can be reasonably estimated. The amount of the liability is based on management's best estimate of undiscounted future costs. Certain recoverable environmental costs related to the removal of underground storage tanks or related contamination are capitalized and amortized over the estimated useful lives of the properties. These costs improve the safety or efficiency of the property or are incurred in preparing the property for sale.

# Income Taxes

AMERCO files a consolidated tax return with all of its legal subsidiaries. In accordance with ASC 740 - *Income Taxes* ("ASC 740"), the provision for income taxes reflects deferred income taxes resulting from changes in temporary differences between the tax basis of assets and liabilities and their reported amounts in the financial statements.

# Comprehensive Income (Loss)

Comprehensive income (loss) consists of net earnings, foreign currency translation adjustments, unrealized gains and losses on investments, the change in fair value of cash flow hedges and the change in postretirement benefit obligation.

#### Recent Accounting Pronouncements

In February 2013, the FASB issued Accounting Standards Update ("ASU") 2013-02, Reporting of Amounts Reclassified Out of Accumulated Other Comprehensive Income, an amendment to FASB ASC Topic 220. The update requires disclosure of amounts reclassified out of accumulated other comprehensive income by component. In addition, an entity is required to present either on the face of the statement of operations or in the notes, significant amounts reclassified out of accumulated other comprehensive income by the respective line items of net income but only if the amount reclassified is required to be reclassified to net income in its entirety in the same reporting period. For amounts not reclassified in their entirety to net income, an entity is required to cross-reference to other disclosures that provide additional detail about those amounts. This ASU is effective prospectively for the Company's fiscal years, and interim periods within those years beginning after December 15, 2012. We do not believe the adoption of this will have a material impact on our financial statements.

#### Adoption of New Accounting Pronouncements

In October 2010, the FASB issued ASU 2010-26, *Financial Services – Insurance* (Topic 944) ("ASU 2010-26") which amended FASB ASC 944-30 to provide further guidance regarding the capitalization of costs relating to the acquisition or renewal of insurance contracts. Specifically, only qualifying costs associated with successful contract acquisitions are permitted to be deferred. We adopted ASU 2010-26 in the first quarter of fiscal 2013 and it resulted in a \$1.7 million reduction in beginning retained earnings on our financial statements.

In May 2011, the FASB issued ASU 2011-04, Amendments to Achieve Common Fair Value Measurement and Disclosure Requirements in U.S. GAAP and International Financial Reporting Standards ("IFRS") ("ASU 2011-04"). This pronouncement was issued to provide a consistent definition of fair value and ensure that the fair value measurement and disclosure requirements are similar between U.S. GAAP and IFRS. ASU 2011-04 changes certain fair value measurement principles and enhances the disclosure requirements particularly for Level 3 fair value measurements. We adopted ASU 2011-04 in the first quarter of fiscal 2013 and it did not have a material impact on our financial statements.

In July 2012, the FASB issued ASU 2012-02, Intangibles – Goodwill and Others (Topic 350) ("ASU 2012-02") which allows an entity to first assess qualitative factors to determine whether it is necessary to perform a quantitative impairment test of an indefinite-lived intangible asset. Per the terms of ASU 2012-02, an entity would not be required to calculate the fair value of an indefinite-lived intangible asset unless the entity determines, based on qualitative assessment, that it is not more likely than not, the indefinite-lived intangible asset is impaired. We adopted ASU 2012-02 in the third quarter of fiscal 2013 and it did not have a material impact on our financial statements.

From time to time, new accounting pronouncements are issued by the FASB or the SEC that are adopted by the Company as of the specified effective date. Unless otherwise discussed, these ASU's entail technical corrections to existing guidance or affect guidance related to specialized industries or entities and therefore will have minimal, if any, impact on our financial position or results of operations upon adoption.

#### Note 4. Earnings Per Share

Net earnings for purposes of computing earnings per common share for fiscal 2012 and 2011 are net earnings less preferred stock dividends paid, adjusted for the price paid by us for the redemption of our preferred stock less its carrying value on our balance sheet. Preferred stock dividends include accrued dividends of AMERCO. Preferred stock dividends paid to or accrued for entities that are part of the consolidated group are eliminated in consolidation.

The weighted average common shares outstanding exclude post-1992 shares of the employee stock ownership plan that have not been committed to be released. The unreleased shares, net of shares committed to be released, were 66,669; 110,504; and 153,069 as of March 31, 201 3, 20 12, and 20 11, respectively.

On June 1, 2011, we redeemed all 6,100,000 shares of our issued and outstanding Series A 8½% Preferred Stock ("Series A Preferred") at a redemption price of \$25 per share plus accrued dividends through that date. Pursuant to ASC 260 – Earnings Per Share ("ASC 260"), for earnings per share purposes, we recognize d the deficit of the carrying amount of the Series A Preferred over the consideration paid to redeem the shares.

The Series A Preferred was recorded in our Additional Paid-In Capital account, net of original issue costs at \$146.3 million prior to the redemption. We paid \$152.5 million to redeem the shares on June 1, 2011, of which \$7.7 million was paid to our insurance subsidiaries in exchange for their holdings. The difference between what was paid to redeem the shares less their carrying amount on our balance sheet, reduced by our insurance subsidiaries holdings was \$5.9 million. This amount was recognized as a reduction to our earnings available to our common shareholders for the purposes of computing earnings per share for fiscal 2012.

From January 1, 2009 through March 31, 20 11, our insurance subsidiaries purchased 308, 300 shares of our Series A Preferred on the open market for \$ 7.2 million. Pursuant to ASC 260 we recognized \$0.2 million charge to net earnings for fiscal 2011 in connection with these purchases.

#### Note 5. Reinsurance Recoverables and Trade Receivables, Net

Reinsurance recoverables and trade receivables, net were as follows:

		Ι,	
		2013	2012
		(In thousan	ds)
Reinsurance recoverable	\$	186,533 \$	240,824
Trade accounts receivable		43,413	37,323
Paid losses recoverable		1,677	1,124
Accrued investment income		13,210	9,911
Premiums and agents' balances		2,813	1,717
Independent dealer receivable		334	402
Other receivable		14,803	7,801
		262,783	299,102
Less: Allowance for doubtful accounts		(994)	(1,128)
	\$	261,789 \$	297,974

#### Note 6. Investments

Expected maturities may differ from contractual maturities as borrowers may have the right to call or prepay obligations with or without call or prepayment penalties.

We deposit bonds with insurance regulatory authorities to meet statutory requirements. The adjusted cost of bonds on deposit with insurance regulatory authorities was \$ 16.4 million and \$ 16.1 million at March 31, 201 3 and 20 12, respectively.

#### Available-for-Sale Investments

Available-for-sale investments at March 31, 201 3 were as follows:

	<u>-</u>	Amortized Cost	_	Gross Unrealized Gains		Gross Unrealized Losses More than 12 Months		Gross Unrealized Losses Less than 12 Months	Estimated Market Value
						(In thousands)			
U.S. treasury securities and government obligations	\$	24,518	\$	2,749	\$	(3)	\$	(3)	\$ 27,261
U.S. government agency mortgage-backed securities		44,934		4,027		(7)		(73)	48,881
Obligations of states and political subdivisions		154,692		16,056		(2)		(292)	170,454
Corporate securities		729,677		51,596		(373)		(2,265)	778,635
Mortgage-backed securities		6,730		282		(27)		_	6,985
Redeemable preferred stocks		23,705		751		(214)		(30)	24,212
Common stocks	_	43,729	_	273	_	(4,685)	_	(407)	38,910
	\$	1,027,985	\$	75,734	\$	(5,311)	\$	(3,070)	\$ 1,095,338

Available-for-sale investments at March 31, 20 12 were as follows:

	<u>-</u>	Amortized Cost		Gross Unrealized Gains	Gross Unrealized Losses More than 12 Months	Gross Unrealized Losses Less than 12 Months	Estimated Market Value
					(In thousands)		
U.S. treasury securities and government obligations	\$	29,152	\$	2,964	\$ (18)	\$ (9)	\$ 32,089
U.S. government agency mortgage-backed securities		48,938		4,866	(1)	(7)	53,796
Obligations of states and political subdivisions		142,824		9,435	_	(147)	152,112
Corporate securities		445,433		33,350	(619)	(2,236)	475,928
Mortgage-backed securities		11,572		282	(38)	(5)	11,811
Redeemable preferred stocks		24,370		1,066	(1,627)	(632)	23,177
Common stocks		27,736	i	37	(9,720)	(174)	17,879
	\$	730,025	\$	52,000	\$ (12,023)	\$ (3,210)	\$ 766,792

The tables above include gross unrealized losses that are not deemed to be other-than-temporarily impaired, aggregated by investment category and length of time that individual securities have been in a continuous unrealized loss position.

We sold available-for-sale securities with a fair value of \$ 165.1 million , \$ 141.1 million and \$ 134.7 million in fiscal 201 3 , 20 12 and 20 11 , respectively. The gross realized gains on these sales totaled \$ 9.5 million, \$ 5.9 million and \$2.0 million in fiscal 201 3 , 201 2 and 201 1 , respectively. We realized gross losses on these sales of \$ 0.7 million, \$0.2 million and \$ 0.2 million in fiscal 201 3 , 201 2 and 201 1 , respectively.

The unrealized losses of more than twelve months in the table s above are considered temporary declines. The majority of this unrealized loss is related to our long term investments in 1.8 million shares of Bank of America common stock. We track each investment with an unrealized loss and evaluate them on an individual basis for other-than-temporary impairments including obtaining corroborating opinions from third party sources, performing trend analysis and reviewing management's future plans. Certain of these investments may have declines determined by management to be other-than-temporary and we recognize d these write-downs through earnings. We recognized other-than-temporary impairments of \$0.1 million and \$0.8 million in fiscal 20 12 and 20 11, respectively. There were no write downs in fiscal 2013.

The investment portfolio primarily consists of corporate securities and U.S. government securities. We believe we monitor our investments as appropriate. Our methodology of assessing other-than-temporary impairments is based on security-specific analysis as of the balance sheet date and considers various factors including the length of time to maturity, the extent to which the fair value has been less than the cost, the financial condition and the near-term prospects of the issuer, and whether the debtor is current on its contractually obligated interest and principal payments. Nothing has come to management's attention that would lead to the belief that each issuer would not have the ability to meet the remaining contractual obligations of the security, including payment at maturity. We have the ability and intent not to sell its fixed maturity and common stock investments for a period of time sufficient to allow us to recover our costs.

The portion of other-than-temporary impairment related to a credit loss is recognized in earnings. The significant inputs utilized in the evaluation of mortgage backed securities credit losses include ratings, delinquency rates, and prepayment activity. The significant inputs utilized in the evaluation of asset backed securities credit losses include the time frame for principal recovery and the subordination and value of the underlying collateral.

Credit losses recognized in earnings for which a portion of an other-than-temporary impairment was recognized in other comprehensive income were as follows:

	 Credit Loss
	 (In thousands)
Balance at March 31, 2012	\$ 552
Additions:	
Other-than-temporary impairment not previously recognized	 
Balance at March 31, 2013	\$ 552

The adjusted cost and estimated market value of available-for-sale investments at March 31, 201 3 and 20 12, respectively, by contractual maturity, were as follows:

	i.	March 31, 2013				March 31, 2012			
	Amortized Cost				_	Amortized Cost		Estimated Market Value	
				(In th	ousa	ands)			
Due in one year or less	\$	43,658	\$	44,333	\$	40,219	\$	40,688	
Due after one year through five years		180,448		191,930		157,444		165,852	
Due after five years through ten years		281,546		302,188		176,694		188,225	
Due after ten years		448,169	_	486,780		291,990		319,160	
		953,821		1,025,231		666,347		713,925	
Mortgage backed securities		6,730		6,985		11,572		11,811	
Redeemable preferred stocks		23,705		24,212		24,370		23,177	
Equity securities		43,729	_	38,910		27,736		17,879	
	\$	1,027,985	\$	1,095,338	\$	730,025	\$	766,792	

#### Investments, other

The carrying value of other investments was as follows:

	March 31,				
	 2013	2013			
	(In the	ousar	nds)		
Mortgage loans, net	\$ 156,934	\$	166,249		
Short-term investments	43,574		50,239		
Real estate	20,406		20,032		
Policy loans	16,460		15,677		
Other equity investments	 4,391		6,354		
	\$ 241,765	\$ _	258,551		

Mortgage loans are carried at the unpaid balance, less an allowance for probable losses and any unamortized premium or discount. The allowance for probable losses was \$0.4 million as of March 31, 201 3 and 201 2. The estimated fair value of these loans as of March 31, 201 3 and 201 2 approximated the carrying value. These loans represent first lien mortgages held by us.

Short-term investments consist primarily of investments in money market funds, mutual funds and any other investments with short-term characteristics that have original maturities of less than one year at acquisition. These investments are recorded at cost, which approximates fair value.

Real estate obtained through foreclosure and held for sale is carried at the lower of fair value at time of foreclosure or current estimated fair value less cost to sell. Other e quity investments are carried at cost and assessed for impairment.

March 31,

Insurance policy loans are carried at their unpaid balance.

#### Note 7. Other Assets

Other assets were as follows:

	•	2013	2012
	•	(In the	ousands)
Deposits (debt-related)	\$	41,153	\$ 61,154
Cash surrender value of life insurance policies		30,769	29,785
Excess of loss reinsurance recoverable		15,000	15,000
Deferred charges		8,661	10,647
Other	_	4,403	3,939
	\$	99,986	\$ 120,525

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#### Note 8. Net Investment and Interest Income

Net investment and interest income, were as follows:

	Years Ended March 31,					
		2013	2012	2011		
	_		(In thousands)			
Fixed maturities	\$	50,696	\$ 41,439 \$	32,782		
Real estate		380	81	361		
Insurance policy loans		1,126	489	259		
Mortgage loans		17,952	7,002	5,249		
Short-term, amounts held by ceding reinsurers, net and other						
investments	_	367	1,084	749		
Investment income	_	70,521	50,095	39,400		
Less: investment expenses		(1,375)	(1,338)	(1,269)		
Investment income - Related party	_	13,757	24,795	24,614		
Net investment and interest income	\$	82,903	\$ 73,552 \$	62,745		

### Note 9. Borrowings

### Long-Term Debt

Long-term debt was as follows:

			March 3	1,
	2013 Rate (a)	Maturities	2013	2012
	<u> </u>		(In thousa	nds)
Real estate loan (amortizing term)	6.93%	2018 \$	235,000 \$	245,000
Real estate loan (revolving credit)	_	2018	_	_
Real estate loan (amortizing term)	2.10%	2016	24,630	25,451
Real estate loan (revolving credit)	_	2014	_	23,920
Senior mortgages	4.90% - 5.75%	2015 - 2038	556,522	459,822
Working capital loan (revolving credit)	_	2015	_	_
Fleet loans (amortizing term)	1.75% - 6.92%	2013 - 2020	361,079	384,888
Fleet loan (securitization)	4.90% - 5.56%	2014 - 2017	190,801	228,655
Capital leases (rental equipment)	2.37% - 9.57%	2015 - 2020	273,458	110,256
Other obligations	3.00% - 8.00%	2013 - 2043	20,355	8,219
Total notes, loans and leases payable		\$	1,661,845 \$	1,486,211

<sup>(</sup>a) Interest rate as of March 31, 2013, including the effect of applicable hedging instruments

#### **Real Estate Backed Loans**

Real Estate Loan

Amerco Real Estate Company and certain of its subsidiaries and U-Haul Company of Florida are borrowers under a Real Estate Loan. The loan has a final maturity date of August 2018. The loan is comprised of a term loan facility with initial availability of \$ 300.0 million and a revolving credit facility with current availability of \$ 41.0 million. As of March 31, 2013, the outstanding balance on the Real Estate Loan was \$ 235.0 million and we had the full \$ 41.0 million available to be drawn. U-Haul International, Inc. is a guarantor of this loan.

The amortizing term portion of the Real Estate Loan requires monthly principal and interest payments, with the unpaid loan balance and accrued and unpaid interest due at maturity. The revolving credit portion of the Real Estate Loan requires monthly interest payments when drawn, with the unpaid loan balance and any accrued and unpaid interest due at maturity. The Real Estate Loan is secured by various properties owned by the borrowers.

The interest rate for the amortizing term portion, per the provisions of the amended I oan a greement, is the applicable London Inter-Bank Offer Rate ("LIBOR") plus the applicable margin. At March 31, 2013, the applicable LIBOR was 0.21% and the applicable margin was 1.50%, the sum of which was 1.71%. The rate on the term facility portion of the Real Estate Loan is hedged with an interest rate swap fixing the rate at 6.93% based on current margin.

The interest rate for the revolving credit facility, per the provision of the amended I oan a greement, is the applicable LIBOR plus the applicable margin. The margin ranges from 1.50% to 2.00%.

The default provisions of the Real Estate Loan include non-payment of principal or interest and other standard reporting and change-in-control covenants. There are limited restrictions regarding our use of the funds.

Amerco Real Estate Company and a subsidiary of U-Haul International, Inc. entered into a revolving credit construction loan effective June 29, 2006. This loan was modified and extended on June 27, 2011. This loan is now comprised of a term loan facility with an initial availability of \$ 26.1 million and a final maturity of June 2016. As of March 31, 2013, the outstanding balance was \$ 24.6 million.

This Real Estate Loan requires monthly principal and interest payments, with the unpaid loan balance and any accrued and unpaid interest due at maturity. The interest trate, per the provision of this loan a greement, is the applicable LIBOR plus a margin of 1.90%. At March 31, 2013, the applicable LIBOR was 0.20% and the margin was 1.90%, the sum of which was 2.10%. U-Haul International, Inc. and AMERCO are guarantors of this loan. The default provisions of the loan include non-payment of principal or interest and other standard reporting and change-in-control covenants.

On April 29, 2011, Amerco Real Estate Company and U-Haul Company of Florida entered into a revolving credit agreement for \$ 100.0 million. This agreement was amended in February 2013 and the maturity extended to April 201 4 with an option for a one year extension and the revolver balance was reduced to \$50.0 million. As of March 31, 2013, we had the full \$ 50.0 million available to be drawn. The interest rate is the applicable LIBOR plus a m argin of 1.25%. AMERCO and U-Haul International, Inc. are guarantors of this facility. The default provisions of the loan include non-payment of principal or interest and other standard reporting and change-in-control covenants.

### Senior Mortgages

Various subsidiaries of Amerco Real Estate Company and U-Haul International, Inc. are borrowers under certain senior mortgages. These senior mortgage loan balances as of March 31, 2013 were in the aggregate amount of \$556.5 million and mature between 2015 and 2038. The senior mortgages require average monthly principal and interest payments with the unpaid loan balance and accrued and unpaid interest due at maturity. The senior mortgages are secured by certain properties owned by the borrowers. The interest rates, per the provisions of the senior mortgages, range between 4.90% and 5.75%. Amerco Real Estate Company and U-Haul International, Inc. have provided limited guarantees of the senior mortgages. The default provisions of the senior mortgages include non-payment of principal or interest and other standard reporting and change-in-control covenants. There are limited restrictions regarding our use of the funds.

#### Working Capital Loan s

Amerco Real Estate Company is a borrower under an asset backed working capital loan. The maximum amount that can be drawn at any one time is \$ 25.0 million. At March 31, 2013, we had the full \$ 25.0 million available to be drawn. This loan is secured by certain properties owned by the borrower. This loan agreement provides for revolving loans, subject to the terms of the loan agreement. This agreement was amended in February 201 3 and the maturity extended to April 2015. This loan requires monthly interest payments with the unpaid loan balance and accrued and unpaid interest due at maturity. U-Haul International, Inc. and AMERCO are the guarantors of this loan. The default provisions of the loan include non-payment of principal or interest and other standard reporting and change-in-control covenants. The interest rate, per the provision of this loan agreement, is the applicable LIBOR plus a margin of 1.25%.

#### Fleet Loans

#### Rental Truck Amortizing Loans

U-Haul International, Inc. and several of its subsidiaries are borrowers under amortizing term loans. The balance of the loans as of March 31, 201 3 was \$ 246.1 million with the final maturities between July 2013 and January 2020.

The Amortizing Loans require monthly principal and interest payments, with the unpaid loan balance and accrued and unpaid interest due at maturity. These loans were used to purchase new trucks. The interest rates, per the provision of the Loan Agreements, are the applicable LIBOR plus a margin between 0.90% and 2.63%. At March 31, 2013, the applicable LIBOR was between 0.20% and 0.21% and applicable margins were between 0.90% and 2.63%. The interest rates are hedged with interest rate swaps fixing the rates between 1.75% and 6.92% based on current margins. Additionally, \$ 41.4 million of these loans are carried at fixed rates between 2.59% to 3.94%.

AMERCO and U-Haul International, Inc. are guarantors of these loans. The default provisions of these loans include non-payment of principal or interest and other standard reporting and change-in-control covenants.

On December 31, 2009, a subsidiary of U-Haul International, Inc. entered into an \$85.0 million term note that was used to fund cargo van and pickup acquisitions. This term note was amended on August 26, 2011. The amount of the term note was increased to \$95.0 million. On December 22, 2011, we entered into another term loan for \$20.0 million. The final maturity date of these notes is August 2016. The agreements contain options to extend the maturity through May 2017. These notes are secured by the purchased equipment and the corresponding operating cash flows associated with their operation. These notes have fixed interest rates between 3.52% and 3.53%. At March 31, 2013, the outstanding balance was \$115.0 million.

AMERCO and U-Haul International, Inc. are guarantors of these loans. The default provisions of these loans include non-payment of principal or interest and other standard reporting and change-in-control covenants.

#### Rental Truck Securitizations

U-Haul S Fleet and its subsidiaries (collectively, "USF") issued a \$217.0 million asset-backed note ("2007 Box Truck Note") on June 1, 2007. USF is a bankruptcy-remote special purpose entity wholly-owned by U-Haul International, Inc. The net proceeds from the securitized transaction were used to finance new box truck purchases throughout fiscal 2008. U.S. Bank, NA acts as the trustee for this securitization.

The 2007 Box Truck Note has a fixed interest rate of 5.56% with an expected final maturity of February 2014. At March 31, 201 3, the outstanding balance was \$ 82.7 million. The note is secured by the box trucks that were purchased and the corresponding operating cash flows associated with their operation.

The 2007 Box Truck Note has the benefit of a financial guaranty insurance policy which guarantees the timely payment of interest on and the ultimate payment of the principal of this note.

2010 U-Haul S Fleet and its subsidiaries (collectively, "2010 USF") issued a \$155.0 million asset-backed note ("2010 Box Truck Note") on October 28, 2010. 2010 USF is a bankruptcy-remote special purpose entity wholly-owned by U-Haul International, Inc. The net proceeds from the securitized transaction were used to finance new box truck purchases. U.S. Bank, NA acts as the trustee for this securitization.

The 2010 Box Truck Note has a fixed interest rate of 4.90% with an expected final maturity of October 2017. At March 31, 2013, the outstanding balance was \$ 108.1 million. The note is secured by the box trucks being purchased and the corresponding operating cash flows associated with their operation.

The 2007 Box Truck Note and 2010 Box Truck Note are subject to certain covenants with respect to liens, additional indebtedness of the special purpose entities, the disposition of assets and other customary covenants of bankruptcy-remote special purpose entities. The default provisions of these notes include non-payment of principal or interest and other standard reporting and change-in-control covenants.

#### Capital Leases

We entered into capital leases for new equipment between April 2008 and March 2013, with terms of the leases between 5 and 7 years. At March 31, 2013, the balance of these leases was \$ 273.5 million.

#### Other Obligations

In February 2011, the Company and US Bank, N ational A ssociation (the "Trustee") entered into the U-Haul Investors Club Indenture. The Company and the Trustee entered into this indenture to provide for the issuance of notes ("U-Notes") by us directly to investors over our proprietary website, uhaulinvestorsclub.com. The U-Notes are secured by various types of collateral including rental equipment and real estate. U-Notes are issued in smaller series that vary as to principal amount, interest rate and maturity. U-Notes are obligations of the Company and secured by the associated collateral; they are not quaranteed by any of the Company's affiliates or subsidiaries.

At March 31, 201 3 the aggregate outstanding principal balance of the U-N otes issued was \$ 26.9 million of which \$6.5 million is with our insurance subsidiaries with interest rates between 3.00% and 8.00% and maturity dates between 201 3 and 2043.

#### Annual Maturities of Notes, Loans and Leases Payable

The annual maturities of long-term debt as of March 31, 201 3 for the next five years and thereafter are as follows:

	_	March 31,								
	_	2014	2015	2016	2017	2018	Thereafter			
	-			(In thou	sands)					
Notes, loans and leases payable, secured	\$	226,944 \$	110,659 \$	522,455 \$	286,445 \$	169,025 \$	346,317			

### Note 1 0. Interest on Borrowings

### Interest Expense

Components of interest expense include the following:

		Years Ended March 31,					
	_	2013		2012		2011	
				(In thousands)			
Interest expense	\$	66,159	\$	63,523	\$	60,701	
Capitalized interest		(415)		(221)		(425)	
Amortization of transaction costs		4,133		4,428		4,249	
Interest expense resulting from derivatives		20,819		22,641		23,856	
Total interest expense	\$	90,696	\$	90,371	\$ _	88,381	

Interest paid in cash, including payments related to derivative contracts, amounted to \$84.6 million, \$87.0 million and \$84.7 million for fiscal 201 3, 20 12 and 20 11, respectively.

### Interest Rates

Interest rates and our borrowings were as follows:

## **Revolving Credit Activity**

		Years Ended March 31,						
	2013					2011		
		(In thou	ısand	s, except inte	rest r	ates)		
Weighted average interest rate during the year		1.25%		1.73%		1.75%		
Interest rate at year end		0.00%		1.74%		0.00%		
Maximum amount outstanding during the year	\$	48,920	\$	38,920	\$	111,000		
Average amount outstanding during the year	\$	18,707	\$	24,494	\$	36,942		
Facility fees	\$	449	\$	521	\$	227		

### Note 1 1. Derivatives

We manage exposure to changes in market interest rates. Our use of derivative instruments is limited to highly effective interest rate swaps to hedge the risk of changes in cash flows (future interest payments) attributable to changes in LIBOR rates, the designated benchmark interest rate being hedged on certain of our LIBOR indexed variable rate debt and a variable rate operating lease. The interest rate swaps effectively fix our interest payments on certain LIBOR indexed variable rate debt. We monitor our positions and the credit ratings of its counterparties and does not currently anticipate non-performance by the counterparties. Interest rate swap agreements are not entered into for trading purposes.

<u>(</u>	Original variab	ole rate debt and lease amount	Agreement Date	Effective Date	Expiration Date	Designated cash flow hedge date
		(In millions)				
\$	50.0		6/21/2006	7/10/2006	7/10/2013	6/9/2006
	300.0		8/16/2006	8/18/2006	8/10/2018	8/4/2006
	30.0		2/9/2007	2/12/2007	2/10/2014	2/9/2007
	20.0		3/8/2007	3/12/2007	3/10/2014	3/8/2007
	20.0		3/8/2007	3/12/2007	3/10/2014	3/8/2007
	19.3	(a)	4/8/2008	8/15/2008	6/15/2015	3/31/2008
	19.0		8/27/2008	8/29/2008	7/10/2015	4/10/2008
	30.0		9/24/2008	9/30/2008	9/10/2015	9/24/2008
	15.0	(a)	3/24/2009	3/30/2009	3/30/2016	3/25/2009
	14.7	(a)	7/6/2010	8/15/2010	7/15/2017	7/6/2010
	25.0	(a)	4/26/2011	6/1/2011	6/1/2018	7/1/2011
	50.0	(a)	7/29/2011	8/15/2011	8/15/2018	7/29/2011
	20.0	(a)	8/3/2011	9/12/2011	9/10/2018	8/3/2011
	15.1	(b)	3/27/2012	3/28/2012	3/28/2019	3/26/2012
	25.0		4/13/2012	4/16/2012	4/1/2019	4/12/2012
	44.3		1/11/2013	1/15/2013	12/15/2019	7/25/2012

<sup>(</sup>a) forward swap

As of March 31, 201 3, the total notional amount of our variable interest rate swaps on debt and an operating lease was \$ 450.1 million and \$13.7 million, respectively.

<sup>(</sup>b) operating lease

The derivative fair values located in Accounts payable and accrued expenses in the balance sheets were as follows:

Liability Derivative Fair Value as of March 31, 2013 March 31, 2012

(In thousands)

\$ 51,550 \$ 59,313

Interest rate contracts designated as hedging instruments

The Effect of Interest Rate Contracts on the Statements of Operations March 31, 2013 March 31, 2012 (In thousands) Loss recognized in income on interest rate contracts \$ 20,819 \$ 22,641 (Gain) loss recognized in AOCI on interest rate contracts (effective portion) \$ (9,405) \$ 9,179 Loss reclassified from AOCI into income (effective portion) \$ 19,178 \$ 23,559 (Gain) loss recognized in income on interest rate contracts (ineffective portion and amount excluded from effectiveness testing) \$ 1,641 \$ (918)

Gains or losses recognized in income on derivatives are recorded as interest expense in the statement of operations. At March 31, 2013, we expect to reclassify \$ 16.3 million of net losses on interest rate contracts from accumulated other comprehensive income to earnings that will offset interest payments over the next twelve months. Please see Note 3, Accounting Policies in the Notes to Consolidated Financial Statements.

#### Note 1 2. Stockholders' Equity

On June 1, 2011, we redeemed all 6,100,000 shares of our issued and outstanding Series A Preferred at a redemption price of \$25 per share plus accrued dividends through that date. Pursuant to ASC 260, for earnings per share purposes, we recognize d the deficit of the carrying amount of the Series A Preferred over the consideration paid to redeem the shares.

The Series A Preferred was recorded in our Additional Paid-In Capital account, net of original issue costs at \$146.3 million prior to the redemption. We paid \$152.5 million to redeem the shares on June 1, 2011, of which \$7.7 million was paid to our insurance subsidiaries in exchange for their holdings. The difference between what was paid to redeem the shares less their carrying amount on our balance sheet, reduced by our insurance subsidiaries holdings was \$5.9 million. This amount was recognized as a reduction to our earnings available to our common shareholders for the purposes of computing earnings per share for fiscal 2012.

On November 7, 201 2, we declared a special cash dividend on our Common Stock of \$ 5.00 per share to holders of record on November 19, 201 2. The dividend was paid on November 3 0, 2012.

### Note 1 3. Change in Excess Workers' Compensation Reserves Estimate

Our policy is to regularly review the adequacy of loss reserves associated with the lines of business of its insurance subsidiaries. A review of the underlying claims of Repwest's excess workers' compensation business in the third quarter of fiscal 2012, indicated that claims have been developing more adversely than previously anticipated based on a combination of issues including medical inflation, additional treatments, longer claim terms and changes in ceding entity and third party administrator reporting practices. As a result, Repwest adjusted its estimate for excess workers' compensation reserves in the third quarter of fiscal 2012. The effect of this change increased benefits and losses expense by \$48.3 million and decreased net earnings by \$31.4 million, or \$1.61 per share, for fiscal 2012.

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### Note 1 4. Provision for Taxes

Earnings before taxes and the provision for taxes consisted of the following:

		Years Ended March 31,				
	-	2013	2012			2011
	•		(	n thousands	()	
Pretax earnings:						
U.S.	\$	389,342	\$	302,748	\$	270,695
Non-U.S.	_	19,145		22,888	_	18,619
Total pretax earnings	\$	408,487	\$	325,636	\$	289,314
Current provision (benefit)						
Federal	\$	116,788	\$	10,899	\$	14,784
State		12,199		5,514		7,475
Non-U.S.		3,344		4,786		3,861
	•	132,331		21,199		26,120
Deferred provision (benefit)						
Federal		8,466		89,327		70,653
State		1,458		8,310		7,300
Non-U.S.	_	1,524		1,433	_	1,666
	•	11,448		99,070	_	79,619
Provision for income tax expense	\$	143,779	\$	120,269	\$	105,739
Income taxes paid (net of income tax refunds received)	\$	144,682	\$	10,739	\$	14,265

The difference between the tax provision at the statutory federal income tax rate and the tax provision attributable to income before taxes was as follows:

	Years Ended March 31,				
	2013	2012	2011		
		(In percentages)			
Statutory federal income tax rate	35.00%	35.00%	35.00%		
Increase (reduction) in rate resulting from:					
State taxes, net of federal benefit	2.08%	2.70%	3.24%		
Foreign rate differential	(0.45)%	(0.55)%	(0.34)%		
Federal tax credits	(0.51)%	(0.21)%	(0.18)%		
Interest on deferred tax	0.00%	0.12%	0.13%		
Dividend received deduction	(0.03)%	(0.06)%	(0.08)%		
Other	(0.89)%	(0.07)%	(1.22)%		
Actual tax expense of operations	35.20%	36.93%	36.55%		

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Significant components of our deferred tax assets and liabilities were as follows:

	March 31,		
	2013	2012	
	(In thous	ands)	
Deferred tax assets:			
Net operating loss and credit carry forwards	\$ 2,007 \$	3,080	
Accrued expenses	153,807	126,361	
Policy benefit and losses, claims and loss expenses payable, net	24,137	15,493	
Unrealized losses	_	6,649	
Other	454		
Total deferred tax assets	\$ 180,405 \$	151,583	
Deferred tax liabilities:			
Property, plant and equipment	\$ 552,548 \$	519,409	
Deferred policy acquisition costs	12,270	2,838	
Unrealized gains	9,245	_	
Other	<u> </u>	328	
Total deferred tax liabilities	574,063	522,575	
Net deferred tax liability	\$ 393,658 \$	370,992	

The net operating loss and credit carry-forwards in the above table are primarily attributable to \$ 14.7 million of state net operating losses that will begin to expire March 31, 201 4 if not utilized.

ASC 740 prescribes a minimum recognition and measurement methodology that a tax position is required to meet before being recognized in the financial statements. The total amount of unrecognized tax benefits at April 1, 20 12 was \$ 11.8 million. This entire amount of unrecognized tax benefits if resolved in our favor, would favorably impact our effective tax rate. During the current year we recorded tax expense ( net of settlements ), resulting from uncertain tax positions in the amount of \$ 2.1 million. At March 31, 201 3, the amount of unrecognized tax benefits and the amount that would favorably affect our effective tax rate was \$ 13.9 million.

A reconciliation of the total amounts of unrecognized tax benefits at the beginning and end of the period are as follows:

		Unrecognized Tax Benefits
		(In thousands)
Unrecognized tax benefits as of March 31, 2012	\$	11,780
Additions based on tax positions related to the current year		2,163
Reductions for tax positions of prior years		_
Settlements		(81)
Unrecognized tax benefits as of March 31, 2013	\$_	13,862

We recognize interest related to unrecognized tax benefits as interest expense, and penalties as operating expenses. At April 1, 20 12, the amount of interest and penalties accrued on unrecognized tax benefits was \$ 4.0 million, net of tax. During the current year we recorded expense from interest in the amount of \$ 0.3 million, net of tax. At March 31, 201 3, the amount of interest and penalties accrued on unrecognized tax benefits was \$ 4.3 million, net of tax

We file income tax returns in the U.S. federal jurisdiction, and various states and foreign jurisdictions. With some exceptions, we are no longer subject to audit for years prior to the fiscal year ended March 31, 2010. No provision was made for U.S. taxes payable on undistributed foreign earnings since these amounts are permanently reinvested.

### Note 1 5. Employee Benefit Plans

#### **Profit Sharing Plans**

We provide tax-qualified profit sharing retirement plans for the benefit of eligible employees, former employees and retirees in the U.S. and Canada. The plans are designed to provide employees with an accumulation of funds for retirement on a tax-deferred basis and provide for annual discretionary employer contributions. Amounts to be contributed are determined by the President and Chairman of the Board of the Company under the delegation of authority from the Board, pursuant to the terms of the Profit Sharing Plan. No contributions were made to the profit sharing plan during fiscal 201 3, 20 12 or 20 11.

We also provide an employee savings plan which allows participants to defer income under Section 401(k) of the Internal Revenue Code of 1986.

#### ESOP Plan

We sponsor a leveraged ESOP that generally covers all employees with one year or more of service. The ESOP shares initially were pledged as collateral for its debt which was originally funded by U-Haul. As the debt is repaid, shares are released from collateral and allocated to active employees, based on the proportion of debt service paid in the year. When shares are scheduled to be released from collateral, prorated over the year, we report compensation expense equal to the current market price of the shares scheduled to be released, and the shares become outstanding for earnings per share computations. ESOP compensation expense was \$ 5.0 million, \$ 4.4 million and \$ 3.9 million for fiscal 201 3, 20 12 and 20 11, respectively. Listed below is a summary of these financing arrangements as of fiscal year-end:

	Outst	anding as of		Interest Paymen	nts	
Financing Date	Mar	ch 31, 2013	2013	2012		2011
_			(In thousa	ands)		
June, 1991	\$	2,169 \$	250	\$ 299	\$	386
March, 1999		_	_	_		_
February, 2000		_	_	_		6
April, 2001		_	_	5		9
July, 2009		632	35	15		5

Shares are released from collateral and allocated to active employees based on the proportion of debt service paid in the plan year. Contributions to the Plan Trust during fiscal 201 3, 20 12 and 20 11 were \$ 1.7 million, \$2. 0 million and \$2. 1 million, respectively.

Shares held by the Plan were as follows:

		Years Ended March 31,			
		2013	2012		
		ds)			
Allocated shares		1,374	1,372		
Unreleased shares		76	124		
Fair value of unreleased shares	\$	13,218 \$	12,841		

The fair value of unreleased shares issued prior to 1992 is defined as the historical cost of such shares. The fair value of unreleased shares issued subsequent to December 31, 1992 is defined as the trading value of such shares as of March 31, 20 13 and March 31, 20 12, respectively.

#### Post Retirement and Post Employment Benefits

We provide medical and life insurance benefits to its eligible employees and their dependents upon retirement from the Company. The retirees must have attained age sixty-five and earned twenty years of full-time service upon retirement for coverage under the medical plan. The medical benefits are capped at a \$20,000 lifetime maximum per covered person. The benefits are coordinated with Medicare and any other medical policies in force. Retirees who have attained age sixty-five and earned at least ten years of full-time service upon retirement from the Company are entitled to group term life insurance benefits. The life insurance benefit is \$2,000 plus \$100 for each year of employment over ten years. The plan is not funded and claims are paid as they are incurred. We use a March 31 measurement date for our post retirement benefit disclosures.

The components of net periodic post retirement benefit cost were as follows:

		Years Ended March 31,				
	_	2013		2012		2011
				(In thousan	ıds)	
Service cost for benefits earned during the period	\$	622	\$	515	\$	462
Interest cost on accumulated postretirement benefit		554		568		567
Other components	_	4		(16)		(39)
Net periodic postretirement benefit cost	\$ _	1,180	\$	1,067	\$	990

The fiscal 201 3 and fiscal 20 12 post retirement benefit liability included the following components:

		Years Ended March 31	
		2013	2012
		(In tho	usands)
Beginning of year	\$	12,493 \$	11,103
Service cost for benefits earned during the period		622	515
Interest cost on accumulated post retirement benefit		554	568
Net benefit payments and expense		(271)	(369)
Actuarial loss	_	978	676
Accumulated postretirement benefit obligation	_	14,376	12,493
Current liabilities		493	503
Non-current liabilities		13,883	11,990
Total post retirement benefit liability recognized in statement of financial position Components included in accumulated other comprehensive income:		14,376	12,493
Unrecognized net gain		205	1,179
Cumulative net periodic benefit cost (in excess of employer contribution)	\$	14,581 \$	13,672

The discount rate assumptions in computing the information above were as follows:

Y	ears Ended March 3	31,
2013	2012	2011
	(In percentages)	
3.77%	4.17%	5.00%

Accumulated postretirement benefit obligation

In December 2003, the Medicare Prescription Drug Improvement and Modernization Act of 2003 became law. Amounts shown on the previous page include the effect of the subsidy. The discount rate represents the expected yield on a portfolio of high grade (AA to AAA rated or equivalent) fixed income investments with cash flow streams sufficient to satisfy benefit obligations under the plan when due. Fluctuations in the discount rate assumptions primarily reflect changes in U.S. interest rates. The assumed health care cost trend rate used to measure the accumulated postretirement benefit obligation as of the end of fiscal 2013 was 7.8% in the initial year and was projected to decline annually to an ultimate rate of 4.5% in fiscal 20 29. The assumed health care cost trend rate used to measure the accumulated postretirement benefit obligation as of the end of fiscal 20 12 (and used to measure the fiscal 20 13 net periodic benefit cost) was 8.1% in the initial year and was projected to decline annually to an ultimate rate of 4.5% in fiscal 20 29.

If the estimated health care cost trend rate assumptions were increased by one percent, the accumulated post retirement benefit obligation as of fiscal year-end would increase by \$ 183,633 and the total of the service cost and interest cost components would increase by \$ 15,182 . A decrease in the estimated health care cost trend rate assumption of one percent would decrease the accumulated post retirement benefit obligation as of fiscal year-end by \$ 205,342 and the total of the service cost and interest cost components would decrease by \$ 17,098 .

Post employment benefits provided by us, other than upon retirement, are not material.

Future net benefit payments are expected as follows:

		Future Net Benefit Payments
		(In thousands)
Year-ended:		
2014	\$	493
2015		580
2016		682
2017		807
2018		940
2019 through 2023	_	6,974
Total	\$ .	10,476

#### Note 1 6. Fair Value Measurements

Fair values of cash equivalents approximate carrying value due to the short period of time to maturity. Fair values of short term investments, investments available-for-sale, long term investments, mortgage loans and notes on real estate, and interest rate swap contracts are based on quoted market prices, dealer quotes or discounted cash flows. Fair values of trade receivables approximate their recorded value.

Our financial instruments that are exposed to concentrations of credit risk consist primarily of temporary cash investments, trade receivables, reinsurance recoverables and notes receivable. Limited credit risk exists on trade receivables due to the diversity of our customer base and their dispersion across broad geographic markets. We place our temporary cash investments with financial institutions and limits the amount of credit exposure to any one financial institution.

We have mortgage receivables, which potentially expose us to credit risk. The portfolio of notes is principally collateralized by self- storage facilities and commercial properties. We have not experienced any material losses related to the notes from individual or groups of notes in any particular industry or geographic area. The estimated fair values were determined using the discounted cash flow method and using interest rates currently offered for similar loans to borrowers with similar credit ratings.

The carrying amount of long term debt and short term borrowings are estimated to approximate fair value as the actual interest rate is consistent with the rate estimated to be currently available for debt of similar term and remaining maturity.

Other investments including short term investments are substantially current or bear reasonable interest rates. As a result, the carrying values of these financial instruments approximate fair value.

A ssets and liabilities are recorded at fair value on the condensed consolidated balance sheets and are measured and classified based upon a three tiered approach to valuation. ASC 820 - Fair Value Measurements and Disclosures ("ASC 820") requires that financial assets and liabilities recorded at fair value be classified and disclosed in one of the following three categories:

- Level 1 Unadjusted quoted prices in active markets that are accessible at the measurement date for identical, unrestricted assets or liabilities;
- Level 2 Quoted prices for identical or similar financial instruments in markets that are not considered to be active, or similar financial instruments for which all significant inputs are observable, either directly or indirectly, or inputs other than quoted prices that are observable, or inputs that are derived principally from or corroborated by observable market data through correlation or other means;
- Level 3 Prices or valuations that require inputs that are both significant to the fair value measurement and are unobservable. These reflect management's assumptions about the assumptions a market participant would use in pricing the asset or liability.

A financial instrument's level within the fair value hierarchy is based on the lowest level of any input that is significant to the fair value measurement. The following table represents the financial assets and liabilities on the condensed consolidated balance sheet at March 31, 201 3, that are subject to ASC 820 and the valuation approach applied to each of these items.

	_	Total		Level 1	_	Level 2	_	Level 3
				(In th	nousa	nds)		
Assets								
Short-term investments	\$	434,175	\$	434,175	\$	_	\$	_
Fixed maturities - available for sale		1,032,215		951,598		79,437		1,180
Preferred stock		24,212		24,212		_		_
Common stock		38,911		38,911		_		_
Derivatives	_	1,165		_		1,165		<u> </u>
Total	\$	1,530,678	\$	1,448,896	\$	80,602	\$	1,180
Liabilities								
Guaranteed residual values of TRAC leases	\$	_	\$	_	\$	_	\$	_
Derivatives		51,550		_		51,550		_
Other obligations	_	_	_	_	_			
Total	\$	51,550	\$	_	\$	51,550	\$	_

Our fair value measurements take place at the end of each quarter. At the end of the first quarter of fiscal 2013, we transferred \$2.3 million of fixed maturities – available for sale from Level 1 to Level 2 due to a reduction in the pricing source available.

The following table s represent the fair value measurements for our assets at March 31, 201 3 using significant unobservable inputs (Level 3).

		Fixed Maturities - Asset Backed Securities
		(In thousands)
Balance at March 31, 2012	\$ .	1,205
Fixed Maturities - Asset Backed Securities - redemption		(43)
Fixed Maturities - Asset Backed Securities - gain (realized)		18
Balance at March 31, 2013	\$ .	1,180

## Note 17. Reinsurance and Policy Benefits and Losses, Claims and Loss Expenses Payable

During their normal course of business, our insurance subsidiaries assume and cede reinsurance on both a coinsurance and a risk premium basis. They also obtain reinsurance for that portion of risks exceeding their retention limits. The maximum amount of life insurance retained on any one life is \$ 110,000.

		Direct Amount (a)		Ceded to Other Companies		Assumed from Other Companies (In thousands	s) .	Net Amount (a)	Percentage of Amount Assumed to Net
Year ended December 31, 2012									
Life insurance in force	\$	811,035	\$	16,471	\$	1,083,550	\$.	1,878,114	58%
Premiums earned:									
Life	\$	52,751	\$	2,685	\$	13,640	\$	63,706	21%
Accident and health		106,266		454		3,409		109,221	3%
Annuity		6,095		1,208		301		5,188	6%
Property and casualty	_	31,537		_		2,805		34,342	8%
Total	\$	196,649	\$	4,347	\$	20,155	\$	212,457	
Year ended December 31, 2011									
Life insurance in force	\$	761,070	\$	14,868	\$	1,142,247	\$	1,888,449	60%
Premiums earned:									
Life	\$	63,396	\$	6,909	\$	94,982	\$	151,469	63%
Accident and health		115,599		503		3,635		118,731	3%
Annuity		9,049		1,920		233		7,362	3%
Property and casualty	_	30,145		_		2,486		32,631	8%
Total	\$ <b>_</b>	218,189	\$	9,332	\$	101,336	\$	310,193	
Year ended December 31, 2010									
Life insurance in force	\$	668,740	\$	3,567	\$	884,932	\$	1,550,105	57%
Premiums earned:	<b>–</b>		Ψ	<u> </u>	Ψ.	<u> </u>	Ψ.	, ,	01 70
Life	\$	77,721	\$	_	\$	37,300	\$	115,021	32%
Accident and health	Ψ	88,441	Ψ	575	Ψ	3,815	Ψ	91,681	4%
Annuity		-		-		290		290	100%
Property and casualty		28,179		68		2,593		30,704	8%
Total	\$	194,341	\$	643	\$	43,998	\$	237,696	070
10141	Ψ =	,	Ψ	3.0	Ψ	,500	Ψ		

<sup>(</sup>a)Balances are reported net of inter-segment transactions.

To the extent that a reinsurer is unable to meet its obligation under the related reinsurance agreements, Rep w est would remain liable for the unpaid losses and loss expenses. Pursuant to c ertain of these agreements, Repw est holds letters of credit at year end in the amount of \$ 0.6 million from reinsurers and has issued letters of credit in the amount of \$ 5.3 million in favor of certain ceding companies.

Policy benefits and losses, claims and loss expenses payable for our Property and Casualty Insurance operating segment were as follows:

	Years Ended December 31,			
	2012	2011		
	(In thousa	ands)		
Unpaid losses and loss adjustment expense	\$ 330,093 \$	382,328		
Reinsurance losses payable	91	611		
Total	\$ 330,184 \$	382,939		

Activity in the liability for unpaid losses and loss adjustment expenses for our Property and Casualty Insurance operating segment is summarized as follows:

Veers Ended December 24

	_	Years Ended December 31,					
	_	2012	2011	2010			
		(lı	n thousands)				
Balance at January 1	\$	382,328 \$	276,355 \$	271,677			
Less: reinsurance recoverable	_	223,865	167,315	162,711			
Net balance at January 1		158,463	109,040	108,966			
Incurred related to:							
Current year		8,962	9,297	9,453			
Prior years	_	7,036	56,445	7,832			
Total incurred		15,998	65,742	17,285			
Paid related to:							
Current year		4,405	5,049	4,971			
Prior years	<u>_</u>	16,402	11,270	12,240			
Total paid	_	20,807	16,319	17,211			
Net balance at December 31		153,654	158,463	109,040			
Plus: reinsurance recoverable	_	176,439	223,865	167,315			
Balance at December 31	\$ _	330,093 \$	382,328 \$	276,355			

The liability for incurred losses and loss adjustment expenses (net of reinsurance recoverable of \$176.4\$ million) de creased by \$4.8\$ million in 20 12 .

### Note 1 8. Contingent Liabilities and Commitments

We lease a portion of our rental equipment and certain of our facilities under operating leases with terms that expire at various dates substantially through 201 9 . As of March 31, 201 3 , AMERCO has guaranteed \$ 117.9 million of residual values for these rental equipment assets at the end of the respective lease terms. Certain leases contain renewal and fair market value purchase options as well as mileage and other restrictions. At the expiration of the lease, we have the option to renew the lease, purchase the asset for fair market value, or sell the asset to a third party on behalf of the lessor. AMERCO has been leasing equipment since 1987 and has experienced no material losses relating to these types of residual value guarantees.

Lease expenses were as follows:

	-	Years Ended March 31,					
		2012	2011	2010			
			(In thousands)				
Lease expense	\$ .	117,448 \$	131,215 \$	150,809			

Lease commitments for leases having terms of more than one year were as follows:

Vega anded Marsh 24	-	Property, Plant and Equipment	Rental Equipment (In thousands)	Total
Year-ended March 31:				
2014	\$	13,691	\$ 83,667	\$ 97,358
2015		3,121	60,216	63,337
2016		940	32,455	33,395
2017		838	14,530	15,368
2018		663	11,061	11,724
Thereafter	<u>-</u>	5,051	10,376	15,427
Total	\$ <u>_</u>	24,304	\$ 212,305	\$ 236,609

#### Note 19. Contingencies

#### Shoen

In September 2002, Paul F. Shoen filed a shareholder derivative lawsuit in the Second Judicial District Court of the State of Nevada, Washoe County, captioned Paul F. Shoen vs. SAC Holding Corporation et al., CV 02-05602, seeking damages and equitable relief on behalf of AMERCO from SAC Holdings and certain current and former members of the AMERCO Board of Directors, including Edward J. Shoen, Mark V. Shoen and James P. Shoen as Defendants. AMERCO is named as a nominal Defendant in the case. The complaint alleges breach of fiduciary duty, self-dealing, usurpation of corporate opportunities, wrongful interference with prospective economic advantage and unjust enrichment and seeks the unwinding of sales of self-storage properties by subsidiaries of AMERCO to SAC prior to the filling of the complaint. The complaint seeks a declaration that such transfers are void as well as unspecified damages. In October 2002, the Defendants filed motions to dismiss the complaint. Also in October 2002, Ron Belec filed a derivative action in the Second Judicial District Court of the State of Nevada, Washoe County, captioned Ron Belec vs. William E. Carty, et al., CV 02-06331 and in January 2003, M.S. Management Company, Inc. isled a derivative action in the Second Judicial District Court of the State of Nevada, Washoe County, captioned M.S. Management Company, Inc. vs. William E. Carty, et al., CV 03-00386. Two additional derivative suits were also filed against these parties. Each of these suits is substantially similar to the Paul F. Shoen case. The Court consolidated the five cases and thereafter dismissed these actions in May 2003, concluding that the AMERCO Board of Directors had the requisite level of independence required in order to have these claims resolved by the Board. Plaintiffs appealed this decision and, in July 2006, the Nevada Supreme Court reversed the ruling of the trial court and remanded the case to the trial court for proceedings consistent with its ruling, allowing the Plaintiffs to file an amended complaint

In November 2006, the Plaintiffs filed an amended complaint. In December 2006, the Defendants filed motions to dismiss, based on various legal theories. In March 2007, the Court denied AMERCO's motion to dismiss regarding the issue of demand futility, stating that "Plaintiffs have satisfied the heightened pleading requirements of demand futility by showing a majority of the members of the AMERCO Board of Directors were interested parties in the SAC transactions." The Court heard oral argument on the remainder of the Defendants' motions to dismiss, including the motion ("Goldwasser Motion") based on the fact that the subject matter of the lawsuit had been settled and dismissed in earlier litigation known as <u>Goldwasser v. Shoen</u>, C.V.N.-94-00810-ECR (D.Nev), Washoe County, Nevada . In addition, in September and October 2007, the Defendants filed Motions for Judgment on the Pleadings or in the Alternative Summary Judgment, based on the fact that the stockholders of the Company had ratified the underlying transactions at the 2007 annual meeting of stockholders of AMERCO. In December 2007, the Court denied this motion. This ruling does not preclude a renewed motion for summary judgment after discovery and further proceedings on these issues. On April 7, 2008, the litigation was dismissed, on the basis of the Goldwasser Motion. On May 8, 2008, the Plaintiffs filed a notice of appeal of such dismissal to the Nevada Supreme Court (the "Court") . On May 20, 2008, AMERCO filed a cross appeal relating to the denial of its Motion to Dismiss in regard to demand futility.

On May 12, 2011, the Nevada Supreme Court affirmed in part, reversed in part, and remanded the case for further proceedings. First, the Court ruled that the Goldwasser settlement did not release claims that arose after the agreement and, therefore, reversed the trial court's dismissal of the Complaint on that ground. Second, the Court affirmed the district court's determination that the in pari delicto defense is available in a derivative suit and reversed and remanded to the district court to determine if the defense applies to this matter. Third, the Court remanded to the district court to conduct an evidentiary hearing to determine whether demand upon the AMERCO Board was, in fact, futile. Fourth, the Court invited AMERCO to seek a ruling from the district court as to the legal effect of the AMERCO Shareholders' 2008 ratification of the underlying AMERCO/SAC transactions.

Last, as to individual claims for relief, the Court affirmed the district court's dismissal of the breach of fiduciary duty of loyalty claims as to all defendants except Mark Shoen. The Court affirmed the district court's dismissal of the breach of fiduciary duty: ultra vires Acts claim as to all defendants. The Court reversed the district court's dismissal of aiding and abetting a breach of fiduciary duty and unjust enrichment claims against the SAC entities. The Court reversed the trial court's dismissal of the claim for wrongful interference with prospective economic advantage as to all defendants.

On remand, on July 22, 2011, AMERCO filed a Motion for Summary Judgment based upon the Shareholder's Ratification of the SAC transactions. In addition, on August 29, 2011, certain defendants filed a Motion to Dismiss Plaintiffs' Claim for Wrongful Interference with Prospective Economic Advantage. On August 31, 2011, the trial court held a status conference and entered an order setting forth the briefing schedule for the two motions. On December 23, 2011, the trial court denied AMERCO's motion for summary judgment and certain defendants' motion to dismiss. The court set a discovery schedule on the limited issue of demand futility. A four day evidentiary hearing on demand futility was scheduled to begin on August 20, 2012.

On August 6, 2012, Max Belec and Glenbrook Capital Limited Partnership, voluntarily dismissed their complaint with prejudice. On August 20, 2012, the remaining plaintiffs, Paul Shoen and Alan Kahn, dismissed their complaint with prejudice. AMERCO paid none of plaintiffs 'attorneys' fees or costs. In return, AMERCO released plaintiffs from further related litigation based on plaintiffs' conduct in this litigation. Moreover, Paul Shoen, Alan Kahn, Grover Wickersham and numerous individuals and entities related to Paul Shoen and Grover Wickersham agreed to sell all of their AMERCO securities in the open market and not sue AMERCO or any of the other defendants for 20 years. If the plaintiffs or the related parties breach this agreement, Paul Shoen will be responsible for \$5,000,000 in liquidated damages. The parties filed a final Mutual Release Agreement with the Court on October 16, 2012, thereby terminating the case in its entirety, with prejudice.

#### Environmental

Compliance with environmental requirements of federal, state and local governments may significantly affect Real Estate's business operations. Among other things, these requirements regulate the discharge of materials into the air, land and water and govern the use and disposal of hazardous substances. Real Estate is aware of issues regarding hazardous substances on some of its properties. Real Estate regularly makes capital and operating expenditures to stay in compliance with environmental laws and has put in place a remedial plan at each site where it believes such a plan is necessary. Since 1988, Real Estate has managed a testing and removal program for underground storage tanks.

Based upon the information currently available to Real Estate, compliance with the environmental laws and its share of the costs of investigation and cleanup of known hazardous waste sites are not expected to result in a material adverse effect on AMERCO's financial position or results of operations.

#### Other

We are named as a defendant in various other litigation and claims arising out of the normal course of business. In management's opinion, none of these other matters will have a material effect on our financial position and results of operations.

### Note 20. Related Party Transactions

As set forth in the Audit Committee Charter and consistent with N ASDAQ Listing Rules, the Company's Audit Committee (the "Audit Committee") reviews and maintains oversight over related party transactions which are required to be disclosed under the Securities and Exchange Commission ("SEC") rules and regulations. Accordingly, all such related party transactions are submitted to the Audit Committee for ongoing review and oversight. Our internal processes ensure that our legal and finance departments identify and monitor potential related party transactions which may require disclosure and Audit Committee oversight.

AMERCO has engaged in related party transactions and has continuing related party interests with certain major stockholders, directors and officers of the consolidated group as disclosed below. Management believes that the transactions described below and in the related notes were completed on terms substantially equivalent to those that would prevail in arm's-length transactions.

SAC Holdings was established in order to acquire self-storage properties. These properties are being managed by us pursuant to management agreements. In the past, we sold various self-storage properties to SAC Holdings, and such sales provided significant cash flows to us.

Management believes that the sale of self-storage properties to SAC Holdings has provided a unique structure for us to earn moving equipment rental revenues and property management fee revenues from the SAC Holdings self-storage properties that we manage.

#### Related Party Revenues

		Years Ended March 31,					
	_	2013		2012		2011	
	_			(In thousands)	-		
U-Haul interest income revenue from SAC Holdings	\$	8,373	\$	19,364	\$	19,163	
U-Haul interest income revenue from Private Mini		5,383		5,431		5,451	
U-Haul management fee revenue from SAC Holdings		18,732		18,306		16,873	
U-Haul management fee revenue from Private Mini		2,305		2,226		2,174	
U-Haul management fee revenue from Mercury		3,342		2,734	_	3,085	
	\$	38,135	\$	48,061	\$	46,746	

During fiscal 201 3 , subsidiaries of the Company held various junior unsecured notes of SAC Holdings. Substantially all of the equity interest of SAC Holdings is controlled by Blackwater Investments, Inc. ("Blackwater"). Blackwater is wholly-owned by Mark V. Shoen, a significant shareholder of AMERCO. We do not have an equity ownership interest in SAC Holdings. We received cash interest payments of \$ 12.6 million, \$ 17.8 million and \$1 5.8 million, from SAC Holdings during fiscal 201 3 , 20 12 and 20 11 , respectively. The largest aggregate amount of notes receivable outstanding during fiscal 201 3 was \$19 5.4 million and the aggregate notes receivable balance at March 31, 201 3 was \$ 72.4 million. In accordance with the terms of these notes, SAC Holdings may prepay the notes without penalty or premium at any time. The scheduled maturities of these notes are between 201 7 and 20 19 . During the first quarter of fiscal 2013, we received \$127.3 million in repayments on the notes and interest receivables.

During fiscal 201 3, AMERCO and U-Haul held various junior notes issued by Private Mini Storage Realty, L.P. ("Private Mini"). The equity interests of Private Mini are ultimately controlled by Blackwater. We received cash interest payments of \$ 5.4 million, \$5.4 million and \$5.5 million, from Private Mini during fiscal 201 3, 20 12 and 20 11, respectively. The largest aggregate amount outstanding during fiscal 201 3 was \$ 66.3 million and the aggregate notes receivable balance at March 31, 201 3 was \$ 65.9 million.

We currently manage the self-storage properties owned or leased by SAC Holdings, Mercury Partners, L.P. ("Mercury"), Four SAC Self-Storage Corporation ("4 SAC"), Five SAC Self-Storage Corporation ("5 SAC"), Galaxy Investments, L.P. ("Galaxy") and Private Mini pursuant to a standard form of management agreement, under which we receive a management fee of between 4% and 10% of the gross receipts plus reimbursement for certain expenses. We received management fees, exclusive of reimbursed expenses, of \$ 23.7 million, \$2 2.5 million and \$2 2.0 million from the above mentioned entities during fiscal 201 3, 20 12 and 20 11, respectively. This management fee is consistent with the fee received for other properties we previously managed for third parties. SAC Holdings, 4 SAC, 5 SAC, Galaxy and Private Mini are substantially controlled by Blackwater. Mercury is substantially controlled by Mark V. Shoen. James P. Shoen, a significant stock holder and director of AMERCO and an estate planning trust benefitting the Shoen children have an interest in Mercury.

#### Related Party Costs and Expenses

	Years Ended March 31,					
	2013		2012		2011	
			(In thousands)			
U-Haul lease expenses to SAC Holdings	\$ 2,626	\$	2,430	\$	2,491	
U-Haul commission expenses to SAC Holdings	41,185		39,167		34,858	
U-Haul commission expenses to Private Mini	2,650		2,523		2,399	
·	\$ 46,461	\$	44,120	\$	39,748	

We lease space for marketing company offices, vehicle repair shops and hitch installation centers from subsidiaries of SAC Holdings, 5 SAC and Galaxy. The terms of the leases are similar to the terms of leases for other properties owned by unrelated parties that are leased to us.

At March 31, 201 3, subsidiaries of SAC Holdings, 4 SAC, 5 SAC, Galaxy and Private Mini acted as U-Haul independent dealers. The financial and other terms of the dealership contracts with the aforementioned companies and their subsidiaries are substantially identical to the terms of those with our other independent dealers whereby commissions are paid by us based upon equipment rental revenue.

These agreements and notes with subsidiaries of SAC Holdings, 4 SAC, 5 SAC, Galaxy and Private Mini, excluding D ealer A greements, provided revenues of \$ 34.8 million, expenses of \$ 2.6 million and cash flows of \$ 159.6 million during fiscal 201 3. Revenues and commission expenses related to the Dealer Agreements were \$ 200.3 million and \$ 43.8 million, respectively for fiscal 201 3.

Pursuant to the variable interest entity model under ASC 810 – Consolidation ("ASC 810"), Management determined that the junior notes of SAC Holdings and Private Mini as well as the management agreements with SAC Holdings, Mercury, 4 SAC, 5 SAC, Galaxy, and Private Mini represent potential variable interests for us. Management evaluated whether it should be identified as the primary beneficiary of one or more of these VIE's using a two step approach in which management (i) identified all other parties that hold interests in the VIE's, and (ii) determined if any variable interest holder has the power to direct the activities of the VIE's that most significantly impact their economic performance.

Management determined that they do not have a variable interest in the holding entities Mercury, 4 SAC, 5 SAC, or Galaxy based upon management agreements which are with the individual operating entities or through the issuance of junior debt therefore, we are precluded from consolidating these entities. Additionally, after a redetermination caused by the SAC Holding II repayment of the outstanding principal on its junior notes with AMERCO during the first quarter of fiscal 2013, Management has determined that the Company does not have a variable interest in the SAC Holding II holding entity.

We have junior debt with the holding entities SAC Holding Corporation and Private Mini which represents a variable interest in each individual entity. Though we have certain protective rights within these debt agreements, we have no present influence or control over these holding entities unless their protective rights become exercisable, which management considers unlikely based on their payment history. As a result, we have no basis under ASC 810 to consolidate these entities.

We do not have the power to direct the activities that most significantly impact the economic performance of the individual operating entities which have management agreements with U-Haul. There are no fees or penalties disclosed in the management agreement for termination of the agreement. Through control of the holding entities assets, and its ability and history of making key decisions relating to the entity and its assets, Blackwater, and its owner, are the variable interest holder with the power to direct the activities that most significantly impact each of the individual holding entities and the individual operating entities' performance. As a result, we have no basis under ASC 810 to consolidate these entities.

We have not provided financial or other support explicitly or implicitly during the fiscal year ended March 31, 201 3 to any of these entities that it was not previously contractually required to provide. In addition, we currently have no plan to provide any financial support to any of these entities in the future. The carrying amount and classification of the assets and liabilities in our balance sheet s that relate to our variable interests in the aforementioned entities are as follows, which approximate the maximum exposure to loss as a result of our involvement with these entities:

#### Related Party Assets

U-Haul notes, receivables and interest from Private Mini
U-Haul notes receivable from SAC Holdings
U-Haul interest receivable from SAC Holdings
U-Haul receivable from SAC Holdings
U-Haul receivable from Mercury
Other (a)

March 31,								
	2013	2012						
	(In thous	ands)						
\$	68,593 \$	68,798						
	72,397	195,426						
	14,483	18,667						
	22,336	30,297						
	3,640	3,195						
	586	(226)						
\$	182,035 \$	316,157						
	-							

<sup>(</sup>a) Timing differences for intercompany balances with insurance subsidiaries.

#### Note 2 1. Statutory Financial Information of Insurance Subsidiaries

Applicable laws and regulations of the State of Arizona require Property and Casualty Insurance and Life Insurance to maintain minimum capital and surplus determined in accordance with statutory accounting principles. Audited statutory net income (loss) and statutory capital and surplus for the years ended are listed below:

Veers Ended December 21

Years Ended December 31,					
2012	2011	2010			
	(In thousands)				
16,923	\$ (37,417) \$	6,946			
94,284	77,285	125,102			
(1,881)	(362)	(773)			
2,201	2,469	2,769			
13,936	1,677	4,640			
131,920	129,445	129,173			
8,734	8,513	4,347			
28,042	36,200	32,799			
(1,962)	(4,151)	(857)			
9,804	11,564	11,265			
_	1,828	796			
_	7,276	5,966			
	16,923 94,284 (1,881) 2,201 13,936 131,920 8,734 28,042 (1,962)	2012         2011 (In thousands)           16,923         \$ (37,417)         \$ 94,284           77,285         (1,881)         (362)           2,201         2,469           13,936         1,677           131,920         129,445           8,734         8,513           28,042         36,200           (1,962)         (4,151)           9,804         11,564           -         1,828			

<sup>\*</sup> Merged with CFLIC on December 31, 2012.

The amount of dividends that can be paid to shareholders by insurance companies domiciled in the State of Arizona is limited. Any dividend in excess of the limit requires prior regulatory approval. The statutory surplus for Rep w est at December 31, 20 12 that could be distributed as future dividends was \$ 9.9 million. The statutory surplus for Oxford at December 31, 20 12 that could be distributed as future dividends was \$ 13.2 million. Repwest and Oxford did not pay a dividend to AMERCO in fiscal 201 3.

#### Note 2 2. Financial Information by Geographic Area

	<b>United States</b>		Canada		Consolidated
	(All amou	nts a	re in thousa	nds	U.S. \$'s)
Fiscal Year Ended March 31, 2013					
Total revenues	\$ 2,409,291	\$	149,296	\$	2,558,587
Depreciation and amortization, net of (gains) losses on disposal	247,413		7,959		255,372
Interest expense	90,137		559		90,696
Pretax earnings	389,342		19,145		408,487
Income tax expense	138,911		4,868		143,779
Identifiable assets	5,160,889		145,712		5,306,601
	United States		Canada		Consolidated
	(All amou	nts a	re in thousa	nds	U.S. \$'s)
Fiscal Year Ended March 31, 2012					
Total revenues	\$ 2,364,560	\$	147,467	\$	2,512,027
Depreciation and amortization, net of (gains) losses on disposal	214,800		7,892		222,692
Interest expense	89,730		641		90,371
Pretax earnings	302,748		22,888		325,636
Income tax expense	114,050		6,219		120,269
Identifiable assets	4,518,772		135,279		4,654,051
	United States		Canada		Consolidated
	(All amou	nts a	re in thousa	nds	U.S. \$'s)
Fiscal Year Ended March 31, 2011					
Total revenues	\$ 2,120,597	\$	130,762	\$	2,251,359
Depreciation and amortization, net of (gains) losses on disposal	192,328		6,432		198,760
Interest expense	87,717		664		88,381
Pretax earnings	270,695		18,619		289,314
Income tax expense	100,212		5,527		105,739
Identifiable assets	4,061,648		129,785		4,191,433

#### Note 2 2 A . Consolidating Financial Information by Industry Segment

AMERCO's three reportable segments are:

- · Moving and Storage, comprised of AMERCO, U-Haul, and Real Estate and the subsidiaries of U-Haul and Real Estate,
- Property and Casualty Insurance, comprised of Rep w est and its subsidiaries and ARCOA,
- Life Insurance, comprised of Oxford and its subsidiaries .

Management tracks revenues separately, but does not report any separate measure of the profitability for rental vehicles, rentals of self-storage spaces and sales of products that are required to be classified as a separate operating segment and accordingly does not present these as separate reportable segments. Deferred income taxes are shown as liabilities on the condensed consolidating statements.

The information includes elimination entries necessary to consolidate AMERCO, the parent, with its subsidiaries.

Investments in subsidiaries are accounted for by the parent using the equity method of accounting.

## Note 2 2 A . Financial Information by Consolidating Industry Segment:

Consolidating balance sheets by industry segment as of March 31, 201 3 are as follows:

			Movin	g & S	torage_				Property &	AME	ERCO Legal G	roup	<u>)</u>		
	AMERCO	_	U-Haul		Real Estate	Eliminations		Moving & Storage Consolidated (In thousands)	Casualty Insurance (a)		Life Insurance (a)		Eliminations		AMERCO Consolidated
Assets: Cash and cash equivalents Reinsurance recoverables and trade receivables, net	\$ 327,119	\$	98,926 43,259	\$	1,515 –	\$ -	\$	427,560 43,259	\$ 14,120 186,010	\$	22,064 32,520	\$	-		\$ 463,744 261,789
Inventories, net	_		56,396		_	-		56,396	_		_		_		56,396
Prepaid expenses Investments, fixed maturities and marketable	22,475		34,956		20	-		57,451	-		-		-		57,451
equities	21,228		-		_	_		21,228	160,455		913,655		_		1,095,338
Investments, other Deferred policy acquisition costs, net	-		100		50,553	_		50,653	65,212		125,900 93,043		_		241,765 93,043
•						_					157				•
Other assets	118 1,032,124		69,671 127,751		28,828 9	(975,683)	(-)	98,617 184,201	1,212 8,846		514		(11,526)	(-)	99,986 182,035
Related party assets	1,403,064	-	431,059		80,925	(975,683)	(c)	939,365	435,855		1,187,853		(11,526)	(C)	2,551,547
Investment in subsidiaries	240,080		(539)		-	140,100	(b)	379,641	-		-		(379,641)	(b)	-
Property, plant and equipment, at cost:															
Land Buildings and	-		81,421		251,807	-		333,228	-		-		-		333,228
improvements	_		184,053		1,013,822	_		1,197,875	_		_		_		1,197,875
Furniture and equipment Rental trailers and other	136		292,621		18,385	-		311,142	-		-		-		311,142
rental equipment	-		317,476		-	_		317,476	_		_		_		317,476
Rental trucks		_	2,154,688					2,154,688							2,154,688
	136		3,030,259		1,284,014	_		4,314,409	_		-		_		4,314,409
Less: Accumulated depreciation Total property, plant and	(116)	-	(1,185,796)		(373,443)			(1,559,355)							(1,559,355)
equipment	20	_	1,844,463	_	910,571			2,755,054							2,755,054
Total assets	\$ 1,643,164	\$	2,274,983	\$	991,496	\$ (835,583)	\$	4,074,060	\$ 435,855	\$	1,187,853	\$	(391,167)		\$ 5,306,601

<sup>(</sup>a) Balances as of December 31, 2012 (b) Eliminate investment in subsidiaries (c) Eliminate intercompany receivables and payables

Consolidating balance sheets by industry segment as of March 31, 201 3 are as follows:

		Mo	ving & Storage				Property	AMERCO Legal Grou	2	
	AMERCO	_ U-Haul	Real Estate	Eliminations		Moving & Storage Consolidated	& Casualty Insurance (a)	Life Insurance (a)	Eliminations	AMERCO Consolidated
						(In thousands)				
Liabilities: Accounts payable and accrued										
expenses Notes, loans and leases	\$ 110 \$	345,864	\$ 4,378	\$ -	\$	350,352 \$	- \$	8,139 \$	- \$	358,491
payable Policy benefits and losses, claims and loss expenses	-	881,766	780,079	-		1,661,845	-	-	-	1,661,845
payable Liabilities from investment	-	380,824	-	-		380,824	330,184	404,040	-	1,115,048
contracts Other policyholders' funds and	-	-	-	-		-	-	510,789	-	510,789
liabilities Deferred	-	-	-	-		-	3,157	4,137	-	7,294
income Deferred	-	30,217	-	_		30,217	_	-	_	30,217
income taxes Related party	412,089	_	-	-		412,089	(36,241)	17,810	-	393,658
liabilities		637,909	347,248	(975,683) (	c)	9,474	1,844	208	(11,526) (c)	
Total liabilities	412,199	2,276,580	1,131,705	(975,683)		2,844,801	298,944	945,123	(11,526)	4,077,342
Stockholders' equity: Series preferred stock: Series A preferred stock Series B preferred stock Series B A Series A Common	-	-	-	-		- -	-	-	- -	-
stock	-	-	-	_		-	_	-	_	_
Common stock	10,497	1	1	(2) (1	o)	10,497	3,301	2,500	(5,801) (b)	10,497
Additional paid- in capital Accumulated other	438,378	121,230	147,941	(269,171) (I	0)	438,378	91,120	26,271	(117,601) (b)	438,168
comprehensive income (loss)	(22,680)	(62,325)	-	62,325 (I	o)	(22,680)	4,568	37,567	(42,135) (b)	(22,680)
Retained earnings (deficit) Cost of common	1,482,420	(58,797)	(288,151)	346,948 (I	0)	1,482,420	37,922	176,392	(214,104) (b)	1,482,630
shares in treasury, net Cost of preferred shares in	(525,653)	-	-	-		(525,653)	-	-	-	(525,653)
treasury, net Unearned employee stock ownership plan	(151,997)	-	-	-		(151,997)	-	-	-	(151,997)
shares Total		(1,706)				(1,706)				(1,706)
stockholders' equity (deficit) Total liabilities and	1,230,965	(1,597)	(140,209)	140,100		1,229,259	136,911	242,730	(379,641)	1,229,259
stockholders' equity	\$ 1,643,164 \$	2,274,983	\$ 991,496	\$ (835,583)	\$	4,074,060 \$	435,855 \$	1,187,853 \$	(391,167) \$	5,306,601

<sup>(</sup>a) Balances as of December 31, 2012 (b) Eliminate investment in subsidiaries (c) Eliminate intercompany receivables and payables

Consolidating balance sheets by industry segment as of March 31, 20 12 are as follows:

			<u>Movin</u>	g & S	torage							AM	ERCO Legal G	roup	<u>)</u>			
		AMERCO	<u>U-Haul</u>		Real Estate	_	Eliminations		Moving & Storage Consolidated	_	Property & Casualty Insurance (a)		Life Insurance (a)		Eliminations		_(	AMERCO Consolidated
Assets:																		
Cash and cash equivalents Reinsurance recoverables	\$	201,502	\$ 106,951	\$	775	\$	_	;			22,542	\$	25,410	\$	-	9	1	357,180
and trade receivables, net		-	37,103		_		_		37,103		231,211		29,660		_			297,974
Inventories, net		-	58,735		_		_		58,735		-		_		_			58,735
Prepaid expenses Investments, fixed maturities and marketable		9,496	32,051		311		_		41,858	i	-		_		_			41,858
equities		17,028	_		_		_		17,028		132,270		617,494		_			766,792
Investments, other Deferred policy acquisition		-	9,880		42,453		-		52,333		74,757		131,461		-			258,551
costs, net		_	_		_		_		-		-		63,914		_			63,914
Other assets		483	91,761		26,571				118,815		1,507		203		. <del>.</del>			120,525
Related party assets		1,201,385	261,341		9	-		(c)	318,190	_	7,542		482			(c)	_	316,157
		1,429,894	597,822		70,119	-	(1,144,545)		953,290	_	469,829		868,624		(10,057)		_	2,281,686
Investment in subsidiaries		8,168	-		-		331,461	(b)	339,629	1	-		-		(339,629)	(b)		-
Property, plant and equipment, at cost:																		
Land Buildings and		-	67,558		213,582		-		281,140	1	-		-		-			281,140
improvements		_	162,351		924,768		_		1,087,119	1	_		_		_			1,087,119
Furniture and equipment Rental trailers and other		138	289,601		18,381		-		308,120	1	-		-		-			308,120
rental equipment		-	255,010		_		_		255,010	1	-		_		_			255,010
Rental trucks			1,856,433			_			1,856,433	<u> </u>							_	1,856,433
Less: Accumulated		138	2,630,953		1,156,731		-		3,787,822	!	-		-		-			3,787,822
depreciation  Total property, plant and		(115)	(1,056,854)		(358,488)	-			(1,415,457)	_							_	(1,415,457)
equipment	_	1,438,085	1,574,099 2,171,921	_	798,243 868,362	_	(813,084)		2,372,365 3,665,284	_	469,829	_	868,624	•	(349,686)	_	_	2,372,365 4,654,051
Total assets	\$	1,430,085	\$ 2,171,921	\$	000,302	\$	(013,004)	,	5,000,282	\$	409,029	\$	000,024	\$	(349,000)	\$	' =	4,004,001

<sup>(</sup>a) Balances as of December 31, 2011 (b) Eliminate investment in subsidiaries (c) Eliminate intercompany receivables and payables

Consolidating balance sheets by industry segment as of March 31, 20 12 are as follows:

				Mov	ing & Storage					Property	AMERCO Lega	al Group		
	AN	MERCO_	<u>U-</u> ł	laul_	Real Estate	_	Eliminations		Moving & Storage Consolidated	& Casualty Insurance (a)	Life Insurance (a)	• <del>-</del>	Eliminations	AMERCO Consolidated
									(In thousands)					
Liabilities: Accounts payable and accrued														
expenses Notes, loans and leases	\$	1,875	\$ 31	9,780	\$ 3,611	\$	-	\$	325,266 \$	- :	\$ 10,060	\$	- 9	335,326
payable Policy benefits and losses, claims and loss		-	76	9,497	716,714		-		1,486,211	-	-	-	-	1,486,211
expenses payable Liabilities from		-	38	0,140	-		-		380,140	382,939	382,864	ļ	-	1,145,943
investment contracts Other policyholders'		-		-	-	•	-		-	-	240,961	l	-	240,961
funds and liabilities Deferred		-		-	-		-		-	3,438	3,835	5	-	7,273
income Deferred		-	3	1,525	_		-		31,525	-	-	-	-	31,525
income taxes Related party	3	397,992		-	-		-		397,992	(41,945)	14,945	5	-	370,992
liabilities Total liabilities		<del>-</del> 399,867		5,016	297,859 1,018,184	_	(1,144,545) (c (1,144,545)	:)	8,330 2,629,464	1,555 345,987	652,837	_	(10,057) (c)	3,618,231
Stockholders' equity: Series preferred stock: Series A preferred stock Series B		-		_	-		-		-	_	-	-	-	-
preferred stock Series A		-		-	-		-		-	-	-	-	-	-
common stock		_		-	-		_		_	-	-	-	-	_
Common stock		10,497		540	1		(541) (b	)	10,497	3,301	2,500	)	(5,801) (b)	10,497
Additional paid- in capital Accumulated other	2	133,953	12	1,230	147,941		(269,171) (b	)	433,953	89,620	26,271	I	(116,101) (b)	433,743
comprehensive loss	(-	45,436)	(66	,302)	-		66,302 (b	)	(45,436)	2,255	23,888	3	(26,143) (b)	(45,436)
Retained earnings (deficit) Cost of common	1,3	316,854	(237	,107)	(297,764)		534,871 (b	))	1,316,854	28,666	163,128	3	(191,584) (b)	1,317,064
shares in treasury, net Cost of preferred	(5)	25,653)		-	-	•	_		(525,653)	-	-	-	-	(525,653)
shares in treasury, net Unearned employee stock ownership plan	(1:	51,997)		-	-		-		(151,997)	-	-	-	-	(151,997)
shares Total			(2	,398)		_			(2,398)			<u>-</u>		(2,398)
stockholders' equity (deficit) Total liabilities and	_1,0	)38,218	(184	,037)	(149,822)	_	331,461		1,035,820	123,842	215,787	<u>-</u>	(339,629)	1,035,820
stockholders' equity	\$ 1,4	138,085	\$ 2,17	1,921	\$ 868,362	<b>\$</b>	(813,084)	\$	3,665,284 \$	469,829	\$ 868,624	\$	(349,686)	4,654,051

(a) Balances as of December 31, 2011 (b) Eliminate investment in subsidiaries (c) Eliminate intercompany receivables and payables

Consolidating statements of operations by industry segment for period ending March 31, 201 3 are as follows:

	Moving & Storage										AMERCO Legal Group Property &								
		AMERCO	_	U-Haul	_	Real Estate	Eli	minations	-	_	Moving & Storage Consolidated (In thousand	ls)	Casualty Insurance (a)		Life nsurance (a)	-	Eliminations		AMERCO Consolidated
Revenues:																			
Self-moving equipment rentals	\$	_	\$	1,769,058	\$	- \$	5	-		\$	1,769,058	\$	- \$	\$	-	\$	(1,538)	(c)	\$ 1,767,520
Self-storage revenues Self-moving & self-storage products & service sales		-		151,512 221,117		1,148		-			152,660 221,117		_		-		-		152,660 221,117
		_		24,378		_		_			24,378		_		_		_		24,378
Property management fees Life insurance premiums		_		24,378		_		_			24,378		_		178,115		_		24,378 178,115
Property and casualty insurance premiums		_		_		_		_			_		34,342		170,115		_		34,342
Net investment and interest income		5,248		8,462		4,912		_			18,622		13,858		50,850		(427)	(b)	82,903
Other revenue		81		102,776		88,626		(94,976)	(b)		96,507				2,525		(1,480)	(b)	97,552
Total revenues		5,329	_	2,277,303	-	94,686		(94,976)	(0)	-	2,282,342	-	48,200		231,490		(3,445)	(2)	2,558,587
			_		_			, , ,	•	_		-					,		
Costs and expenses:																			
Operating expenses		13,611		1,199,550		10,878		(94,976)	(b)		1,129,063		18,007		26,482		(2,984)	(b,c)	1,170,568
Commission expenses		_		228,124		_		_			228,124		_		_		_		228,124
Cost of sales		_		107,216		_		_			107,216		_		_		_		107,216
Benefits and losses		_		_		_		_			_		15,999		164,677		_		180,676
Amortization of deferred policy acquisition costs		_		_		_		_			_		_		17,376		_		17,376
Lease expense		92		117,491		32		-			117,615		_		-		(167)	(b)	117,448
Depreciation, net of (gains) losses on		5		224,407		13,584					237,996								237,996
disposals		13,708	_	1,876,788	-	24,494		(94,976)	•	-	1,820,014	-	34,006	_	208,535	-	(3,151)		2,059,404
Total costs and expenses		13,700	_	1,070,700	-	24,434	_	(34,370)	•	-	1,020,014	-	34,000	_	200,000	-	(3,131)		2,000,404
Earnings (loss) from operations before equity in earnings of subsidiaries		(8,379)		400,515		70,192		-			462,328		14,194		22,955		(294)		499,183
Equity in earnings of subsidiaries		212,164		-		-		(187,923)	(d)		24,241		-		-		(24,241)	(d)	-
Earnings from operations		203,785		400,515		70,192		(187,923)			486,569		14,194		22,955		(24,535)		499,183
Interest income (expense)		91,125		(124,012)		(58,103)		-			(90,990)		-				294	(b)	(90,696)
Pretax earnings	•	294,910	_	276,503	_	12,089		(187,923)	-	_	395,579	-	14,194	_	22,955	-	(24,241)	(-)	408,487
Income tax expense		(30,202)		(96,099)		(4,570)		-			(130,871)		(4,938)		(7,970)		(,)		(143,779)
Earnings available to common	•		_		_		_		•	-		-		_		•			
shareholders (a) Balances for the year ended	\$	264,708	\$ _	180,404	\$ _	7,519 \$	· —	(187,923)	•	\$ _	264,708	\$	9,256	§ —	14,985	\$	(24,241)		\$ 264,708

Earnings available to common shareholders
(a) Balances for the year ended December 31, 2012
(b) Eliminate intercompany lease / interest income

<sup>(</sup>c) Eliminate intercompany premiums (d) Eliminate equity in earnings of subsidiaries

Consolidating statements of operations by industry segment for period ending March 31, 20 12 are as follows:

				Moving	1 & S	Storage								MERCO	Legal C	<u> Group</u>	2				
Post of the second	_A	AMERCO		U-Haul		Real Estate	Eli	iminations			Moving & Storage Consolidated (In thousands)	Proper Casu Insura (a)	alty nce	Insu	_ife urance (a)		Elimina	tions			AMERCO Consolidated
Revenues:	_						_													_	
3 - 1 - 1 - 1 - 1 - 1	\$	_	\$	1,679,963	\$	- \$	\$	-		\$	1,679,963 \$		- \$	•	_	\$	(1	,707)	(c)	\$	1,678,256
Self-storage revenues Self-moving & self-storage products & service sales		_		133,070 213,854		1,306		_			134,376 213,854		_		_			_			134,376 213,854
Property management fees		_		23,266		_		_			23,266				_			_			23,266
Life insurance premiums		_		23,200		_		_			23,266		_		277,562			_			277,562
•		_		_		_		_			_	20	2.631		277,362			_			32.631
Property and casualty insurance premiums						698		_					,631		20.427			-	(h -)		73.552
Net investment and interest income		5,857 228		20,577 83,894		80,318		(86,108)	/L\		27,132 78,332	٤	,955		38,127 1,585			,662) ,387)			73,552 78,530
Other revenue	_	6.085		2,154,624		82.322		(86,108)	(b)		2.156.923		2,586		317,274			.756)	(b)		2.512.027
Total revenues	_	0,000		2,134,024		02,322		(00,100)			2,130,923	42	,300		017,274		(4	,736)	•		2,512,027
Costs and expenses:																					
Operating expenses		9,081		1,121,681		9,468		(86,108)	(b)		1,054,122	13	3,270		28,885		(3	,087)	(b,c)		1,093,190
Commission expenses		_		212,190		_		-			212,190		-		_			-			212,190
Cost of sales		-		116,542		-		-			116,542		-		-			-			116,542
Benefits and losses  Amortization of deferred policy acquisition		-		-		-		-			-	65	,742	2	254,449			-			320,191
costs		-		-		_		-			_		-		13,791			-			13,791
Lease expense		93		132,286		23		-			132,402		-		-		(1	,187)	(b)		131,215
Depreciation, net of (gains) losses on		5		195,469		13,427					208,901										208,901
disposals	_	9,179		1,778,168		22,918	_	(86,108)			1,724,157	70	0,012		297,125			,274)	•		2,096,020
Total costs and expenses	_	9,179		1,778,108		22,918		(86,108)			1,724,157		1,012		97,125		(4	,274)	•		2,096,020
Earnings (loss) from operations before equity in earnings of subsidiaries		(3,094)		376,456		59,404		-			432,766	(36	426)		20,149			(482)			416,007
Equity in earnings of subsidiaries		149,160		-		-		(159,538)	(d)		(10,378)		-		-		1	0,378	(d)		-
Earnings from operations		146,066		376,456		59,404		(159,538)			422,388	(36	426)		20,149			9,896			416,007
Interest income (expense)	_	94,278		(132,781)		(52,022)		_			(90,525)				_			154	(b)		(90,371)
Pretax earnings (loss)		240,344		243,675		7,382		(159,538)			331,863	(36	426)		20,149		1	0,050			325,636
Income tax benefit (expense)	_	(34,649)		(88,096)		(3,423)					(126,168)	12	,863		(6,964)			_			(120,269)
Net earnings (loss) Less: Excess of redemption value over		205,695		155,579		3,959		(159,538)			205,695	(23	563)		13,185		1	0,050	-		205,367
carrying value of preferred shares redeemed		(5,908)		_		_		-			(5,908)		-		_			-			(5,908)
Less: Preferred stock dividends Earnings (loss) available to common shareholders	_	(3,241)	•	155,579		3,959	_	(159,538)		•	(3,241) 196,546 \$	(23	563) \$		13,185	<b>-</b>	1	328 0,378	(e)	\$	(2,913) 196,546
(a) Balances for the year ended December 31.	φ =	.00,010	φ	.00,070	Ψ	<u> </u>	Ψ ==	(.00,000)		φ		,_0	, <u>, , , , , , , , , , , , , , , , , , </u>	· —	. 5, . 50	. Ψ =		.,0.0	:	φ	.00,010

snareholders
(a) Balances for the year ended December 31, 2011
(b) Eliminate intercompany lease / interest income

Income
(c) Eliminate intercompany premiums
(d) Eliminate equity in earnings of subsidiaries
(e) Elimination of preferred stock dividend paid
to affiliate

Consolidating statements of operations by industry segment for period ending March 31, 20 11 are as follows:

		Moving &	Storage				ERCO Legal Grou	I <u>D</u>	
	AMERCO	U-Haul	Real Estate	Eliminations	Moving & Storage Consolidated (In thousand	Property & Casualty Insurance (a) s)	Life Insurance (a)	Eliminations	AMERCO Consolidated
Revenues:									
Self-moving equipment rentals	\$ - \$	1,549,058 \$	- \$	- \$	,, +	- \$	- \$	(2,043) (c)	\$ 1,547,015
Self-storage revenues Self-moving & self-storage products &	-	119,359	1,339	-	120,698	-	-	-	120,698
service sales	_	205,570	_	-	205,570	_	_	_	205,570
Property management fees	_	22,132	_	-	22,132	_	-	_	22,132
Life insurance premiums	_	_	_	-	_	_	206,992	_	206,992
Property and casualty insurance premiums	_	_	_	-	_	30,704	_	<del>-</del>	30,704
Net investment and interest income	5,140	20,562		(00 =0.1)	25,702	7,959	30,822	(1,738) (b,e	
Other revenue	20	60,230	77,947	(83,531) (b)	54,666		2,181	(1,344) (b)	55,503
Total revenues	5,160	1,976,911	79,286	(83,531)	1,977,826	38,663	239,995	(5,125)	2,251,359
Costs and expenses:									
Operating expenses	7,489	1,050,921	9,473	(83,531) (b)	984,352	15,824	29,754	(3,353) (b,c)	1,026,577
Commission expenses	_	190,981	_	_	190,981	_	_	_	190,981
Cost of sales	_	106,024	_	_	106,024	_	_	_	106,024
Benefits and losses  Amortization of deferred policy acquisition	-	-	-	-	-	17,201	183,312	-	200,513
costs	-	_	-	-	_	_	9,494	<del>-</del>	9,494
Lease expense Depreciation, net of (gains) losses on	90	151,918	22	_	152,030	_	-	(1,221) (b)	150,809 189,266
disposals		177,116	12,141	(02.524)	189,266	22.025		(4.574)	
Total costs and expenses	7,588	1,676,960	21,636	(83,531)	1,622,653	33,025	222,560	(4,574)	1,873,664
Earnings (loss) from operations before equity in earnings of subsidiaries	(2,428)	299,951	57,650	-	355,173	5,638	17,435	(551)	377,695
Equity in earnings of subsidiaries	132,570	-	-	(117,643) (d)	14,927	-	-	(14,927) (d)	-
Earnings from operations	130,142	299,951	57,650	(117,643)	370,100	5,638	17,435	(15,478)	377,695
Interest income (expense)	85,584	(129,516)	(44,449)		(88,381)				(88,381)
Pretax earnings	215,726	170,435	13,201	(117,643)	281,719	5,638	17,435	(15,478)	289,314
Income tax expense	(31,600)	(60,342)	(5,651)		(97,593)	(1,831)	(6,315)		(105,739)
Net earnings Less: Excess of redemption value over carrying value of preferred shares redeemed	184,126	110,093	7,550	(117,643)	184,126	3,807	11,120	(15,478)	183,575
, ,	(12,963)	_	_	_	(12,963)	_	_	`	(178) (12,412)
Less: Preferred stock dividends	171 100	110,093 ¢	7,550 s	(117,643)	171,163 ¢	3,807 ¢	11,120 \$	551 (e)	s 170,985
Earnings available to common shareholders (a) Balances for the year ended December 31, 2010	\$\$	110,033	7,000 \$	(117,045)	5 \$	5,007	11,120 \$	(10,100)	Φ <u>170,965</u>
(h) Eliminata intercompany leace income									

<sup>(</sup>b) Eliminate intercompany lease income

<sup>(</sup>c) Eliminate intercompany premiums

<sup>(</sup>d) Eliminate equity in earnings of subsidiaries (e) Elimination of preferred stock dividend paid to affiliate

Consolidating cash flow statements by industry segment for the year ended March 31, 201 3, are as follows:

Page				Moving &	Storage					ERCO Legal Gro	<u>up</u>		
Note almong from operating scircleffees			AMERCO	U-Haul		Elimination	Stora	age	Insurance	Insurance	Elimination		
Part	Cook flows from apprating activities:						(In the	oucondo)	<u> </u>				
Parming from consolicidated entities   1.2   1		\$	264 708 \$	180 404 \$	7.510 ¢	(187 023)	,	,	9.256 \$	1/ Q85 \$	(24 241)	¢	264 708
Amoritzation of definer policy acquaints of the process of the pro	Earnings from consolidated entities Adjustments to reconcile net earnings to the cash provided by	Ψ		-						- T4,303	,	Ψ	-
Change in allowance for loses on   -   -     -			5	245,104	15,383	-	26	60,492	-	-	-		260,492
Trade receivables Change in clawars for inventory Change in clawars for inventory Change in clawars for inventory Net gain on sale of real and personal property Prop	acquisition costs		-	-	-	-		-	-	17,376	-		17,376
Net gain on sale of real and	trade receivables		-	(134)	-	-		(134)	-	-	-		(134)
Net gain oale of investments   Croic	reserve		-	1,133	-	-		1,133	-	-	-		1,133
Deferred moome taxes   9,206	personal property			(20,697)	(1,799)	-	(2:		-	-	-		
Retinugurance recoverables and flabibilities: Retinugurance recoverables and flabibilities: Retinugurance recoverables and fundire receivables  - (6,022) (6,022) (2,086) (2,086) (3,086) (1,086) (1,086) (1,088) - (1,088	Net gain on sale of investments		(76)	_	_	-		(76)	(4,883)	(3,364)	-		(8,323)
Inventorials	Net change in other operating assets and liabilities: Reinsurance recoverables and		·		-	-				, ,	-		·
Prepaid expenses			_		_	_			45,201	(2,857)	_		•
Capitalization of deferred policy acquisition costs 365 21.86 (35) - 21.216 294 46 - 21.566 (50.40) Cher assets 365 21.86 (35) - 21.216 294 46 - 21.566 (81.40) Cher assets - 133,870 (13.61) - 1,063 (b) 133,672 Accounts payable and accrued expenses 2.659 37.910 761 - 41.330 - (1.361) - 1,063 (b) 133,672 Accounts payable and accrued expenses 2.659 37.910 761 - 41.330 - (1.361) - (1.298) - 40,032 Policy benefits and losse spenses payable and loss expenses payable and loss expenses and loss expenses payable and loss expenses payable and loss expenses payable and loss expenses and loss expenses payable and loss expenses and loss expenses expe			- (40.070)		_	-			_	_	_		
Other assets         365         21,186         (335)         -         21,216         294         46         -         21,556           Related party assets         -         133,970         -         -         133,970         (1,361)         -         1,063 (b)         133,672           Accounts payable and accrued         2,659         37,910         761         -         41,330         -         (1,298)         -         40,032           Policy benefits and losses, claims and loss expenses payable         -         1,102         -         -         (281)         302         -         21,175         -         20,032           Deferred income         -         (1,102)         -         -         (281)         302         -         21,312           Related party labilities         -         1,145         -         -         (1,312)         -         -         (21,312)         -         -         (21,312)         -         -         -         (21,312)         -	Capitalization of deferred policy				291	_	(1:		_		_		
Related party assets					(335)	_	3		294				
Accounts payable and accrued expenses 2,659 37,910 761 - 41,330 - (1,298) - 40,032 Policy benefits and losses (claims and loss expenses payable or 1,102 - 1,102 - 1,102 (52,755) 21,175 - (30,478) Policy benefits and losses expenses payable or 1,102 - 1,102 - 1,102 (52,755) 21,175 - (30,478) Policy benefits and losses expenses payable or 1,102 - 1,102 - 1,102 (52,755) 21,175 - (30,478) Policy benefits and losses expenses payable or 1,102 - 1,102 - 1,102 - 1,102 (52,755) 21,175 - (30,478) Policy benefits and loss expenses expenses and loss expenses and loss expenses expenses expenses and loss expenses expenses expenses expenses and loss expenses			_			_					1.063 (h	١	
Payable	Accounts payable and accrued expenses Policy benefits and losses,		2,659		761	-			-	(1,298)	-	,	
Isabilities	payable		-	1,102	-	-		1,102	(52,755)	21,175	-		(30,478)
Related party liabilities   -   1,145   -   -   1,145   346   36   (1,063)   b)   464     Net cash provided (used) by operating activities   51,724   592,096   21,820   -   665,640   276   (4,386)   -   661,530     Cash flows from investing activities:			_	_	_	_		_	(281)	302	_		21
Net cash provided (used) by operating activities  Purchases of:  Property, plant and equipment (2) (524,351) (131,631) - (655,984) (655,984) Short term investments (44,460) (398,802) - (411,638) Fixed maturities investments (6296) Preferred stock (243) - (655) (45,206) (18,21) (33,684) - (16,289) Preferred stock (5,068) (42,652) (2,514) (b) (45,206) (1,821) (33,684) - (80,711)  Proceeds from sales and paydowns of:  Property, plant and equipment - 214,980 5,719 - 220,699 220,699 Short term investments	Deferred income		_	(1,312)	_	_	(	(1,312)	_	_	_		(1,312)
Cash flows from investing activities:  Purchases of:  Property, plant and equipment (2) (524,351) (131,631) - (655,984) (655,984)  Short term investments (555,984)  Fixed maturities investments (44,460) (398,802) - (411,638)  Preferred stock (6,296)  Real estate (5,068) (42,652) (2,514 (b) (45,206) (1,821) (33,684) - (80,711)  Proceety, plant and equipment (5,068) 5,719 - 220,699  Short term investments				1,145				1,145	346	36	(1,063) (b	)	464
Purchases of:         Property, plant and equipment         (2)         (524,351)         (131,631)         -         (655,984)         -         -         655,984)           Short term investments         -         -         -         -         (97,269)         (314,369)         -         (411,638)           Fixed maturities investments         -         -         -         -         -         (44,460)         (398,802)         -         (443,262)           Equity securities         -         -         -         -         -         -         (44,460)         (398,802)         -         (443,262)           Equity securities         -         -         -         -         -         -         (6,296)         -         -         (16,289)         -         -         (6,296)         -         -         (6,296)         -         -         (6,296)         -         -         (6,296)         -         -         (6,296)         -         -         (6,296)         -         -         (6,296)         -         -         (6,296)         -         -         -         (6,296)         -         -         -         (6,296)         -         -         -         - <td< td=""><td></td><td></td><td>51,724</td><td>592,096</td><td>21,820</td><td>_</td><td>66</td><td>65,640</td><td>276</td><td>(4,386)</td><td></td><td></td><td>661,530</td></td<>			51,724	592,096	21,820	_	66	65,640	276	(4,386)			661,530
Short term investments         -         -         -         -         -         (411,638)           Fixed maturities investments         -         -         -         -         -         (44,460)         (398,802)         -         (443,262)           Equity securities         -         -         -         -         -         (16,289)         -         -         (16,289)           Preferred stock         -         -         -         -         -         -         (62,96)           Real estate         -         -         (243)         -         (830)         -         (10,73)           Mortgage loans         -         (5,068)         (42,652)         2,514 (b)         (45,266)         (1,821)         (33,684)         -         (80,711)           Proceeds from sales and paydowns of:         -         214,980         5,719         -         220,699         -         -         -         220,699           Short term investments         -         214,980         5,719         -         220,699         -         -         -         417,520           Fixed maturities investments         -         -         -         -         87,738         329,782 <td< td=""><td>· · · · · · · · · · · · · · · · · · ·</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>	· · · · · · · · · · · · · · · · · · ·												
Fixed maturities investments         -         -         -         -         -         443,262           Equity securities         -         -         -         -         -         -         (16,289)         -         -         (16,289)           Preferred stock         -         -         -         -         -         -         (6,296)         -         -         (6,296)           Real estate         -         -         (243)         -         (243)         -         (830)         -         (1,073)           Mortgage loans         -         (5,068)         (42,652)         2,514 (b)         (45,206)         (1,821)         (33,684)         -         (80,711)           Proceeds from sales and paydowns of:         Property, plant and equipment         -         214,980         5,719         -         220,699         -         -         -         220,699           Short term investments         -         -         -         -         -         -         220,699           Fixed maturities investments         -         -         -         -         87,738         329,782         -         417,520           Fixed maturities investments         -         <	Property, plant and equipment		(2)	(524,351)	(131,631)	-	(65	5,984)	-	-	-		(655,984)
Equity securities         -         -         -         -         -         -         (16,289)           Preferred stock         -         -         -         -         -         (6,296)         -         -         (6,296)           Real estate         -         -         (243)         -         (243)         -         (830)         -         (10,73)           Mortgage loans         -         (5,068)         (42,652)         2,514 (b)         (45,206)         (1,821)         (33,684)         -         (80,711)           Proceds from sales and paydowns of:           Proceds from sales and paydowns of:           Proceds from sales and paydowns of:           Procedurity plant and equipment         -         214,980         5,719         -         220,699         -         -         -         220,699           Short term investments         -         -         -         -         -         87,738         329,782         -         417,520           Fixed maturities investments         -         -         -         -         35,493         125,313         -         160,806           Equity securities         372         -         -			_	-	-	-		-			-		
Preferred stock         -         -         -         -         -         (6,296)           Real estate         -         -         (243)         -         (243)         -         (830)         -         (1,073)           Mortgage loans         -         (5,068)         (42,652)         2,514         (b)         (45,206)         (1,821)         (33,684)         -         (80,711)           Proceds from sales and paydowns of:           Property, plant and equipment         -         214,980         5,719         -         220,699         -         -         -         220,699           Short term investments         -         -         -         -         -         87,738         329,782         -         417,520           Fixed maturities investments         -         -         -         -         -         -         417,520           Fixed maturities investments         -         -         -         -         -         -         35,493         125,313         -         160,806           Equity securities         372         -         -         -         372         -         -         -         -         372 <td< td=""><td></td><td></td><td>_</td><td>-</td><td>-</td><td>-</td><td></td><td>-</td><td></td><td>(398,802)</td><td>-</td><td></td><td></td></td<>			_	-	-	-		-		(398,802)	-		
Real estate         -         -         (243)         -         (243)         -         (830)         -         (1,073)           Mortgage loans         -         (5,068)         (42,652)         2,514         (b)         (45,206)         (1,821)         (33,684)         -         (80,711)           Proceeds from sales and paydowns of:           Property, plant and equipment         -         214,980         5,719         -         220,699         -         -         -         -         220,699           Short term investments         -         -         -         -         87,738         329,782         -         417,520           Fixed maturities investments         -         -         -         -         -         35,493         125,313         -         160,806           Equity securities         372         -         -         -         -         372         -         -         -         372           Preferred stock         -         -         -         -         -         -         7,258           Real estate         -         -         667         -         667         -         4         -         95,714     <			_	-	-	-		-		-	-		
Mortgage loans         -         (5,068)         (42,652)         2,514 (b)         (45,206)         (1,821)         (33,684)         -         (80,711)           Proceeds from sales and paydowns of:           Property, plant and equipment         -         214,980         5,719         -         220,699         -         -         -         220,699           Short term investments         -         -         -         -         -         87,738         329,782         -         417,520           Fixed maturities investments         -         -         -         -         -         35,493         125,313         -         160,806           Equity securities         372         -         -         -         372         -         -         372           Preferred stock         -         -         -         -         -         -         7,258           Real estate         -         -         667         -         667         -         4         -         95,714           Mortgage loans         -         14,848         34,134         (2,514)         (b)         46,468         25,448         23,798         -         95,714			_	-		_			(6,296)		-		
Proceeds from sales and paydowns of:           Property, plant and equipment         -         214,980         5,719         -         220,699         -         -         -         220,699           Short term investments         -         -         -         -         -         87,738         329,782         -         417,520           Fixed maturities investments         -         -         -         -         -         35,493         125,313         -         160,806           Equity securities         372         -         -         -         372         -         -         372           Preferred stock         -         -         -         -         -         7,258           Real estate         -         -         667         -         667         -         4         -         671           Mortgage loans         -         14,848         34,134         (2,514)         (b)         46,468         25,448         23,798         -         95,714			_	(5,068)		2,514 (b)	(4:		- (1,821)		_		
Short term investments         -         -         -         -         -         -         417,520           Fixed maturities investments         -         -         -         -         -         -         35,493         125,313         -         160,806           Equity securities         372         -         -         372         -         -         -         372           Preferred stock         -         -         -         -         -         7,258           Real estate         -         -         667         -         667         -         4         -         671           Mortgage loans         -         14,848         34,134         (2,514)         (b)         46,468         25,448         23,798         -         95,714							•						
Fixed maturities investments         -         -         -         -         -         -         -         160,806           Equity securities         372         -         -         372         -         -         -         372           Preferred stock         -         -         -         -         -         -         7,258           Real estate         -         -         667         -         667         -         4         -         671           Mortgage loans         -         14,848         34,134         (2,514)         (b)         46,468         25,448         23,798         -         95,714	Property, plant and equipment		_	214,980	5,719	_	22	20,699	_	-	_		220,699
Equity securities         372         -         -         -         372         -         -         -         372           Preferred stock         -         -         -         -         -         -         7,258         -         -         7,258           Real estate         -         -         667         -         667         -         4         -         671           Mortgage loans         -         14,848         34,134         (2,514)         (b)         46,468         25,448         23,798         -         95,714           Net cash provided (used) by investing         -         -         34,724         -         -         95,714	Short term investments		_	_	_	_		-	87,738	329,782	-		417,520
Preferred stock         -         -         -         -         -         -         7,258           Real estate         -         -         667         -         667         -         4         -         671           Mortgage loans Net cash provided (used) by investing         -         14,848         34,134         (2,514)         (b)         46,468         25,448         23,798         -         95,714	Fixed maturities investments		_	_	_	_		-	35,493	125,313	-		160,806
Real estate         -         -         667         -         667         -         4         -         671           Mortgage loans         -         14,848         34,134         (2,514)         (b)         46,468         25,448         23,798         -         95,714           Net cash provided (used) by investing	Equity securities		372	_	_	-		372	-	_	-		372
Mortgage loans – 14,848 34,134 (2,514) (b) 46,468 25,448 23,798 – 95,714  Net cash provided (used) by investing	Preferred stock		-	-	-	-		-	7,258	-	-		7,258
Net cash provided (used) by investing activities 370 (299,591) (134,006) - (433,227) (10,198) (268,788) - (712,213)	Mortgage loans			- 14,848		(2,514) (b)			25,448	•			
			370	(299,591)	(134,006)		(43:	3,227)	(10,198)	(268,788)			(712,213)

<sup>(</sup>a) Balance for the period ended December 31, 2012

(page 1 of 2)

<sup>(</sup>b) Eliminate intercompany investments

Continuation of consolidating cash flow statements by industry segment for the year ended March 31, 201 3, are as follows:

		Moving &	Storage		AMERCO Legal Group Property &								
	AMERCO	U-Haul	Real Estate	Elimination	Moving & Storage Consolidated	Casualty Insurance (a)	Life Insurance (a)	Elimination	AMERCO Consolidated				
Cash flows from financing activities:					(In thousands)								
Borrowings from credit facilities	-	108,846	161,700	_	270,546	_	-	-	270,546				
Principal repayments on credit facilities	_	(159,622)	(98,335)	_	(257,957)	_	_	_	(257,957)				
Debt issuance costs	_	(301)	(1,922)	_	(2,223)	_	-	-	(2,223)				
Capital lease payments	-	(26,877)	_	-	(26,877)	-	-	_	(26,877)				
Leveraged Employee Stock Ownership Plan - repayments from loan	_	692	_	_	692	_	_	_	692				
Securitization deposits Proceeds from (repayment of)	-	1,195	-	-	1,195	-	-	-	1,195				
intercompany loans	172,444	(223,927)	51,483	-	-	-	_	_	_				
Common stock dividends paid	(97,421)	_	_	-	(97,421)	_	_	_	(97,421)				
Contribution to related party	(1,500)	_	_	-	(1,500)	1,500	_	_	-				
Investment contract deposits	_	_	_	_	-	_	301,729	-	301,729				
Investment contract withdrawals							(31,901)		(31,901)				
Net cash provided (used) by financing activities	73,523	(299,994)	112,926		(113,545)	1,500	269,828		157,783				
Effects of exchange rate on cash		(536)			(536)				(536)				
Increase (decrease) in cash and cash equivalents Cash and cash equivalents at beginning of	125,617	(8,025)	740	-	118,332	(8,422)	(3,346)	-	106,564				
period	201,502	106,951	775		309,228	22,542	25,410		357,180				
Cash and cash equivalents at end of period	\$ 327,119 \$	98,926 \$	1,515 \$		\$ 427,560 \$	14,120 \$	22,064 \$		\$ 463,744				
(a) Palance for the period anded December					(page 2 of 2)								

<sup>(</sup>a) Balance for the period ended December 31, 2012

Consolidating cash flow statements by industry segment for the year ended March 31, 20 12, are as follows:

		Moving	& Storage						
	AMERCO	U-Haul	Real Estate	Elimination	Moving & Storage Consolidated (In thousands)	Property & Casualty Insurance (a)	Life Insurance (a)	Elimination	AMERCO Consolidated
Cash flows from operating activities:									
Net earnings (loss) Earnings from consolidated	\$ 205,695	\$ 155,579	\$ 3,959 \$	(159,538)	\$ 205,695 \$	(23,563) \$	13,185 \$	10,050	\$ 205,367
subsidiaries Adjustments to reconcile net earnings to the cash provided by operations:	(149,160)	-	-	159,538	10,378	-	-	(10,378)	-
Depreciation  Amortization of deferred policy	5	216,116	13,668	-	229,789	-	-	-	229,789
acquisition costs Change in allowance for losses on	-	-	-	-	-	-	13,791	_	13,791
trade receivables	_	(206)	_	_	(206)	_	(2)	_	(208)
Change in allowance for inventory reserve	-	1,382	_	_	1,382	_	_	_	1,382
Net gain on sale of real and personal property	_	(20,647)	(241)	_	(20,888)	_	_	_	(20,888)
Net gain on sale of investments	(488)		(= )	_	(488)	(810)	(4,281)	_	(5,579)
Deferred income taxes	109,680		_	_	109,680	(12,181)	6,861	_	104,360
Net change in other operating assets and liabilities: Reinsurance recoverables and trade	100,000								
receivables	-	(17,683)	_	_	(17,683)	(57,955)	(1,477)	_	(77,115)
Inventories	_	(173)	_	_	(173)	_	-	_	(173)
Prepaid expenses Capitalization of deferred policy acquisition costs	6,470	9,464	(186)	_	15,748	-	(22.166)	_	15,748
Other assets	2,380	1,852	2,282	_	6,514	(630)	(23,166) 108	_	(23,166) 5,992
Related party assets Accounts payable and accrued	2,300	(14,301)	63	Ξ	(14,238)	(4,730)	(479)	5,237 (b)	(14,210)
expenses Policy benefits and losses, claims	4,163	14,215	(228)	_	18,150	-	1,319	_	19,469
and loss expenses payable Other policyholders' funds and	-	(16,621)	-	-	(16,621)	106,213	122,738	_	212,330
liabilities	_	_	_	_	_	(1,382)	(76)	_	(1,458)
Deferred income	-	4,367	-	_	4,367	. <del>.</del>	-	<del>-</del>	4,367
Related party liabilities Net cash provided (used) by operating		5,514			5,514	(272)	39	(5,237) (b)	44
activities	178,745	338,858	19,317		536,920	4,690	128,560	(328)	669,842
Cash flows from investing activities: Purchases of:									
Property, plant and equipment	(1)	(524,298)	(65,500)	_	(589,799)	_	_	_	(589,799)
Short term investments	(.)	(024,200)	(00,000)	_	(000,700)	(63,126)	(228,496)	_	(291,622)
Fixed maturities investments	_	_	_	_	_	(34,965)	(185,139)	_	(220,104)
Equity securities	(8,855)	_	_	_	(8,855)	(193)	(100,100)	_	(9,048)
Preferred stock	(5,555)	_	_	_	(5,555)	(2,717)	_	_	(2,717)
Real estate	_	_	(5,064)	_	(5,064)	(165)	(2,600)	_	(7,829)
Mortgage loans	-	(8,758)	(64,469)	_	(73,227)	(45,189)	(33,184)	24,437 (b)	(127,163)
Proceeds from sales and paydowns of:									
Property, plant and equipment	-	168,386	526	_	168,912	-	-	_	168,912
Short term investments	-	-	_	_	_	96,033	204,860	-	300,893
Fixed maturities investments	-	-	_	_	_	22,982	105,504	-	128,486
Equity securities Preferred stock	8,800 -		-		8,800 -	1,422 7,352	_ 2,708	(7,708) (b)	10,222 2,352
Real estate Mortgage loans		9,263	45,685		54,948	310 14,390	130 9,939	(24,437) (b)	440 54,840
Net cash provided (used) by investing activities	(56)	(355,407)	(88,822)		(444,285)	(3,866)	(126,278)	(7,708)	(582,137)

<sup>(</sup>a) Balance for the period ended December 31, 2011

(page 1 of 2)

<sup>(</sup>b) Eliminate intercompany investments

Continuation of consolidating cash flow statements by industry segment for the year ended March 31, 20 12, are as follows:

		Moving &	Storage			AMERCO Legal Group					
	AMERCO	U-Haul	Real Estate	Elimination	Moving & Storage Consolidated (In thousands)	Property & Casualty Insurance (a)	Life Insurance (a)	Elimination	AMERCO Consolidated		
Cash flows from financing activities:											
Borrowings from credit facilities	_	153,860	83,920	_	237,780	-	_	_	237,780		
Principal repayments on credit facilities	-	(130,641)	(71,247)	_	(201,888)	-	-	_	(201,888)		
Debt issuance costs	-	(1,402)	(602)	_	(2,004)	_	_	_	(2,004)		
Capital lease payments	-	(8,328)	_	_	(8,328)	_	_	_	(8,328)		
Leveraged Employee Stock Ownership Plan - repayments from loan	-	984	_	_	984	_	-	_	984		
Securitization deposits Proceeds from (repayment of) intercompany	-	42,088	-	-	42,088	-	-	-	42,088		
loans	(52,051)	(5,401)	57,452	_	_	-	_	_	_		
Preferred stock redemption paid Preferred stock dividends paid	(151,997) (3,241)	_	_	_	(151,997) (3,241)			7,708 (I 328 (			
Common stock dividends paid	(19,484)	_	_	_	(19,484)	_	_	_	(19,484)		
Contribution to related party	(518)	_	_	_	(518)	-	_	_	(518)		
Investment contract deposits	_	_	_	_	_	_	13,854	_	13,854		
Investment contract withdrawals							(28,027)		(28,027)		
Net cash provided (used) by financing activities	(227,291)	51,160	69,523		(106,608)		(14,173)	8,036	(112,745)		
Effects of exchange rate on cash		(294)			(294)				(294)		
Increase (decrease) in cash and cash equivalents	(48,602)	34,317	18	_	(14,267)	824	(11,891)	_	(25,334)		
Cash and cash equivalents at beginning of period	250,104	72,634	757		323,495	21,718	37,301		382,514		
Cash and cash equivalents at end of period	\$ 201,502 \$	106,951 \$	775 \$		\$ 309,228 \$ (page 2 of 2)	22,542 \$	25,410 \$		\$ 357,180		
(a) Balance for the period ended December 31					(page 2 01 2)						

<sup>(</sup>a) Balance for the period ended December 31, 2011  $\,$ 

<sup>(</sup>b) Eliminate intercompany investments (c) Eliminate preferred stock dividends paid to affiliate

Consolidating cash flow statements by industry segment for the year ended March 31, 201 1 are as follows:

		Moving 8	& Storage								
	AMERCO	U-Haul	Real Estate	Elimination	Movin Stora Consol	age	Property & Casualty Insurance (a)	Life Insurance (a)	Elimination		AMERCO Consolidated
Cash flows from operating activities:						thousands)					
Net earnings \$	184,126 \$	110,093	7,550 \$	(117,643)	\$ 18	84,126 \$	3,807 \$	11,120 \$	(15,478)	\$	183,575
Earnings From consolidated subsidiaries	(132,570)	- 110,000	ν 7,550 ψ –	117,643		4,927)	5,007 ψ	11,120 4	14,927	Ψ	103,373
Adjustments to reconcile net earnings to cash provided by operations:	(132,370)			117,040	( '	4,521)			14,321		
Depreciation Amortization of deferred policy	9	198,991	13,324	-	2	12,324	-	_	_		212,324
acquisition costs Change in allowance for losses on trade	_	_	_	_		-	-	9,494	_		9,494
receivables	_	30	_	_		30	_	(2)	_		28
Change in allowance for inventory								( )			
reserve Net gain on sale of real and personal	_	(674)	_	_		(674)	_	_	_		(674)
property	_	(21,875)	(1,183)	_	(2	23,058)	_	_	_		(23,058)
Net (gain) loss on sale of investments	(65)	(11)	_	_		(76)	285	(1,344)	_		(1,135)
Deferred income taxes	73,790	_	_	_		73,790	1,960	5,148	_		80,898
Net change in other operating assets and liabilities: Reinsurance recoverables and trade	,					,	,	-, -			,
receivables	_	(1,443)	_	_	(	(1,443)	(5,137)	614	_		(5,966)
Inventories	_	(6,431)	_	_		(6,431)	_	_	_		(6,431)
Prepaid expenses	(15,966)	11,773	(51)	_		(4,244)	_	_	_		(4,244)
Capitalization of deferred policy			, ,		,	, ,					
acquisition costs	_	-	-	_		-	-	(25,239)	_		(25,239)
Other assets	34,937	(6,695)	238	-	:	28,480	30	205	-		28,715
Related party assets	273	55	(64)	-		264	(351)	-	-		(87)
Accounts payable and accrued expenses Policy benefits and losses, claims	(8,603)	18,923	(486)	-		9,834	-	2,713	-		12,547
and loss expenses payable	_	10,994	_	_		10,994	4,288	94,052	_		109,334
Other policyholders' funds and liabilities	_	_				_	(790)	1 255			566
Deferred income	_	1,967	_	_			(789)	1,355	_		1,967
	_	83	_	_		1,967 83	157	9	_		249
Related party liabilities Net cash provided (used) by operating	<del></del> .	83				03	137				249
activities	135,931	315,780	19,328		4	71,039	4,250	98,125	(551)		572,863
Cash flows from investing activities: Purchases of:											
	(5)	(407 500)	(70.007)		/40	0 440)					(400,440)
Property, plant and equipment	(5)	(407,526)	(72,887)	_	(48	30,418)	(70.004)	(404.005)	_		(480,418)
Short term investments	_	_	_	_		-	(76,381)	(184,385)	_		(260,766)
Fixed maturities investments	- (2.252)	_	_	_		-	(34,580)	(181,351)	_		(215,931)
Equity securities	(8,253)	_	_	_	(	(8,253)	(3,297)		_		(11,550)
Preferred stock	_	-	_	_		-	(11,644)	(2,708)	_		(14,352)
Real estate	_	(40.447)	(0,000)	_	(0	-	(76)	(117)	2 000	/L)	(193)
Mortgage loans	_	(13,117)	(8,692)	_	(2	21,809)	(13,244)	(7,395)	3,890	(b)	(38,558)
Other investments	_	_	_	_		-	_	(2,000)	_		(2,000)
Proceeds from sales and paydowns of:		470.040	4.000			00.444					100 111
Property, plant and equipment Short term investments	_ _	179,043 –	1,368	-	18	80,411 –	106,130	211,083	_		180,411 317,213
Fixed maturities investments	_	_	_	_		_	23,275	108,706	_		131,981
Equity securities	1,065	_	_	_		1,065	133	-	_		1,198
Preferred stock	_	_	_	_		_	1,914	_	_		1,914
Real estate	_	_	125	_		125	309	1,491	_		1,925
Mortgage loans		5,412	2,995			8,407	6,106	4,533	(3,890)	(b)	15,156
Net cash provided (used) by investing activities	(7,193)	(236,188)	(77,091)		(32	20,472)	(1,355)	(52,143)			(373,970)

<sup>(</sup>a) Balance for the period ended December 31, 2010

(page 1 of 2)

<sup>(</sup>b) Eliminate intercompany investments

Continuation of consolidating cash flow statements by industry segment for the year ended March 31, 201 1 are as follows:

		Moving 8	Storage		AMERCO Legal Group							
	AMERCO	U-Haul	Real Estate	Elimination	Moving & Storage Consolidated (In thousands)	Property & Casualty Insurance (a)	Life Insurance (a)	Elimination		AMERCO Consolidated		
Cash flows from financing activities:												
Borrowings from credit facilities	_	257,728	64,134	_	321,862	-	_	_		321,862		
Principal repayments on credit facilities	_	(90,084)	(198,798)	_	(288,882)	-	_	_		(288,882)		
Debt issuance costs	-	(1,987)	-	_	(1,987)	-	_	_		(1,987)		
Capital lease payments Leveraged Employee Stock Ownership Plan	-	(11,522)	-	-	(11,522)	-	-	-		(11,522)		
- repayments from loan	-	1,172	-	-	1,172	-	-	-		1,172		
Securitization deposits Proceeds from (repayment of) intercompany	-	(46,031)	-	-	(46,031)	-	-	-		(46,031)		
loans Preferred stock dividends paid	30,566 (12,963)	(223,746)	193,180 -		(12,963)		-	- 551	(b)	(12,412)		
Dividend from (to) related party	3,303	_	_	_	3,303	(3,303)	-	_		_		
Investment contract deposits	_	_	-	_	-	-	11,580	_		11,580		
Investment contract withdrawals							(34,548)			(34,548)		
Net cash provided (used) by financing activities	20,906	(114,470)	58,516		(35,048)	(3,303)	(22,968)	551		(60,768)		
Effects of exchange rate on cash		271			271	_		_		271		
Increase (decrease) in cash and cash equivalents Cash and cash equivalents at beginning of	149,644	(34,607)	753	-	115,790	(408)	23,014	_		138,396		
period	100,460	107,241	4		207,705	22,126	14,287			244,118		
Cash and cash equivalents at end of period \$	250,104 \$	72,634 \$	757 \$		\$ 323,495 \$ (page 2 of 2)	21,718 \$	37,301 \$		\$	382,514		
(a) Palance for the period anded December 31					(, -9 )							

<sup>(</sup>a) Balance for the period ended December 31, 2010

<sup>(</sup>b) Eliminate preferred stock dividends paid to affiliates

#### Note 23. Subsequent Events

Our management has evaluated subsequent events occurring after March 31, 201 3, the date of our most recent balance sheet date, through the date our financial statements were issued. We do not believe any other subsequent events have occurred that would require further disclosure or adjustment to our financial statements than those stated below.

### Financial Strength Ratings

In May 2013, A.M. Best affirmed the financial strength rating of B++ (Good) for Oxford and its outlook remains positive.

# SCHEDULE I CONDENSED FINANCIAL INFORMATION OF AMERCO BALANCE SHEETS

		March 31,				
		2013	2012			
		(In thousan	ids)			
ASSETS						
Cash and cash equivalents	\$	327,119 \$	201,502			
Investment in subsidiaries		240,080	8,168			
Related party assets		1,032,124	1,201,385			
Other assets		43,841	27,030			
Total assets	\$	1,643,164 \$	1,438,085			
LIABILITIES AND STOCKHOLDERS' I	EQUITY					
Liabilities:						
Other liabilities	\$	412,199 \$	399,867			
		412,199	399,867			
Stockholders' equity:		,	•			
Preferred stock		_	_			
Common stock		10,497	10,497			
Additional paid-in capital		438,378	433,953			
Accumulated other comprehensive loss		(22,680)	(45,436)			
Retained earnings:						
Beginning of period		1,316,854	1,139,792			
Adjustment to initially apply ASU 2010-26		(1,721)	_			
Net earnings		264,708	205,695			
Excess of redemption value over carrying value of preferred shares						
redeemed		_	(5,908)			
Dividends		(97,421)	(22,725)			
End of period		1,482,420	1,316,854			
Cost of common shares in treasury		(525,653)	(525,653)			
Cost of preferred shares in treasury		(151,997)	(151,997)			
Total stockholders' equity	_	1,230,965	1,038,218			
Total liabilities and stockholders' equity	\$	1,643,164 \$	1,438,085			

The accompanying notes are an integral part of these condensed consolidated financial statements.

# CONDENSED FINANCIAL INFORMATION OF AMERCO STATEMENTS OF OPERATIONS

		Years Ended March 31,					
		2013	2012	2011			
		(In thousands, e	except share and per	share data)			
Revenues:							
Net interest income from subsidiaries	\$	5,329 \$	6,085 \$	5,160			
Expenses:							
Operating expenses		13,611	9,081	7,489			
Other expenses		97	98	99			
Total expenses		13,708	9,179	7,588			
Equity in earnings of subsidiaries		212,164	149,160	132,570			
Interest income	_	91,125	94,278	85,584			
Pretax earnings		294,910	240,344	215,726			
Income tax expense	_	(30,202)	(34,649)	(31,600)			
Net earnings		264,708	205,695	184,126			
Less: Excess of redemption value over carrying value of preferred shares redeemed		_	(5,908)	_			
Less: Preferred stock dividends	_		(3,241)	(12,963)			
Earnings available to common stockholders	\$ _	264,708 \$	196,546 \$	171,163			
Basic and diluted earnings per common share	\$	13.56 \$	10.09 \$	8.81			
Weighted average common shares outstanding: Basic and diluted		19,518,779	19,476,187	19,432,781			

The accompanying notes are an integral part of these condensed consolidated financial statements.

# CONDENSED FINANCIAL INFORMATION OF AMERCO STATEMENTS OF CASH FLOW

Years Ended March 31, 2013 2012 2011 (In thousands) Cash flows from operating activities: 264.708 \$ 205.695 \$ 184.126 Net earnings Change in investments in subsidiaries (212,164)(149, 160)(132,570)Adjustments to reconcile net earnings to cash provided by operations: Depreciation 5 5 9 Net gain on sale of investments (76)(488)(65)Deferred income taxes 9,206 109,680 73,790 Net change in other operating assets and liabilities: Prepaid expenses (12,979)6,470 (15,966)Other assets 365 2,380 34,937 Related party assets 273 2,659 Accounts payable and accrued expenses 4,163 (8.603)Net cash provided by operating activities 51.724 178.745 135,931 Cash flows from investing activities: Purchases of property, plant and equipment (2) (1) (5)Purchases of equity securities (8.855)(8.253)Proceeds of equity securities 372 8,800 1,065 Net cash used by investing activities 370 (56)(7,193)Cash flows from financing activities: Proceeds from (repayments) of intercompany loans 172,444 (52,051)30,566 Preferred stock redemption paid (151,997)Preferred stock dividends paid (3,241)(12,963)Common stock dividends paid (97,421)(19,484)Dividend from related party 3,303 (1,500)(518)Contribution to related party Net cash provided (used) by financing activities 73,523 (227, 291)20,906 Increase (decrease) in cash and cash equivalents 125,617 (48,602)149,644 250,104 Cash and cash equivalents at beginning of period 201,502 100,460 201,502 \$ 250,104 327,119 Cash and cash equivalents at end of period

Income taxes paid , net of income taxes refunds received , amounted to \$ 144.7 million, \$ 10.7 million and \$ 14.3 million for fiscal 201 3 , 20 12 and 20 11 , respectively.

The accompanying notes are an integral part of these condensed consolidated financial statements.

# CONDENSED FINANCIAL INFORMATION OF AMERCO NOTES TO CONDENSED FINANCIAL INFORMATION MARCH 31, 20 13, 20 12, AND 20 11

#### 1. Summary of Significant Accounting Policies

AMERCO, a Nevada corporation, was incorporated in April, 1969, and is the holding Company for U-Haul International, Inc., Amerco Real Estate Company, Rep w est Insurance Company and Oxford Life Insurance Company. The financial statements of the Registrant should be read in conjunction with the Consolidated Financial Statements and notes thereto included in this Annual Report.

AMERCO is included in a consolidated Federal income tax return with all of its U.S. subsidiaries. Accordingly, the provision for income taxes has been calculated for Federal income taxes of AMERCO and subsidiaries included in the consolidated return of the Registrant. State taxes for all subsidiaries are allocated to the respective subsidiaries.

The financial statements include only the accounts of AMERCO, which include certain of the corporate operations of AMERCO. The interest in AMERCO's majority owned subsidiaries is accounted for on the equity method. The intercompany interest income and expenses are eliminated in the Consolidated Financial Statements.

#### 2. Guarantees

AMERCO has guaranteed performance of certain long-term leases and other obligations. See Note 18, Contingent Liabilities and Commitments and Note 20, Related Party Transactions of the Notes to Consolidated Financial Statements.

### **SCHEDULE II**

# AMERCO AND CONSOLIDATED SUBSIDIARIES VALUATION AND QUALIFYING ACCOUNTS

## FISCAL YEARS ENDED MARCH 31, 201 3, 20 12 AND 20 11

	-	Balance at Beginning of Year	•	Additions Charged to Costs and Expenses	Additions Charged to Other Accounts	Deductions	•	Balance at Year End
Year ended March 31, 2013					(In thousands)			
Allowance for doubtful accounts								
(deducted from trade receivable)	\$	1,128	\$	1,184	\$ _	\$ (1,318)	\$	994
Allowance for obsolescence								
(deducted from inventory)	\$	730	\$	981	\$ -	\$ -	\$	1,711
Allowance for probable losses								
(deducted from mortgage loans)	\$	370	\$	-	\$ -	\$ -	\$	370
Year ended March 31, 2012								
Allowance for doubtful accounts								
(deducted from trade receivable)	\$	1,336	\$	1,485	\$ -	\$ (1,693)	\$	1,128
Allowance for obsolescence								
(deducted from inventory)	\$	595	\$	135	\$ -	\$ -	\$	730
Allowance for probable losses								
(deducted from mortgage loans)	\$	370	\$	-	\$ -	\$ -	\$	370
Year ended March 31, 2011								
Allowance for doubtful accounts								
(deducted from trade receivable)	\$	1,308	\$	2,611	\$ -	\$ (2,583)	\$	1,336
Allowance for obsolescence								
(deducted from inventory)	\$	2,600	\$	_	\$ -	\$ (2,005)	\$	595
Allowance for probable losses								
(deducted from mortgage loans)	\$	370	\$	-	\$ _	\$ _	\$	370

### **SCHEDULE V**

# AMERCO AND CONSOLIDATED SUBSIDIARIES SUPPLEMENTAL INFORMATION (FOR PROPERTY-CASUALTY INSURANCE OPERATIONS)

## YEARS ENDED DECEMBER 31, 20 12, 20 11 AND 20 10

Fiscal Year	Affiliation with Registrant	Deferred Policy Acquisition Cost	Reserves for Unpaid Claims and Adjustment Expenses	•	Discount if any, Deducted	 Unearned Premiums	Pr	Net Earned emiums (1)	Inve	Vet stment me (2)	Claim and Claim Adjustment Expenses Incurred Related to Current Year	Ad E I R	claim and Claim djustment expenses incurred telated to rior Year	. <u>-</u>	Amortization of Deferred Policy Acquisition Costs		Paid Claims and Claim Adjustment Expense	Net Premiums Written (1)
								(In thousand	is)									
2013	Consolidated property casualty entity	\$ - \$	330,093	\$	N/A	\$ - \$		34,342 \$		8,976	\$ 8,962 \$		7,036	\$		- \$	20,807	\$ 34,378
2012	Consolidated property casualty entity	-	382,328		N/A	-		32,631		9,664	9,297		56,445			_	16,319	32,627
2011	Consolidated property casualty entity	-	276,355		N/A	4		30,704		8,234	9,453		7,832			-	17,211	30,706

<sup>(1)</sup> The earned and written premiums are reported net of intersegment transactions. There were no earned premiums eliminated for the years ended December 31, 201 2, 20 11 and 20 10, respectively.

 $<sup>(2) \</sup> Net \ Investment \ Income \ excludes \ net \ realized \ (gains) \ losses \\ on \ investments \ of \ (\$ \ 4.9) \ million, \ (\$ \ 0.3) \ million \ and \ \$ \ 0.3 \ million \ for \ the \ years \ ended \ December \ 31, \ 201\ 2, \ 2011 \ and \ 2010, \ respectively.$ 

### **SIGNATURES**

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

#### **AMERCO**

/s/ Edward J. Shoen Date: June 5, 201 3

E dward J. Shoen P resident and Chairman of the Board

(Duly Authorized Officer )

/s/ Jason A. Berg Date: June 5, 201 3

Jason A. Berg Chief Accounting Officer (Principal Financial Officer)

#### POWER OF ATTORNEY

KNOW ALL MEN BY THESE PRESENTS, that each person whose signature appears below constitutes and appoints Edward J. Shoen his true and lawful attorney-in-fact and agent, with full power of substitution and resubstitution, for him and in his name, place and stead, in any and all capacities, to sign any and all amendments to this Annual Report on Form 10-K, and to file the same, with all exhibits thereto and other documents in connection therewith with the Securities and Exchange Commission, granting unto said attorney-in-fact and agent, full power and authority to do and perform each and every act or things requisite and necessary to be done in and about the premises, as fully and to all intents and purposes as he might or could do in person hereby ratifying and confirming all that said attorney-in-fact and agent, or his substitute or substitutes, may lawfully do or cause to be done by virtue hereof.

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities and on the dates indicated.

<b>Signature</b>	<u>Title</u>	<u>Date</u>
/s/ Edward J. Shoen E dward J. Shoen	President and Chairman of the Board (Principal Executive Officer)	June 5 , 201 3
/s/ Jason A. Berg J ason A. Berg	Chief Accounting Officer (Principal Financial Officer)	June 5 , 201 3
/s/ Charles J. Bayer C harles J. Bayer	Director	June 5 , 201 3
/s/ John P. Brogan J ohn P. Brogan	Director	June 5 , 201 3
/s/ John M. Dodds J ohn M. Dodds	Director	June 5 , 201 3
/s/ Michael L. Gallagher M ichael L. Gallagher	Director	June 5 , 201 3
/s/ Daniel R. Mullen D aniel R. Mullen	Director	June 5 , 201 3
/s/ James P. Shoen J ames P. Shoen	Director	June 5 , 201 3

### CONSENT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

AMERCO Reno, Nevada

We hereby consent to the incorporation by reference in the Registration Statements on Form S-3 (No. 33-56571 and 333-169832) of AMERCO and consolidated subsidiaries (the "Company") of our reports dated June 5, 2013, relating to the consolidated financial statements and financial statement schedules, and the effectiveness of the Company's internal control over financial reporting, which appear in this Form 10-K.

/s/ BDO USA, LLP

Phoenix, Arizona June 5, 2013

#### Rule 13a-14(a)/15d-14(a) Certification

I, Edward J. Shoen, certify that:

- 1. have reviewed this annual report on Form 10-K of AMERCO (the "Registrant");
- 2. B ased on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with resp ect to the period covered by this report;
- 3. B ased on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Registrant as of, and for, the periods presented in this report;
- 4. The Registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15 (e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the Registrant and have:
  - (a) D esigned such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed u nder our supervision, to ensure that material information relating to the Registrant's, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared:
  - (b) Des igned such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of fin ancial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the Registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the Registrant's internal control over financial reporting that occurred during the Registrant's most recent fiscal quarter (the Registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the Registrant's internal control over financial reporting; and
- 5. The Registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Registrant's auditors and the audit committee of the Registrant's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Registrant's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the Registrant's internal control over financial reporting.

/s/ Edward J. Shoen

Edward J. Shoen
President and Chairman of the
Board of AMERCO

#### Rule 13a-14(a)/15d-14(a) Certification

- I, Jason A. Berg, certify that:
- 1. I have reviewed this annual report on Form 10-K of AMERCO (the "Registrant");
- Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with res pect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Registrant as of, and for, the periods presented in this report;
- 4. The Registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the Registrant and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Registrant's, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being pr epared;
  - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the pre paration of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the Registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the Registrant's internal control over financial reporting that occurred during the Registrant's most recent fiscal quarter (the Registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the Registrant's internal control over financial reporting; and
- 5. The Registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Registrant's auditors and the audit committee of the Registrant's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Registrant's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the Registrant's internal control over financial reporting.

/s/ Jason A. Ber g

Jason A. Berg
Principal Financial Officer and
Chief Accounting Officer of AMERCO

#### CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Form 10-K for the year ended March 31, 201 3 of AMERCO (the "Company"), as filed with the Securities and Exchange Commission on June 5, 201 3 (the "Report"), I, Edward J. Shoen, President and Chairman of the Board of the Company, certify, pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

- 1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, and
- 2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

**AMERCO** 

a Nevada corporation

/s/ Edward J. Shoen
Edward J. Shoen
President and Chairman of the Board

#### CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Form 10-K for the year ended March 31, 201 3 of AMERCO (the "Company"), as filed with the Securities and Exchange Commission on June 5, 201 3 (the "Report"), I, Jason A. Berg, Chief Accounting Officer of the Company, certify, pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

- 1) The Re port fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, and
- 2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the C ompany.

**AMERCO** 

a Nevada corporation

/s/ Jason A. Berg
Jason A. Berg
Principal Financial Officer and
Chief Accounting Officer